









# Which KAZOO Platform is Right For Your Business?



Choosing a platform is an important decision, we want to make sure you're informed about the differences in our offerings and have all of the information you need to make the best choice. Please consider the chart below which highlights some important differences in our platforms.

	 Hosted Platform	 Private Cloud	 Private Cloud Plus	 Global Infrastructure
<b>Setup</b>				
<b>Recommended Entry Level</b>	0+ devices	500+ devices with need of greater flexibility and control	500+ devices with need of Private Cloud capabilities, as well as back-office integrations, enhanced network capabilities, and white-glove assistance	Dependent upon client scale and hardware
<b>Setup Time</b>	Get started immediately	2-4 weeks	2-4 weeks	2-4 weeks (dependent on client)
<b>Hardware</b>	No additional hardware required	No additional hardware required	No additional hardware required	Client's own hardware required
<b>Technical Skills Required</b>	None	Intermediate	Intermediate	Advanced
<b>Infrastructure/Servers</b>				
<b>Geographic Redundancy</b>	Included	Ability to choose your level of redundancy up to 3 data centers	Ability to choose your level of redundancy up to 3 data centers	Client to set up redundancy on own servers
<b>Multi-Tenancy</b>	Included	Included	Included	Included
<b>Private/MPLS Connectivity</b>	No	Available	Available	Client to set up
<b>Equinix Data Centers</b>	Yes	Yes	Yes	N/A
<b>Monitoring &amp; Support</b>				
<b>2600Hz Call-In Support</b>	Available, see support plan for further details	Available, see support plan for further details	Available, see support plan for further details	Available, see support plan for further details
<b>Monitoring Tools</b>	Monitoring handled by 2600Hz	Monitoring tools available, including Cluster Manager, tools to monitor usage and to create alerts	Monitoring tools available, including Cluster Manager, tools to monitor usage and to create alerts	Monitoring tools available, including Cluster Manager, tools to monitor usage and to create alerts
<b>Direct Access to Events Queue</b>	No	Available (controlled by client)	Available (controlled by client)	Available (controlled by client)
<b>External Operations Team Involvement</b>	None	Minimal	Minimal	Full ownership of infrastructure

	 Hosted Platform	 Private Cloud	 Private Cloud Plus	 Global Infrastructure
<b>Client Options</b>				
<b>Ability to White Label 2600Hz Apps and UC Platform</b>	Yes	Yes	Yes	Yes
<b>Advanced Provisioner</b>	Included	Available	Available	Available
<b>Bring Your Own Carrier</b>	Available	Available	Available	Available
<b>Version/Upgrade Control</b>	No	Yes	Yes	Yes
<b>Customization</b>	Customization at the API level	API customizations, plus limited access to servers and ability to test apps prior to system upgrades	API customizations, plus limited access to servers and ability to test apps prior to system upgrades	API customizations, full access to your own servers, and ability to test apps prior to system upgrades

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