



Hosted Platform

Product Overview

All of the Features and Functionality Your Customers Need to Communicate and Collaborate, Hosted on 2600Hz's Triple Geo-Redundant Cloud



Hosted Platform

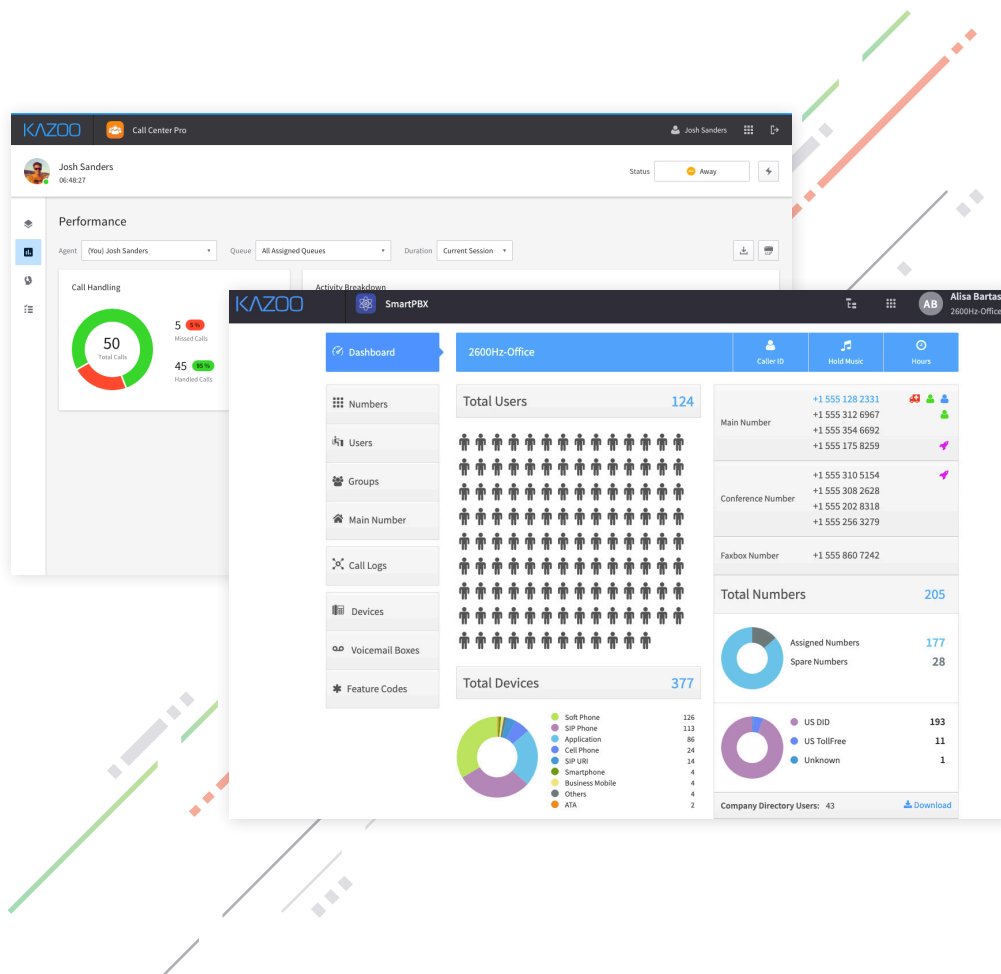
Overview

Easily offer an end-to-end communications and collaboration solution to anyone, regardless of size or location, by deploying KAZOO, 2600Hz's highly scalable UC software, on Hosted Platform. With no hardware or technical knowledge needed, Hosted Platform is ideal for Service Providers looking to manage devices, DIDs, SIP trunks, and more at the touch of a button.

It's easy to use, quick to set up, and features low upfront costs so you can get to market quickly and focus on other important areas of your business like sales and marketing.

When deployed on Hosted Platform, KAZOO features a unique multi-tenant architecture that is distributed and highly scalable, with dynamic call control managed from one intuitive, modern user interface.

