

Together against coronavirus

Our company has taken a series of measures to safeguard the health of our employees, family members and service providers, helping in the battle against the spread of the new coronavirus. We continue production to keep our population stocked with essential products for this moment, such as packaging that protects medicines, preserves food and wraps up hygiene products; the toilet paper, tissues and diapers used at homes and hospitals; papers for medical examinations and records and to ensure the continuity of several other businesses.

And since it's only good for us if it's good for the world, besides ensuring the operational safety of our employees, we are launching other initiatives to combat COVID-19. These include the donation of toilet paper and diapers to hospitals and healthcare facilities in several states.

Want to know all the initiatives taken by our company? We have divided our actions into three sections: 'Our business is essential', 'Caring for our employees' and 'Caring for society'.

1. Our business is essential

Our business has never been so essential for the world. We continue production to keep our population stocked with essential products for this moment, such as packaging that protects medicines, preserves food and wraps up hygiene products; the toilet paper, tissues and diapers used at homes and hospitals; papers for medical examinations and records and to ensure the continuity of several other businesses.

It is our responsibility to ensure the supply of pulp, paper and sanitary papers, raw materials or critical items for the hospital, pharmaceutical, food and personal hygiene chains, among others. And, above all, we are grateful for the tremendous effort put in by our team to make sure we continue operating!

2. Caring for our team

You must have seen in our communication channels that, since the end of January, we have been sharing guidelines and preventive measures to ensure the health and safety of our employees, service providers, family members and society. With the emergence of new cases, new measures have been taken and informed to all impacted stakeholders. Below is a list of the main initiatives launched by Suzano so far:

- Frequent sharing of information: such as prevention measures and health guidelines, based on recommendations from official agencies, reiterating the intensification of personal hygiene procedures.
- Cancellation of travels, events, visits to units and on-site meetings, as well as the recommendation to avoid crowds and airports.



- Increased frequency of cleaning and sanitation of common areas in all our plants, offices and distribution centers, and increased availability of hand sanitizers.
- Instructions to work from home for 100% of the employees working in our locations – offices, industrial and forestry units, distribution centers – who need not work at the facilities to ensure continuity of our operations. This instruction was accompanied by a recommendation for everyone to remain in temporary isolation at home to contain the spread of the virus.
- Maintenance of all operations – industry, forestry and logistics, among others, with the minimum number of employees and service providers present at the facilities.
- Pregnant women, people with chronic diseases and people over 60 to stay away from our operations.
- Instructions for employees and service providers to keep a distance of at least 1.5 meters from colleagues, including signage between chairs at operational control rooms.
- Measurement of body temperature before entering our facilities.
- Chartered buses plying with fewer passengers, more frequent cleaning, plus strong recommendation to avoid using them if anyone has any of the symptoms, and to keep windows open to enable ventilation (air-conditioning turned off).
- Questionnaire to be filled by suppliers before entering any of our facilities and access permitted only for emergency services.
- In our restaurants, distribution of packed lunches and greater distance between tables and chairs.
- Quarantine for any employee or service provider identified as a risk of contamination.

3. Caring for society

Besides ensuring the safety of our operations, employees and service providers at this moment, Suzano has also invested in other initiatives to combat COVID-19. These include the donation of toilet paper and diapers for hospitals and healthcare facilities in the states of São Paulo, Espírito Santo, Bahia, Maranhão, Mato Grosso do Sul and Pará. Donations will start this week and were mutually agreed between the company and local Health Departments. The units that will receive the donations will be selected based on their proximity to locations where papers and diapers are stored and the needs of each region.

Caring for our mental health

Besides following the recommendations to protect our physical health and that of our family members and friends, it is essential that we also take care of our mental health. If we feel good, we are more productive and happy, which helps us to overcome this moment more easily. Hence, we will reinforce some practices so that everyone can go through this phase as best they can and taking care of their minds. **Read and share them!**

1. Information is an ally – excess of it is not

Choose reliable sources of information and check them just a few times a day. Seek information about other issues as well and not just the pandemic.

2. Move your body

Exercising the body is directly related to our mental state. That's why, even when at home you should try to practice exercise, meditation or yoga. Internet is replete with suggestions and tips. If you are working at home or resting after work, avoid being seated all the time. Take some breaks, walk around and stretch out.

3. Eat well and sleep well

Maintaining a healthy diet and sleeping well bring results not only for our immune system, but also for our mood. Always have a water bottle at hand, if possible, since being adequately hydrated is also essential.

4. Connect with people

It's worth remembering: have technology as an ally in these times, especially to keep in touch with colleagues, friends and relatives. *Let's follow good examples: teams in our company, even working remotely, have already met through video calls to celebrate team members' birthdays! Initiatives like this help overcome the physical barrier.*

5. Talk about your feelings

Is something worrying you? Don't let it consume you. Share it with your family or trusted friends. Together, you can support each other and find the best solutions.