



ZIMBAQUA

WOMEN'S MINE



Legal Privacy Notice & Cookie Policy

LEGAL PRIVACY NOTICE

Zimbaqua respects any personal information, which is collected about you via our website. It will be handled with respect of your privacy and not used for any purpose, which is not related to your visit or purchase from our shop.

Zimbabwe Aqua Limited (operating under the name Zimbaqua) is a (a Zimbabwe registered company, with company number 190839). Zimbaqua is the data controller in respect of your personal data.

We collect the following information from you:

- Information you give us:
- information that you provide to us by filling in forms on the Website (such as the 'Contact Us' page) or by dealing with us or our representatives by telephone, e-mail, in person or otherwise. This information will include:
 - your name;
 - your email address;
 - your address;
 - phone number;
 - your company or organisation; and
 - the subject and substance of any message or query you send to us.

It is important that any personal data we retain about you is accurate. Please keep us informed if your personal data changes at any point during your relationship with us.

Information we collect about you:

- We and our service providers collect various pieces of technical information, each time you visit the Website. This information will include details on the Website traffic and other commercial information. We do not pass these statistics onto other parties.
- We and our service providers collect your personal data for the following purposes:

In respect of your user experience:

- to review and improve your online experience with the Website;
- to respond to enquiries you place with us, either via the Website, telephone or via e-mail;
- to improve the Website to ensure that content is presented in the most effective manner for you and for your computer;
- to assist you with any future interactions with Zimbaqua;
- to let you know of any products, services and events which we feel may be of interest to you; and
- to allow you to participate in interactive features of our service.

In respect of technical and administrative matters:

- to notify you about changes to our business practices, services or to the Website;
- to administer the Website and for our internal operations, including troubleshooting, data analysis, testing, research, statistical and survey purposes;
- to keep the Website safe and secure; and
- to measure or understand the effectiveness of advertising which we serve to you and others, and to deliver relevant advertising to you.

- We rely on the following legal basis for processing your Personal Data:
- it is necessary for the purposes of the legitimate interests pursued by us (for example, operating and making available the Website, and providing you with information about our operations and services, particularly in connection with responding to any enquiries and notifying you of any events which we feel may be of interest to you).
- Zimbaqua will share your personal data with the following third party recipients or categories of recipients:
- other Zimbaqua staff in locations around the world:
- our third party suppliers who help us maintain the Website and support our business e.g. our hosting provider, Website developers, marketing agencies and our IT support team:
- law enforcement, regulatory bodies and fraud prevention agencies, to comply with our legal obligations or to help tackle fraud or investigate any breach of the Website terms and conditions or this Privacy Notice:
- any prospective buyer of our business or assets.
- Data retention and storage. We will keep your personal data for as long as we have a commercial relationship with you or to comply with our legal obligations and any contractual obligations we might be subject to. After this period, we will delete your personal data in a safe and secure manner.

Cookies

The Website uses cookies (a cookie is a piece of software that is stored on your computer or device by your web browser which allows the website to remember your preferences). Most browsers are automatically set to accept cookies but usually you can alter the settings of your browser to prevent automatic acceptance. If you chose not to accept cookies, you will still be able to use most of the features on our website. However, if you do experience any problems or questions then please contact us.

We use cookies to, amongst other things, review how you use the Website and to see how you browse its pages. This information allows us to improve and maintain the Website and our service to you. For detailed information on the cookies we use and the purposes for which we use them, please see our Cookies Policy.

