

Volunteer Hospice of Clallam County Hospice Triage Nurse

Job Description

Position: Hospice Triage Nurse (after hours)

Status: Part-time, full-time, and per diem positions are available and can be designed to fit your schedule.

Location: Port Angeles, WA, Sequim, WA, and surrounding areas.

Proposed Start Date: Hiring immediately.

Instructions: Please send a cover letter and resume to Anita Chilton at office@vhocc.org.

Position Summary

The Triage Nurse provides patient-centered care and consultation as an integral member of the VHOCC (Volunteer Hospice of Clallam County) nurse team. This paid position is a rewarding opportunity for a Registered Nurse to take calls and handle emergency visits after hours. Hours are 4 pm - 8 am. Part-time, full-time, and per diem positions are available and can be designed to fit your schedule.

The Triage Nurse uses exemplary communication and client care skills to foster relationships with patients and team members and provide consistent, effective, and quality service. VHOCC is one of the only community-supported nonprofit hospice care organizations in the nation that provides clinical services to patients for free. We've provided liberating, mission-driven, compassionate care for the terminally ill, their caregivers, and their families for over 40 years

Reports to: Nurse Team Manager

Our Mission and Who We Are

Mission

To provide free around- the-clock registered nursing availability to terminally ill patients, while supporting them and their families emotionally, physically and spiritually with a team of trained volunteers

Volunteer Hospice of Clallam County (VHOCC) is one of the only free, community-supported nonprofit hospice care organizations in the nation. VHOCC is located on the beautiful Olympic Peninsula in WA state; we provide unparalleled patient service without any billing to government agencies or insurance companies, creating a liberating and heart-centered work environment. Our services include end-of-life care, respite care for caregivers, grief support, and a medical equipment loan program for the community. After doubling our capacity over the past three years to respond to increased need, we're expanding our nursing care team. Learn more about our origin story and legacy at www.VHOCC.org.

Principal Duties

- Provide a combination of telephonic triage and in-person visits for hospice and palliative care patients:
 - Assess after hours calls from patients and caregivers for symptom management, pain, and physical/emotional/spiritual distress
 - Teach/counsel patient and caregivers about symptom management, including non-pharmacological interventions, safe use of medications, and dosing

- Develop trusting relationship with patients
- Attend deaths and notify appropriate agencies
- Document all visits, calls, medication orders in patients' medical record in a timely manner
- Conduct self in accordance with standard professional nursing practices
- Communicate effectively with the rest of the care team

Qualifications, Education, Skills and Abilities

- Current Registered Nurse license in state of practice
- Graduate of accredited nursing program
- Nursing triage and/or hospice/home health experience preferred
- Current driver's license, valid vehicle insurance, and access to a dependable vehicle
- Clear verbal and written communication skills
- Work cooperatively with others and function as part of a team
- Respond appropriately and effectively to patients and caregivers in both routine and crisis situations

Other Requirements

- Performance of job duties requires travel to patients' place of residence in Port Angeles and Sequim, WA
- Ability to lift 40 lbs.
- Work is performed primarily indoors at patient's place of residence.
- Essential duties may involve occasional kneeling, squatting, crouching, stooping, crawling, standing, bending, climbing.
- Duties require carrying a cell phone, laptop, and medical equipment used in patient assessments.
- Requires the ability to alternatively sit and stand for sustained periods of time.
- Requires ability to drive at night when on-call.

Compensation & Benefits

- Full-time hourly, part-time hourly, and per diem pay scales dependent on education and experience
- Employer sponsored medical, dental, vision plan for employees working 20+ hours/week
- Employer sponsored 401(k) plan
- Sign-on bonus payable upon 1-year worked for employees if eligible
- Up to \$1,000 reimbursement for moving expenses if moving from out of the area after 90 days if eligible
- PTO calculated on hours worked
- Self-scheduling and autonomous work schedule; culture of healthy work-life balance
- Professional development support for CE training

VHOCC's Equal Employment Opportunity Policy

Volunteer Hospice of Clallam County provides equal employment opportunities to all employees and applicants for employment and prohibits discrimination and harassment of any type without regard to race, color, religion, age, sex, national origin, disability status, genetics, protected veteran status, sexual orientation, gender identity or expression, or any other characteristic protected by federal, state or local laws.

This policy applies to all terms and conditions of employment, including recruiting, hiring, placement, promotion, termination, layoff, recall, transfer, leaves of absence, compensation, and training.