

VIA MEDINA TRAVEL PACKET

Get the itinerary you want, to go at your own pace

From €150 per day*

Details

- ◊ **Detailed bespoke itinerary** with choose your own adventure excursions and hidden gems in your area
- ◊ Choice of **short, medium, and long distance** excursions
- ◊ **Contact information for useful people** along the way who (mostly) speak english and are always happy to help
- ◊ A chapter of **useful terms in italian** that no one tells you about, and that you'll absolutely use in weird circumstances that will definitely occur
- ◊ A **food glossary of local dishes** and ingredients that you won't find anywhere else, with tips on where to find them
- ◊ **Digital and print maps** with points of actual interest
- ◊ **Emergency assistance** from us 24/7
- ◊ **Email assistance** planning your trip

Pros

- ◊ **You get all of our knowledge**, which we've gathered over six years of living in rural Italy and traveling (and eating) just about everywhere
- ◊ These are **not your typical "tourist" offerings**: you'll meet real people, hear their stories, and get a sense of what life is like around the area
- ◊ **You can stop, start, pause, and repeat** whatever you like, and you'll never be tied to any activity that you don't want to do
- ◊ **We don't send you anywhere that we wouldn't also go (or haven't been)**
- ◊ **We don't take any commission on your choices!**

Cons

- ◊ Because we aren't with you, we cannot guarantee that things will always be open or that you won't get lost a bit on the way. While that can also be fun, it may also be frustrating. However, **we cannot be held liable for any of the experiences that you choose as we are not on the ground with you.**
- ◊ Some of the experiences may only be available in Italian, so **you'll have to navigate the language barrier on your own** or with assistance those you meet along the way
- ◊ While **you can always call us if there is a real emergency**, we may be with other clients and therefore we won't be available by phone or in person to assist you with any glitches. **You are welcome to email us, but we cannot guarantee you an on the spot reply.**

*each itinerary is designed for the duration of your trip, and the total cost reflects the days you're traveling

VIAMEDINA ON THE LINE

Your Itinerary, plus a magic number to do all the work

From €300 per day*

Details

- **Round the clock assistance by phone or email** with your itinerary
- **Concierge service** to make reservations, yelling at people who need it and thanking people who deserve it
- **Coordinating excursions with private vehicles** on land or sea
- **Detailed bespoke itinerary** with choose your own adventure excursions and hidden gems in your area
- Choice of **short, medium, and long distance** excursions
- **Contact information for useful people** along the way who (mostly) speak english and are always happy to help
- A chapter of **useful terms in italian** that no one tells you about, and that you'll absolutely use in weird circumstances that will definitely occur
- A **food glossary of local dishes** and ingredients that you won't find anywhere else, with tips on where to find them
- **Digital and print maps** with points of actual interest

Pros

- You'll have **someone on the line to help you out** whenever you need it, and we'll never be so far away that we can't come and rescue you (or send someone to rescue you if need be)
- **Don't speak Italian? Don't worry**, tell us what you're in the mood to do and we'll take care of the rest
- **You get all of our knowledge**, which we've gathered over six years of living in rural Italy and traveling (and eating) just about everywhere
- These are **not your typical "tourist" offerings**: you'll meet real people, hear their stories, and get a sense of what life is like around the area
- **You can stop, start, pause, and repeat** whatever you like, and you'll never be tied to any activity that you don't want to do, and you're free to explore on your own
- **We don't send you anywhere that we wouldn't also go** (or haven't been) If plans change, **we'll help you reorganize your trip** and work on any **refunds or reimbursements** that you might need to recuperate **(no promises, but we'll do our very best)**

Cons

- The cost of services may significantly raise the budget for your trip, and if **you're trying to stay on a shoestring, it might be a significant expense**
- We will take a **10% commission on activities** that we book and organize for you, and that commission is non-refundable (regardless of whether or not you do the activity)
- While we will be available to you throughout your trip, **we cannot guarantee that any problems that arise will be immediately resolved**, or that you still won't run into a few jams.
- **We can't be held liable for negative experiences** for which we are not physically present, and while we will do our very best to make sure your trip goes smoothly, there is always the possibility that you'll run into some bumps along the road, even with phone assist. **We want to be transparent with you**, and make sure that you're fully aware of the extent of our involvement in your trip.

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VIA MEDINA CONCIERGE

Let's Explore, Together

From €500 per day*

Details

- Your **personal fixer by your side** (at a reasonable distance) **for up to 12 hours a day** to help you organize your trip and experience every bit of what Italy has to offer
- Don't speak Italian? Not a problem, **we'll be there to translate and interpret for you**
- Access to **tons of exclusive experiences** (like, really exclusive: Feeling like a truffle hunt? We've got a guy. How about making cheese with small producers? We can do that. Want to check out a castle that's closed to the public? Yep, got that covered. And much more!)
- A **custom itinerary** with all of the activities you choose, and on the spot recommendations to satisfy any flights of fancy that arise
- You're free to explore on your own, and **we'll always be a phone call or message away** if you need us
- If plans change, **we'll help you reorganize** your trip and work on any refunds or reimbursements that you might need to recuperate (no promises, but we'll do our very best)
- **Digital and print maps** with points of actual interest, and a **custom map of the locations that you visited** with summaries of the important points at the conclusion of your trip (so you can tell all of your friends)
- We've got **private drivers, boat captains, pilots, or cowboys** that can give you a lift just about anywhere.
- **Wherever you want to go, we can get you there!**

Pros

- **We accompany you on your trip** to make sure that everything goes off without a hitch, and you don't have to do anything but sit back and enjoy the experience. Think of us like a genie in a bottle, but a little less blue and bearded.
- **We take all of the pressure out of making plans** or finding the places you want to go, so you don't have to worry about any of the logistics of your trip
- **We'll give you as much space as you need**, and we're happy to share all of our knowledge with you
- **We come with a private car** to take you on adventures, so no one has to worry about being the designated driver (or navigator)
- **Your safety and security is our first priority**, and we've always got your back
- If plans change, we'll help you reorganize your trip and work on any **refunds or reimbursements that you might need to recuperate** (no promises, but we'll do our very best)

Cons

- **If you're traveling on a tight budget, this may not be the option for you.** Personalized services do carry costs, and we want to be transparent with you at all times about that. Each of the activities that we book for you carry a commission, and our rates are based on having us available only to you during your stay
- For **couples traveling alone, you may find that you want more time alone** and thus having someone with you throughout your trip may not be your vision. We do our best to be discreet and give you all the space you need, but we don't want to be a third wheel on a romantic getaway!

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VIA MEDINA FULL SERVICE

Concierge, Chef, and Driver

From €800 per day*

Details

- Your own **concierge, private chef, and driver for the duration** of your holiday
- **Round the clock service** to schedule your trips, cook your favorite meals, and go wherever your heart desires
- Trips to the market, cooking lessons and **tons of tips from a professional chef**
- All of the **benefits of trip planning and post trip recap of other packages**
- **24/7 assistance** with any aspect of your trip

Pros

- With a **private chef at your disposal**, you only need to tell us what you feel like eating and we'll make it happen
- **Eat, drink, and be as merry as you'd like:** we'll do all of the rest
- **We accompany you on activities** to make sure you get the most out of every stop
- **We'll give you as much space as you need**, and we're happy to share all of our knowledge with you
- **We come with a private car** to take you on adventures, so no one has to worry about being the designated driver (or navigator)
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