

Growatt 10 years Service Commitment Certificate

(Recording for Growatt free 10 years Warranty Extension)

Here is the service commitment certificate for 10 years warranty. The certificate is specially applying to the products with serial numbers listed in the table at the end of this certificate.

Please note, you have agreed & ensure all the information provided are correctly, real and effective, otherwise, Growatt is authorized not to admit service in the extension period. Especially for any incorrect product information, incorrect end user/consumer information, incorrect installation address, would void the extension warranty.

Terms & Conditions.

For the inverter with this certificate, you receive a non-transferable extension warranty commitment valid for 10 years (5 years standard factory warranty, plus 5 years free extension of Growatt service commitment) from the date of installation and no more than ten and a half years from the delivery date from Growatt New Energy Technology Co., Ltd.

This commitment includes defects of design, components and manufacturing. Excluded from warranties are damaging or represents due to:

- **Installation address is NOT in its original selling country.**

Breaking the product seal (opening the casing) without approval;

- Transport damage, or other kind of physical damage, example, damage from falls;
- Failure to observe the user manual, the installation guide, and the maintenance regulations;
- Unauthorized Modifications, changes, or attempted repairs;
- Incorrect installation or commissioning, incorrect use or inappropriate operation;
- Insufficient ventilation of the device; Installation under the direct sun light.
- Failure to observe the applicable safety regulations;
- Defects or non-conformities which are caused by normal wear and tear,
- Force majeure and any other such defects caused by external influences including unusual physical or electrical stress (power failure surges, lightning, flood, fire, storm, accidental breakage);

The warranty/commitment does not apply if the obligations and exclusions described above are not complied or not observed.

Warranty/Commitment condition

A warranty case occurs when the inverter shows a malfunction which no longer enables the intended use.

If a device becomes defective during the agreed Growatt factory warranty period and provided that it will not be impossible or unreasonable, the device will be, as selected at the discretion of Growatt:

- repaired by Growatt, or
- repaired on-site, or
- exchange for a replacement device of equivalent value according to the model and age.

GROWATT NEW ENERGY TECHNOLOGY CO.,LTD

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In the latter case, the remainder of the warranty entitlement will be transferred to the replacement device. In this case, you do not receive a new warranty card or certificate since your entitlement is documented at Growatt.

In any event, a replacement or repair shall not justify the renewal or new beginning of the warranty period. In the event of the warranted device model is not available in the market anymore, then Growatt, it's eligible to at its own discretion, replace it with different kind of product with equivalent functions and performances

In any event, the installation of the inverter for customer shall be completed within 6 (SIX) months from the date of delivery from Growatt factory.

Excessiveness in the meaning above exists in particular if the cost of the measures for Growatt would be unreasonable

- in view of the value that the device would have without the defect,
- taking into account the significance of the defect, and
- after consideration of alternative workaround possibilities that Growatt customers could revert to without significant inconvenience.

In addition, in the latter 5 years, there is only a service commitment applying to the above listed product. Growatt have the exclusive right to determine how to carry out the service for the remained period. In case Growatt provide replacement for customers, Growatt are not responsible for any other sorts of costs during the service procedure in that period, including (but not limited to) logistics fare, labor cost, freight cost, any kind of compensation. Also the replacement may have a little flaw on its surface, and the warranty excludes any general defects, if inverter is still generating power to grid.

All other claims are excluded. IN NO EVENT SHALL GROWATT BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE WHATSOEVER FOR ANY REASON (INCLUDING, WITHOUT LIMITATION, LOST PROFITS, LOSS OF USE, LOSS OF EQUIPMENT OR LOSS OF REVENUES) , REGARDLESS OF THE LEGAL THEORY ON WHICH ANY SUCH CLAIM MAY BE MADE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. Claims that go beyond to get a warranty replacement, in particular claims for compensation for direct or indirect losses including (but not limited to) labor cost and other kind of expenditures for carrying out the warranty, logistics fees, loss of electricity profits, etc, are also not covered by this warranty.

Warranty Claim documents

Please report the defective device to your supplier with the required documents. The warranty shall be performed if all of the following conditions are met:

The Warranty Claim Form provided by Growatt was fully filled and signed or stamped.

The 10 years warranty certificate been filed in, and present in its original form.

The original purchase & installation invoice of the device provided, indicating the date of purchase or installation.

Growatt's user manual provided with the device has been followed.

The device has consistently been used as intended at all times.

And the warranty condition is not affected by the Exclusion of Warranty stated above.

Please store the commitment certificate in a safe place together with the original purchasing & installation invoice, and other related materials for the warranted device. To determine the warranty entitlement, please submit copies of the warranty claim documents listed in above. Otherwise, Growatt is entitled to refuse warranty services.

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Applicable Law

All claims arising from or in connection with this warranty are subject to laws of People's Republic of China. ShenZhen, China is the exclusive place of jurisdiction for all disputes arising from or in connection with this warranty.

Please note Growatt reserve the ultimate explanation right on this commitment certificate.

Growatt5000TL-X			
XTD49442FD	XTD494412C	XTD4944240	XTD494421C
XTD49442CC	XTD494412B	XTD494423F	XTD4944219
XTD4944294	XTD494412A	XTD494423E	XTD4944218
XTD4944286	XTD4944128	XTD494423D	XTD4944217
XTD494427D	XTD4944126	XTD494423C	XTD4944213
XTD494427A	XTD4944125	XTD494423B	XTD4944212
XTD4944225	XTD4944122	XTD4944239	XTD4944211
XTD4944221	XTD4944120	XTD4944237	XTD494420F
XTD4944216	XTD494411F	XTD4944236	XTD494420C
XTD4944210	XTD494411D	XTD4944235	XTD494416E
XTD494414D	XTD494411C	XTD4944234	XTD4944167
XTD4944143	XTD494411A	XTD4944233	XTD494415E
XTD4944139	XTD4944119	XTD4944232	XTD49440FD
XTD4944137	XTD4944118	XTD4944230	XTD49440FC
XTD4944136	XTD4944115	XTD494422F	XTD49440F8
XTD4944135	XTD4944103	XTD494422E	XTD49440F6
XTD4944133	XTD49440FF	XTD494422D	XTD49440F5
XTD4944132	XTD49440EB	XTD4944226	XTD49440F3
XTD4944131	XTD49440E1	XTD4944223	XTD49443CD
XTD494412F	XTD494403D	XTD4944220	XTD49443BD
XTD494412E	XTD4944243	XTD494421F	XTD49443BC
XTD494412D	XTD4944241	XTD494421E	XTD49443B3

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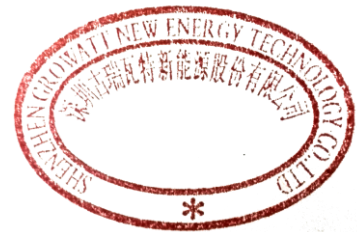
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XTD49443AC	XTD49442AB	XTD3943183	XTD49442AE
XTD49443A7	XTD49442AA	XTD39430ED	XTD49442AD
XTD49442C1	XTD49441F3	XTD394333F	XTD49442B2



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