

FAQ'S

WHAT IS PROVIDED?

Our Chalets and Glamping are furnished with the following:

COMMON AREA:

- BBQ stove,
- Electrical outlets
- Tables and chairs

CHALETS/GLAMPING:

- Teppanyaki plate
- Portable gas stove
- Cutlery (basic – knife, fork, spoon)
- Cups
- Kettle
- Ceiling fans
- Beddings
- Hot water shower
- Toilet paper
- Mosquito coil
- Fridge (chalet only)
- Electrical outlets

We do not provide the following, so please bring your own:

- Towels
- Food and drinks
- Free wifi – but you can receive 3G/4G network signal
- Mosquito nets (optional)
- Toiletries, shampoo, hair dryers, toothbrush

+60 11 3602 3507
gibbonretreat@gmail.com
www.gibbonretreat.com

Managed by Murai Eco Sdn Bhd
B607, 6th Floor, Block B, Kelana Square, 17 Jalan SS7/26 47301 Kelana Jaya, Petaling Jaya, Malaysia

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WHAT TIME IS CHECK-IN?

Check-in time @2pm; Check-out time @12 noon latest.

Please contact our caretaker [AH SENG \(016 932 3202\)](#) beforehand so he can meet you at the retreat gates and help you to navigate the property and take you to your dwelling.

After check-out we ask that all guests exit the retreat to allow for housekeeping.

WHAT DO I DO IF I HAVE A MEAL/BBQ?

Please do not leave food outside the chalet/tents overnight. If left outside please ensure it is in a sealed box or inside your car.

Please do not discard food or rubbish into the wilderness. It will attract unwanted animals and insects and destroy our environment.

ARE MOSQUITOS A PROBLEM?

Mosquitoes are part of the natural habitat but can be kept at bay using smoke from smothering dried leaves (e.g Serai) found in abundance at the retreat. PLEASE SUPERVISE ANY LIT FIRES AT ALL TIMES.

Rest assured, jungle mosquitoes do NOT carry dengue.

WHAT ABOUT THE DOGS?

There are friendly estate dogs around the retreat but they will not climb upto your dwellings. They often like to accompany guests during their hikes into the forest Please be mindful of leaving food outside as they might help themselves!

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HOW DO I GET TO THE RETREAT?

FROM BENTONG TOLL PLAZA

Click this [link](#) or [download](#) the map from our website.

– Take the second exit and make a U-turn under the highway.



– Slow down and take the exit on the left off the highway onto the dirt road and follow the dirt road for roughly 1.3km.



– After passing the Electric Station on the left, look out for a small dirt road on your third left that goes uphill.



– These are the gates to the Gibbon Retreat.
WELCOME!

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