DOMINIC NGUYEN

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PRODUCT DESIGNER
SAN DIEGO

PROFESSIONAL EXPERIENCE

AIRSPACE • NOV 2020 - PRESENT

Design Lead - Pricing Infrastructure & Finance
- Enhancing the company's pricing infrastructure to more accurately price and instantly quote
- Collaborated with designers, developers, and design strategist to build a scalable system that transforms unique customers' requirements into automated charges and actionable workflows, thereby supporting financial and operational efficiency
- Led a project that resulted in a 23% reduction of unintended charges for a specific service and enabled 3 more precise workflows for order fulfillment

Design Lead - Design System
- Improving the company's design system to promote fast delivery, autonomy, and cross-functional cohesion through auditing and updating libraries, documentation, and processes
- Coordinated the standardization of usage guides across 52 components
- Collaborated with development to create and standardize a CRUD workflow, which reduced development of an one month urgent project to a few days

EDUCATION

DESIGNLAB'S UX ACADEMY PROGRAM • GRADUATED OCT. 2019

6-month online bootcamp to develop advanced UI/UX skills and tools through the lead on 4 speculative design challenges

UNIVERSITY OF CALIFORNIA, SAN DIEGO • GRADUATED JUNE 2017

B.S. in Physiology and Neuroscience, Minor in Cognitive Science

SKILLS

PRODUCT DESIGN

Various product design & user research methods such as card sorting, domain modeling, information architecture, journey mapping, prototyping, service blueprints, usability testing, user interface design, and wizard of oz tests

TECHNICAL TOOLS

Skilled in Adobe Creative Cloud, Figma, InVision, Marvel, and Sketch