For more information about the Tuition Payer Bill of Rights and how you can advocate for these rights at your college or university, visit www.tuitionrights.org.

Benefits & Refunds

- Does my college/university have a refund policy for student charges, such as tuition, fees, and room and board?
- If in-person classes transition to online instruction, will my college/university provide a refund for their associated costs?
- Students are required to vacate their residence halls. Will a refund be provided for room and board?
- On-campus facilities and amenities become unavailable to students. Will a refund be provided for these services?

Cost-Saving Options

- Does my college/university allow students to opt out of paying fees levied for collegiate athletics, recreation, and other non-essential services?
- Do my courses and program of study provide options for no-cost online textbooks and materials?

COVID-19 Response

- If my education begins on-campus but is moved online due to the pandemic, will my tuition be discounted?
- If my college/university's operating plan for the COVID-19 pandemic is disrupted, will my classes transition to online learning?
- Has my college/university announced an upcoming public community session or town hall where I can make my voice heard on these matters?
- Am I familiar with my college/university's plans for the COVID-19 pandemic?
- If my on-campus experience is disrupted due to the COVID-19 pandemic, will I be forced to vacate on-campus housing?

Due to the ongoing COVID-19 pandemic, academic instruction and the collegiate experience at colleges and universities across the nation remains uncertain. This fall, students and families should ask these important questions to ensure that they are informed and that their investment in higher education is protected.