



# INSTALLATION WARRANTY

Effective as of: YR / MO / DAY

Last Revised: July 29, 2016

sofSURFACES Inc. warrants that duraTRAIN systems installed by certified sofSURFACES installation crews will be free from defects in workmanship.

sofSURFACES has led an effort to bring about more advanced and higher performing surfacing systems to the market. A key component of this effort includes installation. sofSURFACES has developed advanced and proprietary installation techniques that are unique to our duraTRAIN product. duraTRAIN's product warranty revolves around the mandatory use of factory certified installers that are experienced and professionally trained in the use of these techniques. Proper installation is the only way to ensure that your new duraTRAIN surface performs as expected for years to come.

The installer of the project is responsible for any issues deemed to be at fault of the installer. Issues such as but not limited to; seam separation, gapping, curling, faulty cuts or missed adhesive.

Our Installation Manual should be reviewed by the end user to confirm all elements have been followed.

Your installation has been completed by:

Company Name

Foreman Name

Mailing Address

Phone Number

Email

Certification Number

Signature

and will warrant the site from installation related defects for:

Duration

I certify that the material and installation of my project has been completed to my satisfaction:

Project Name

Contact Name

Site Installation Address

Phone Number

Email

Signature



For future reference, please record your sofSURFACES 5-Digit Sales Order Number and Date of Purchase Here.

Sales Order Number: ORD \_ \_ \_ \_ \_ Date of Purchase: YR / MO / DAY

In order to activate warranty, please scan and submit to [warranty@sofsurfaces.com](mailto:warranty@sofsurfaces.com) upon completion of installation.



We'd like to hear from you! Comments and photos are always welcome!