2600Hz has done the hard work for you – we have built all the features and functionality your customers need into our easy-to-use apps. From Branding to Call Center to User Portal and more, you can utilize KAZOO's plug-and-play nature to create the perfect communication solution for your customers and bring it to market immediately.



Hosted Platform

Highlights

Multi-Tenancy

Hosted Platform's multi-tenant architecture enables 2600Hz customers to share the same infrastructure and operate on the same platform, while each getting their own separate account to customize. Having all of our Hosted Platform customers share one cloud allows us to handle the maintenance of servers, storage, bandwidth, networks, etc., so you don't have to spend time or money on these time consuming tasks.

White Labeling

Why sell someone else's brand and generic UC platform when you can bring your own customized solution to market? 2600Hz allows you to completely white label KAZOO so you can differentiate your brand and offering in the market and build loyalty to your own brand rather than someone else's.

Geo-Redundancy and Failover

Geo-redundancy provides a safeguard against failure by ensuring that there's always a backup plan if a network goes down. 2600Hz's unique architecture is built to automatically move calls from a failed server to the backups without customers experiencing any delays. KAZOO offers unparalleled reliability through triple geo-redundant failover.

Uncapped Revenue Potential

Keep your hard earned revenue! KAZOO offers ultimate flexibility and lets you do business your way, meaning you can set your own price plans and margins, decide how much your customers pay, and ultimately see a higher return on your investment.

Advanced Provisioning

Set up an entire office phone system over a cup of coffee with our Advanced Provisioner! Provisioning is notoriously difficult, but our Advanced Provisioner makes setting up devices a breeze.

Bring Your Own Carriers and Devices

Have existing carrier relationships that you don't want to give up? No problem, our Carriers App lets you use your own carriers with KAZOO. Do your customers want to use a particular device? KAZOO enables you to offer them a choice of almost any SIP device.

Customizable Support Options

2600Hz offers call-in support that routes directly to our voice and network certified technical engineers. You can choose from a variety of support packages that give you access to the very people who built KAZOO. We also have an interactive Community that features how-to videos, KAZOO tutorials, and active user forums.

300+ APIs and Integrations

KAZOO gives you ultimate control over your offering and features CPaaS capabilities with 300+ APIs and integrations. Build your own applications, integrate with other software platforms, or create a customized communications experience based on the specific needs of your customers.

Remote Collaboration

Our cutting-edge desktop app brings voice, video, and conferencing together in one easy-to-use app, enabling the remote workforce to stay connected and be productive from anywhere, anytime. Users can make calls and video connections instantly with the built-in Web-RTC web phone and video conferencing.

Hosted Platform

Technical Specifications

Extensive PBX Feature Set

- Company Main Number
- Multi-Level Virtual Receptionist/Auto Attendant
- Customizable Office Hour Strategy
- Programmable Office Holidays
- Unlimited Extensions
- Text-to-Speech and Custom Greetings
- Employee and Department Extensions
- Custom Music and Messages on Hold
- Main Business Conference Number
- User and Admin Portal
- Voicemail
- Voicemail-to-Email
- Caller-ID
- Extension Dialing
- Call Transfer and Call Forwarding
- Call Recording
- Hot-Desking
- Intercom
- Call Logs and Call Detail Recordings
- Group Pickup
- Find me, Follow me
- Click to Call Out
- International Calling
- Call Blocking
- Ring Groups
- Answering Rules
- Page Groups
- Failover
- Fax-to-Email and T38 Faxing
- Call Screening
- Call Parking
- E911
- Local or Geographic Number
- Presence/BLF/Line Key Support
- Toll-Free, Local, and Vanity Numbers
- Manage PBX Remotely
- Auto Provisioning for select SIP devices and manual provisioning any other SIP device

Enterprise-Grade Business Phone System

- Geo-Redundancy and Failover
- Equinix Data Centers
- 24/7 System Monitoring
- Effortless Scalability
- White Labeling
- Multi-Tenancy
- Carrier and Device Flexibility
- Mobile Integration
- Call Center
- Operator Console
- Advanced Provisioning
- Technical Support and Community Forums
- Emergency Support
- Flexible RESTful APIs
- Modern User Interface

For additional information, please contact your Account Executive or email sales@2600hz.com.

