



# Health and Social Care

Apprenticeship (NVQ)  
Level 5

*Residential Management*



**Tel: 01443 749 000**  
**[www.educ8training.co.uk](http://www.educ8training.co.uk)**



# Who are Educ8?

The Educ8 Group (incorporating ISA Training Ltd) are a government contracted training provider, supplying Apprenticeship training programmes throughout our area of operations.

Established in 2004, our 180+ staff work from a number of locations throughout the area in which we operate.

Our entire philosophy is to put the quality of our training provision and the learner at the heart of everything we do, which is reflected in our good and excellent grades from external inspections and quality audits. Moreover, 100% of the employers we work with (over 500 each year) and 100% of learners graded Educ8 as 'Good or Excellent' - feedback which we are extremely proud of.

Our focus on service and quality extends not only to our customer base, but to our own staff. Educ8 were voted 6th in the UK in the Sunday Times Best Companies 2019 and Best Employer in Wales 2019 by the Federation of Small Business (FSB).

The old adage that "...companies who treat their staff well, treat their customer well..." could never have been more aptly applied than to the Educ8 Group.



100% 

## Overall Rating

100% of employers rate Educ8 good or better as their training provider

## Applied Knowledge

99% of employers report that their employee(s) are good, or better, at applying what they have learnt to their work role



## Employer needs

100%



100% of employers felt Educ8 Group were effective at taking into account the needs of the employer when planning the apprenticeship delivery



## Support

99% of employers report that Educ8's apprenticeship programme is good, or better, at supporting the development of their employee(s)

## Recommendation

99% of employers would recommend Educ8 Group to others



# What is Health and Social Care Level 5 Residential Management?

This qualification is aimed at those who work in Residential services and they are normally responsible for the care setting.

You will need to be in charge of a team of staff and leading on management responsibilities and undertaking supervision and appraisals – your role would mean you are the key person at the setting.

All of Educ8's Health and Social Care Trainer Coaches have undergone an extensive professional development programme to ensure they are best equipped to deliver the new industry training standards. This means that Educ8 are best placed to offer bespoke one to one support for both the employer and the learner.

The quality of our training is central to all that we do which is evidenced by our Estyn grading of Excellent/Good, something which we are enormously proud of.



This qualification is aimed at individuals who are responsible for residential settings or a team within that setting.

They must undertake supervisions and appraisals and lead on specific aspects of the business. This qualification is not role specific so if you feel you may fit the criteria, our Trainer Coaches would be available to discuss.

This course is delivered in your workplace and arranged around your working hours.



# Level 5 Health and Social Care Residential Management

There are 3 Level 5 Health and Social Care qualifications available depending on an individual's job role. Advanced Practice, Adult Management & Residential Management. Depending on the pathway followed, you will need to complete the following mandatory units:

## Mandatory

Unit Title
Use and Develop Systems that Promote Communication
Promote Professional Development
Champion Equality, Diversity and Inclusion
Develop Health and Safety and Risk Management Policies Procedures and Practices in Health and Social care or children and young people's settings
Work in Partnership in Health and Social Care or Children and Young People's Settings
Lead and Manage a Team within a Health and Social Care or Children and Young People's Setting
Develop Professional Supervision Practice in Health and Social Care or Children and Young People's Settings
Manage Health and Social Care Practice to Ensure Positive Outcomes for Individuals
Safeguarding and Protection of Vulnerable Adults
Lead and Manage Group Living for Adults
Understand Safeguarding of Children and Young People
Lead Person-centred Practice

**These are just a selection of the Optional Units available, the Trainer Coach will go through the full list of units and work with the individual and employer to tailor the qualification to individual interests and the needs of the business.**

## Optional Units

Unit Title
Assess the Individual in a Health and Social Care Setting
Develop Procedures and Practice to Respond to Concerns and Complaints
Recruitment and Selection within Health and Social Care or Children and Young People's Settings
Facilitate the Development of Effective Group Practice in Health and Social Care or Children and Young People's Settings
Manage Finance within Own Area of Responsibility in Health and Social Care or Children and Young People's Setting
Manage Quality in Health and Social Care or Children and Young People's Setting
Lead Active Support
Support Individuals with Multiple Conditions and/or Disabilities
Professional Practice in Health and Social Care for Adults or Children and Young People
Lead Practice which Supports Individuals to Take Positive Risks

# Apprenticeship Overview



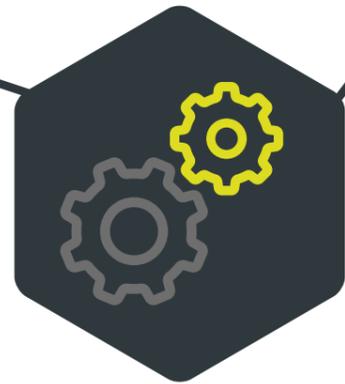
## Timeframes

The time it takes to complete the framework depends entirely on your commitment and motivation to complete the required tasks.

Generally, learners complete a Level 5 in Health and Social Care - Adult Management within 16 months.

Learners are encouraged to set aside approximately 2 hours per week of personal time to work towards the completion of their qualification.

Our highly experienced Trainer Coaches provide learners with all the support they require to complete their course.

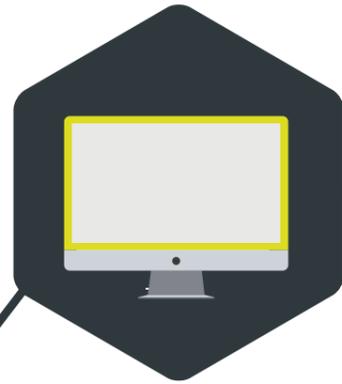


## Essential Skills

Communication and Application of Number qualifications are an integral element to the funded Apprenticeship frameworks.

These are usually delivered via workshops at one of Educ8's centres and will be planned well in advance.

*\*N.B If you have completed Essential Skills previously or are able to provide other suitable proxies (i.e GCSE certificates or similar), you may be exempt from completing this element of the course.*



## Engagement Methods

Each learner will have a variety of methods in which they can engage with their Trainer Coach for their learning programme:

- One to One sessions
- Observations
- Access to Moodle platform
- Smart Assessor e-Portal
- Email submission
- Telephone support
- Smart Rooms/Facetime

The role of your Trainer Coach is to support you throughout the process to enable you to complete your qualification whilst having the best learning experience along the way.



## Delivery Methods

You will be allocated a qualified and sector-competent Trainer Coach who will visit you in your workplace on a monthly basis.

Between visits, your Trainer Coach may leave you assignments or work to complete in your own time.



## Recognition of Prior Learning (RPL)

If you have previously completed any work-based qualifications or units, any relevant work (evidenced by copies of certificates) can be mapped across to this qualification to avoid duplication of work.

Your allocated Trainer Coach will go through RPL with you in more depth during your induction.



ESQs

QCF  
Qualification



Working with Educ8 has been seamless. I have a dedicated account manager, who is able to meet with me regularly to discuss new qualifications, and how we can also engage with staff to help them gain qualifications relevant to the role that they do!

**Rhian Lewis**  
Cwm Taf University Health Board





**Get in touch!**  
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