



Please fill out this form with as much detail as possible and include it when shipping the printer.

**Company**

**Date**

**Your reference**

**Customer no.**

**Phone**

**Case no (from customer's CRM system)**

**E-post**

**Printer model**

**Serial no. of printer**

**The printer has earlier been serviced (within):** No  3 months  6 months  1 year

**Description of fault**

Print out problem  Cutter  Paper jams  Feed problem  Other

**Your delivery address:**

**Company**

**Department**

**Adress**

**Postalcode, City**

**Country**

**Your invoice address:**

**Company**

**Department**

**Adress**

**Postalcode, City**

**Country**