

Extensive Feature Set

The Ultimate Cloud Communication Technology

Professional Business Phone Systems

- Mobile Integration
- SMB Call Center
- Company Main Number
- Operator Console
- Multi-Country Offices
- Multi-level Virtual Receptionist/Auto attendant
- Unlimited Extensions
- Dial-By-Name Directory
- Text-to-Speech and Custom Greetings
- Employee and Department Extensions
- Custom Music and Messages on Hold
- Main Business Conference Number
- User and Admin Portal
- Customized Office-Hour Strategy
- Programmable Office Holidays
- Mobile Callthru Device
- Fast onboarding with bulk upload for new users and devices
- Purchase, distribute, and port numbers as needed
- Audio Trunks/Limits

Call Management

- Voicemail
- Voicemail-to-Email
- Voicemail Transcriptions
- Caller-ID
- Extension Dialing
- Blind/Assisted Transfer
- Call Forwarding
- Call Flip
- Call Recording
- Time-of-Day Routing
- Hot-Desking
- Intercom
- Analytics tools for CDRs
- View and analyze Call Logs
- Group Pickup
- Multi Device Ring
- Click-to-Call Out
- Ring Groups
- Answering Rules
- Page Groups
- Failover
- Fax-to-Email
- T38 Faxing
- Blocklist to block calls
- Caller ID masking
- Call Parking
- International Calling
- Hold/Transfer
- Emergency Assistance (e911)
- Local or Geographic Number
- Presence/BLF/Line Key Support
- Toll-free, Local, and Vanity numbers
- Manage PBX Remotely
- Customizable dial settings to mirror regional specificities
- SMS Support

Hardware Agnostic – Any SIP Device

- Auto-Provisioning tool for Yealink, Polycom, Obihai, Htek, Grandstream, and Cisco devices in just a few clicks
- Manually provision any other SIP device
- Devices supported: SIP Business Phone, Softphone, Mobile Softphone, Landline, Fax, ATA, SIP URI
- Polycom VXX400 Contact List Support

Integrations

- AWS
- Duo
- Google Drive (coming soon)
- HubSpot (coming soon)
- OneBill (coming soon)
- Zapier

Conferencing

- Main office conference bridges
- Individual conference bridges
- One-touch setup
- Audio and Video Conferencing User Interface
- Manage participants in real-time
- Video conferencing
- Participant and Pins Controls
- Screensharing
- Conference Chat
- Max Conference Limits
- Password Pin Protection