- Your rights. You have the general right to request from us:
- access to your personal data;
- rectification or erasure of your personal data;
- restriction of processing concerning you or to object to our processing of your personal data; or
- the right to data portability.
- If you wish to stop receiving any emails from us, you may unsubscribe from these emails at any time by clicking on the 'Unsubscribe' link in the emails or by contacting us.
- If you wish to exercise any of these rights, please contact us by contacting us.
- You also have the right to complain to the Information Commissioner's Office about the manner in which we process your personal data.
- Third Party links to the Website. This Website may include third party links (for instance social media sites). Clicking on these links or enabling those connections may allow third parties to collect or share data about you. We do not control these third-party links and are not responsible for their privacy statements or for what happens to you after you leave this Website. When you leave this Website, we encourage you to read the privacy notice of every other website you visit.
- Updates to this Privacy Notice
- From time to time we may need to update this Privacy Notice to ensure that it remains up to date. If we make significant changes, we will make that clear on the Website or by some other means of contact such as email, so that you are able to review the changes before you continue to use the Website.

- Please refer to the date at the top of the Privacy Notice to make sure that you are looking at the latest version.

COOKIE POLICY

This Cookies Policy is for our website at www.zimbaqua.com.

- The Website uses small files ("**Cookies**") to distinguish you from other visitors. We use cookies to review how people use the Website (including how a user navigates the Website). Cookies also allow us to provide a better user experience. You will be asked whether you agree to our use of cookies when visiting the Website. If you do not agree, you will still be able to use most of the features on the Website. If you do encounter any problems, please contact us.
- A cookie is a small file of letters and numbers that we store on your browser or device, if you agree to the terms of this policy. Cookies contain information that is transferred to and from your device.
- We use the following cookies:
- **Strictly necessary cookies.** These are cookies that are required for the operation of the Website. They include, for example, cookies that enable you to submit a request using the 'Contact Us' form.]
- **Analytical/performance cookies.** These allow us to recognise you as a visitor, to count the number of visitors to the Website and to see how visitors navigate the Website. These cookies help us to improve the way the Website works, for example, by ensuring that users are finding what they are looking for easily.]
- **Functionality cookies.** These are used to recognise you when you return to the Website or to provide you with services that you have asked for (for example, allowing you to watch a video on the Website).]
- **Targeting cookies.** These cookies record your visit to the Website, the pages you have visited and the links you have followed, and are used to deliver adverts more relevant to you and your interests. We may also share this information with third parties for this purpose.]
- Third parties (including, for example, advertising networks and providers of external services such as web traffic analysis services) may also use cookies, over which we have no control. These cookies are likely to be analytical/performance cookies or targeting cookies.
- You may block the use of cookies by activating the setting on your browser that allows you to refuse the setting of all or some cookies. However, if you use your browser settings to block all cookies (including strictly necessary cookies) you may not be able to access all or parts of the Website.
- If you wish to find out more about the use of cookies by Zimbaqua and its associates, please contact us.
- From time to time we may need to update this Cookies Policy to ensure that it remains up to date. If we make significant changes, we will make that clear on the Website or by some other means of contact such as email, so that you are able to review the changes before you continue to use the Website.
- Please refer to the date at the top of the Cookies Policy to make sure that you are looking at the latest version.
- [Privacy Notice](#)
- [Cookie Policy](#)

ERRORS & OMISSIONS

Zimbaqua takes no responsibility for any error or omission relating to the material contained in the website. All content on this website is provided for information purposes only and should not be relied upon in making any investment decisions.

Although considerable care has been taken in preparing and maintaining the information and materials contained on the website, Zimbaqua makes no undertaking of any kind as to the accuracy, timeliness or completeness of the information. All information posted on the website is current only as of the date of the document that contains the information, if indicated, or the date on which the document is posted, whichever is earlier.

Zimbaqua may at any time make changes to the information at the website without prior notice.

Zimbaqua makes no undertakings to provide access to the website at any particular time, or for any particular length of time. If the website is unavailable or is not up to date for any reason, Zimbaqua will not be held liable for any consequences whatsoever that flow from this.

HOW TO CONTACT US

If you have any questions on this website please contact us at:

Zimbabwe Aqua Limited

Registered Office Address:

30 Marlborough Drive

Marlborough

Harare

Zimbabwe

Telephone number: +263 71 951 5377



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@zimbaquagems

www.zimbaqua.com