

## Additional Pricing



Services	Rates	Monthly Fee
Multi-Home Networks	\$10,000 Installation/Activation	\$2,500/month fee

Support Credits:					
Plan	Cost/ month	# Credits/ month	Additional credits	Availability	Emergency Call In
Silver	\$500	5	\$175/ additional credits	9am-8pm EST	No
Gold	\$1,500	20	\$150/ additional credits	9am-8pm EST	No
Platinum	\$4,500	40	\$125/ additional credits	9am-8pm EST	24 / 7 / 365
Silver	\$5,500	50	\$105/ additional credits	9am-8pm EST	24 / 7 / 365

Applications	Base Montly cost	Monthly	Installation Fee	Hosted Platform	Private Cloud	Global Infrastructure	Open Source
Call Center	\$99	\$3/agent & \$10/queue	\$1,000	Yes	Yes	Yes	No
Call Center Pro	\$99	\$7/agent & \$10/queue	\$1,000	Yes	Yes	Yes	No
Konami Pro	\$99	\$0.99/device	\$1,000	Yes	Yes	Yes	No
Ecallmgr Extensions	\$999	\$999/cluster	\$1,000	N/A	Yes	Yes	No
Operator Console Pro*	\$199	\$45/account	\$1,000	Yes	Yes	Yes	No
Provisioner	\$99	\$200 per 500 devices	\$2,000	N/A	Yes	Yes	Yes
Call Recording	\$99	\$10/account	\$1,000	Yes	Yes	Yes	No

Premium SLA
\$1/device additional

Microsoft Teams Integration
KAZOO user/device license plus \$2.50 for each Teams integration
<i>Does not include Microsoft Phone system licenses for end users</i>

## Mobile

	One-Time Charge	Monthly Charge	Usage Charge
Active Device	\$15.00	\$5.99	
Number Port	\$5.00		
2,000 SMS/ MMS		\$5.00	
100MB Data			\$0.99
Voice (per minute)			\$0.01
SIM Cards	\$7.00		
<b>Carrier Services</b>			<b>Usage Charge</b>
Inbound Minute			\$0.0049
Outbound Minute (US-48 + Mainland Canada)			\$0.0089
Toll-Free Inbound			\$0.0200
Toll-Free Outbound			\$-
Flat-Rate Inbound US			\$6.99
Flat-Rate Outbound US			\$24.99
Flat-Rate Two-Way US			\$29.99
US Phone Number			\$1.00
International Phone Number			(varies)
US Toll-Free Phone Number			\$5.00
Directory Assistance Listing			not allowed
Caller ID Name Setup (Outbound)			\$5.00
Caller ID Name DIP (Inbound)			bundled
E911 Configuration (per DID)			\$2.00
Port In (per DID)			\$5.00
Port Project			negotiated based on project
Port Cancellation			varies \$200-\$500
Port Expedite			varies \$200-\$500
Port Snapback			varies \$200-\$500

## Mobile

### Other Monthly Charges:

Short-duration call penalty: \$0.03/call + 20%

Rural Rate Center Cost: \$10/DID

International Inbound DID: \$15/DID

Hawaii, Alaska, Northern Canada considered international – see international rates

Directory Assistance (Listing Fee): \$5/DID

SMS Enablement Fee, per DID: \$0.05/DID

### Other Incidental Charges:

911 National Center Fee (non-configured 911 dial): \$75/occurrence

Toll-free Inbound Payphone Surcharge: \$0.50/inbound call

Preferred Carrier Internal Port Fee: \$5/DID

Port-out Fee: \$5/DID