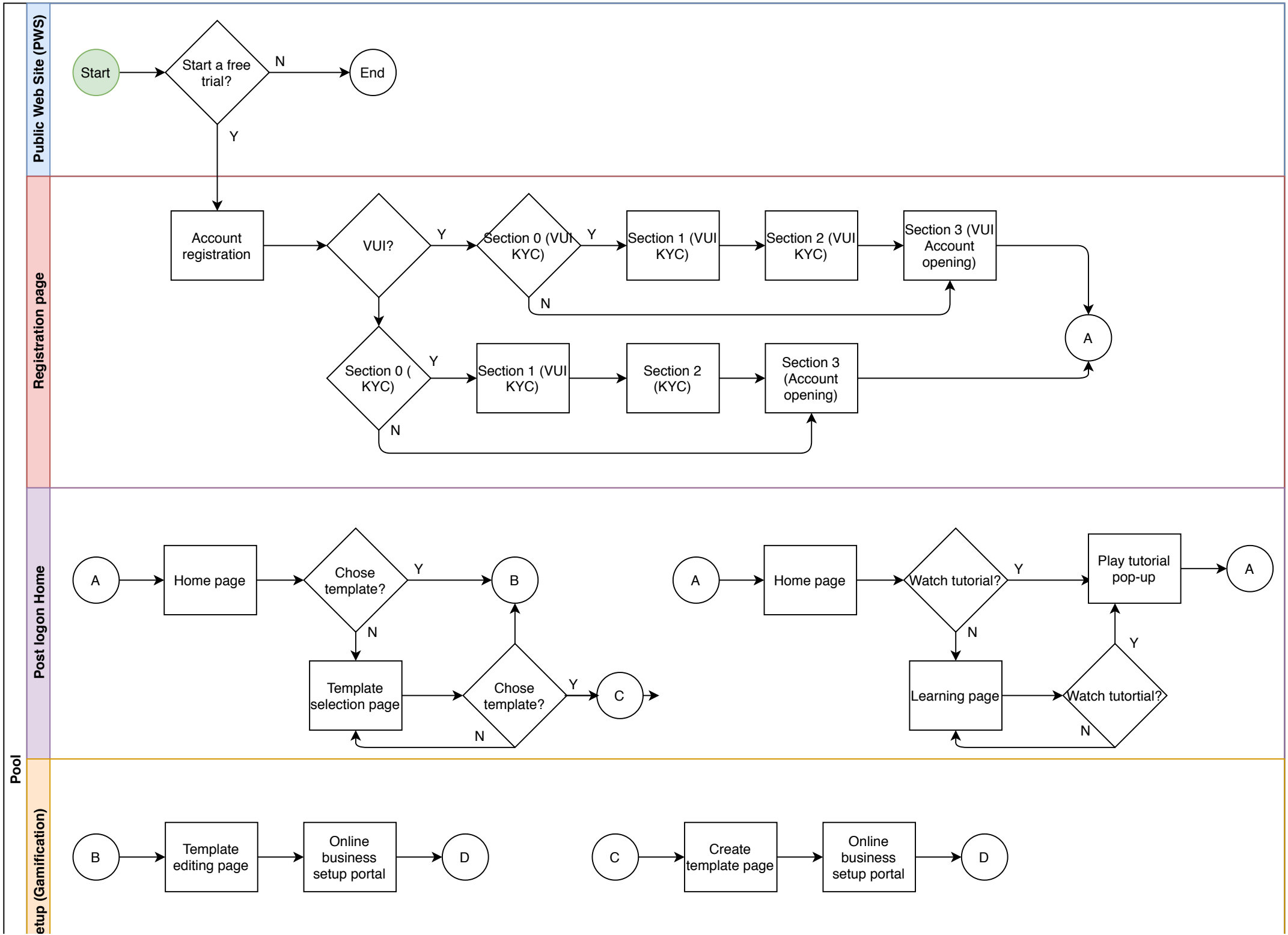
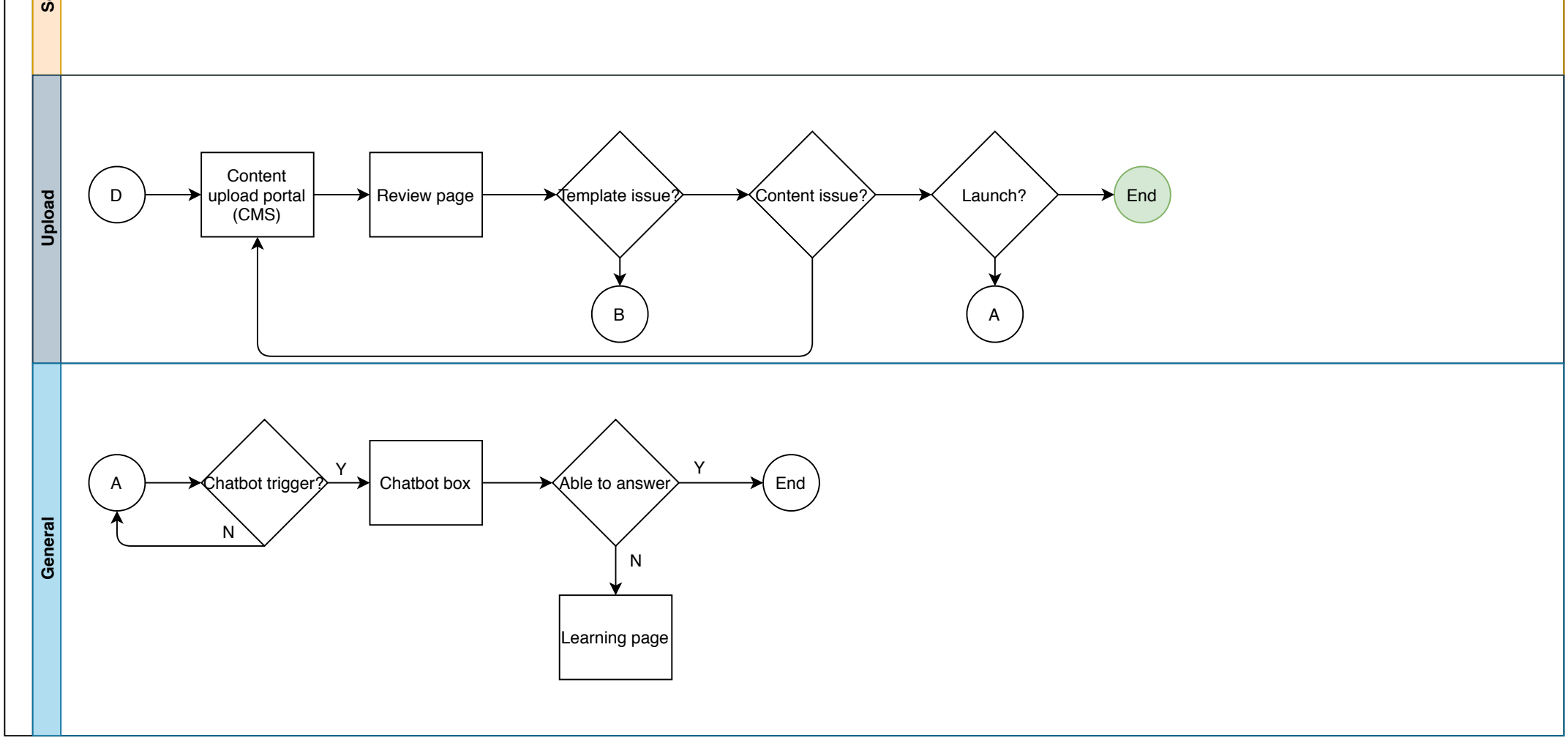

Pool
Public Web Site (PWS)
Start
Start a free trial?
N
End
Y
Registration page
Account registration
VUI?
Y
Section 0 (VUI KYC)
Y
Section 1 (VUI KYC)
Section 2 (VUI KYC)
Section 3 (VUI Account opening)
N
A
Section 0 (KYC)
Y
Section 1 (VUI KYC)
Section 2 (KYC)
Section 3 (Account opening)
N
Post logon Home
A
Home page
Chose template?
Y
B
N
Template selection page
Chose template?
Y
C
N
A
Home page
Watch tutorial?
Y
Play tutorial pop-up
A
N
Learning page
Watch tutortial?
Y
N
Setup (Gamification)
B
Template editing page
Online business setup portal
D
C
Create template page
Online business setup portal
D


S
Upload
D
Content upload portal (CMS)
Review page
Template issue?
Content issue?
Launch?
End
B
A
General
A
Chatbot trigger?
Y
N
Chatbot box
Able to answer
Y
End
N
Learning page