





Name	<b>ACE: Athlete Career Education Program</b> 		<b>Mentor Cruise</b> 	
Summary	<p>ACE helps connect athletes (retiring &amp; active) prepare for life after the olympics through a variety of means by working alongside Team USA offering career services, education, &amp; life skills</p>	<p>Careerfoundry is an offers various online courses and helps students find employment.</p>	<p>Mentor Cruise allows individuals to sign up and browse for mentors (or apply to be one). It is a mentor marketplace where individuals can search by company name, a select group of industries, technologies and more.</p>	<p>The Muse allows companies to tell their story and find employees. It also allows job seekers to find jobs. They help prepare people for jobs.</p>
Partners	Team U.S.A.	None	None	None
Platforms Offered	Workshops, newsletters, Web - dashboard	Web - dashboard, courses, progress, chat, video	Web - video chat, activities, for-hire Individuals	Web - Skype Chat
Features/Methods	<ul style="list-style-type: none"> <li>• Salesforce project - Developed, customized and launched relationship management platform to track athlete engagement and employer, education institution, NGB, and stakeholder relations.</li> <li>• Pivot Workshop Program - 1.5-day in-person workshop that helps athletes transition to life after elite sport.</li> <li>• ACE Mentor Network - 62 mentor sessions completed in 2017</li> <li>• Tax Advising &amp; Assistance - 45 athletes filed tax returns in 2017</li> <li>• Monthly newsletters to enrolled athletes (highlights opportunities) &amp; alumni.</li> <li>• Sponsorship project -6 month pilot program (47 athletes) about attaining/engaging with sustainable sponsorships.</li> </ul>	<ul style="list-style-type: none"> <li>• Tracks completed exercises and how much time is left to get them done</li> <li>• Course and dates</li> <li>• Can book mentor calls on calendar</li> <li>• Uses "achievement cards" to track progress. An achievement is a group of exercises.</li> <li>• Tracks how much time was spend so far</li> <li>• Each student is assigned a tutor, mentor, and student advisor, each of which be contacted directly by clicking "message [name]"</li> <li>• "Focus Mode" hides everything on screen except for exercise content</li> <li>• "Task" area - can submit tasks and check submission history</li> <li>• Rubric tells you what is expected to be submitted in each exercise</li> <li>• Quick link to message tutor if need directions</li> <li>• Student can give feedback on course by rating with stars and adding comments</li> <li>• "this weeks homework 1/3 exercises submitted"</li> </ul>	<ul style="list-style-type: none"> <li>• Allows users to filter mentors by 4 categories <ul style="list-style-type: none"> <li>- Design</li> <li>- Engineering &amp; Data</li> <li>- Business</li> <li>- Other</li> </ul> </li> <li>• Can also filter by goals &amp; activities, rating &amp; price</li> <li>• Mentors set price of mentorship &amp; offer how many spots they have</li> <li>• Mentors can categorize list their skills by category under their bio</li> <li>• Mentors are rated</li> </ul> <p>Mentors can offers:</p> <ul style="list-style-type: none"> <li>• Chat</li> <li>• Activity &amp; Goals</li> <li>• Coding Challenges</li> <li>• 1-on-1</li> </ul>	<ul style="list-style-type: none"> <li>• Allows users to explore specific companies</li> <li>• Can search jobs by location, field, work-life balance</li> <li>• They offer coaching for resumes, cover letters, negotiating, networking strategy, interviews, leadership</li> <li>• Has a fun feel through videos</li> <li>• Offers different levels of coaching: Mentor, Coach, Master Coach</li> <li>• Coaches will offer 1-2 round of edits for specific things like resumes &amp; cover letters.</li> <li>• Can browse through coaches</li> </ul>
Useful Takeaways	<ul style="list-style-type: none"> <li>- Dashboard to track athlete progress</li> <li>- Newsletters?</li> <li>- Specific lesson ideas: Tax advising, quick workshops</li> </ul>	<ul style="list-style-type: none"> <li>- Tracks exercises and tasks</li> <li>- Side tab bar made it easy to communicate</li> <li>- Star rating feedback</li> </ul>	<ul style="list-style-type: none"> <li>- Students choose mentor</li> <li>- Students can filter them by their skills activities etc</li> <li>- Rate mentors</li> <li>- Interactive activities</li> </ul>	<ul style="list-style-type: none"> <li>- Coach selections</li> <li>- Coach categories</li> <li>- Edits offered by coaches</li> </ul>
Resources	<p><a href="https://www.teamusa.org/athlete-resources/-/media/C7BD99CD7C8A453BA30C49B9702EFC85.ashx">https://www.teamusa.org/athlete-resources/-/media/C7BD99CD7C8A453BA30C49B9702EFC85.ashx</a></p> <p><a href="https://www.teamusa.org/athlete-resources/athlete-career-and-education-program">https://www.teamusa.org/athlete-resources/athlete-career-and-education-program</a></p>	<p><a href="https://careerfoundry.wistia.com/medias/kkik9h8owb">https://careerfoundry.wistia.com/medias/kkik9h8owb</a></p>	<p><a href="https://mentorcruise.com">https://mentorcruise.com</a></p>	<p><a href="https://www.themuse.com/coaching">https://www.themuse.com/coaching</a></p>