

Dishwasher

Instruction and Installation Manual

FCDW60FI

Please read this manual carefully before using the dishwasher
Keep this manual for future reference.

Franke – Urban Appliances Express Warranty

Australian Consumer Guarantees

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Express Warranty Details

As well as your consumer guarantees under the Australian Consumer Law, PR Kitchen and Washroom Systems Pty Ltd ACN 138 663 279 (**PRKS**) offers original purchasers of the Products (**Customer** or **you**) the additional express warranty described in this document (**Express Warranty**) in respect of Urban appliances used in a domestic/residential setting (**Product**).

The benefits provided under this Express Warranty are additional to other rights and remedies available to the Customer under the Australian Consumer Law and do not derogate or reduce your rights under the Australian Consumer Law.

The conditions, limitations and exclusions that apply to this Express Warranty are set out in this document.

This Express Warranty is not transferable and is given to Customers when the Product is used in a domestic or residential setting.

Term of the Express Warranty

The Express Warranty is valid for 2 Years from date of purchase of the Product (**Warranty Period**).

Express Warranty

Subject to the terms set out in this document, PRKS warrants to Customers that the Product will be free from defects in materials and workmanship during the Warranty Period.

If the Product fails to operate or is defective during the Warranty Period under normal operating conditions as a result of a defect in materials or workmanship, subject to the exceptions set out under the heading **Conditions** below, PRKS will, at its discretion either:

- replace the Product or a component of the Product; or
- repair the Product or a component of the Product using new, used or refurbished replacement parts,

Conditions

This Express Warranty does not cover and expressly excludes: damage to the Product or a defect in or failure of the Product resulting directly or indirectly from any of the following:

- alteration, modification or disassembly of the Product;
- the Product being used in a way for which it was not designed or in a manner contrary to the instructions provided with the Product (including in respect of maintenance of the Product);
- abuse, misuse, negligence, willful damage neglect or vandalism;
- corrosion from environmental conditions or chemical treatments;
- fire, accident or theft;
- damage caused while the Product is being
- external sources, including but not limited to blown fuses, power failure, faulty installation;
- natural disasters, or other 'acts of God', including but not limited to damage from flooding, drought, lightning, hurricanes, hail, windstorms, earthquakes, tornadoes, gales, cyclones or other causes beyond the control of PRKS; or
- normal wear and tear;
- scratching, denting, rusting, spotting, discolouration or tampering with the Product. Any imperfections in the finishes or in the natural materials used should not be considered as faults but a typical characteristic of these crafted products;
- Products:
 - used in commercial settings;

- that were not installed in accordance with the manufacturer's installation instructions, by a qualified installer and licensed plumber or in accordance with any applicable standards published by Standards Australia that apply to the Product; or
- that were purchased second hand, at auction, or from a person other than an authorised representative of PRKS;
- maintenance or repair performed by unauthorised persons and/or use of spare parts that are not genuine;
- when the Customer cannot provide documentation evidencing date of purchase of the Product;
- incidental, indirect or consequential loss or damage including loss of or damage to property, injury to, illness or death of, any person in connection with a Product failure or defect; or
- product removal or re-installation costs, visits and calls of specialised technicians and costs borne by the Customer due to the unavailability and/or non-use of the Product.

The Remedy is the sole remedy under this Express Warranty.

Extra Representations

No representation or warranty by any person, including a PRKS employee or agent, shall be binding to the extent that they are inconsistent with or to the extent that the representation expands this Express Warranty unless expressly incorporated in writing in this document. This Express Warranty supersedes and overrides all prior agreements, representations and warranties made by PRKS and its authorised agents.

Making an Express Warranty Claim

If the Customer becomes aware, or ought reasonably be aware of any defect, damage or deterioration to the Product, the Customer must stop using the Product and promptly report it to PRKS within the Warranty Period

To make a claim under this Express Warranty, please contact PRKS by submitting an enquiry at www.prkws.com or you can call (03) 9700 9100 to speak with our friendly customer care consultants.

You will need to provide us with:

1. model number of your Product
2. product identification (e.g., serial number);
3. details of the problem you have experienced with the Product;
4. a copy of your original purchase receipt;
5. address details of where the product is installed; and
6. any relevant pictures can be attached if lodging the claim online.

Express Warranty claims received after the Warranty Period will not be accepted.

Expenses

Subject to the following terms, PRKS will provide the Remedy to the Customer at its cost:

- PRKS is not responsible for any associated or ancillary costs that you incur as a result of replacement or repair of your Product unless PRKS has given its prior written approval.
- Where a claim has been made under this Express Warranty and the Product is located outside of a 50km radius from any store where the Product can be purchased from an authorised retail (**Warranty Area**), you are responsible for the cost of delivery to the nearest service agent or the travel cost for a technician to travel to a location outside the Warranty Area.

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NOTE:

- Reviewing the section on troubleshooting Tips will help you solve some common problems by yourself.
- If you cannot solve the problems by yourself, please ask for help from a professional technician.
- The manufacturer, following a policy of constant development and updating of the product, may make modifications without giving prior notice.
- If lost or out-of-date, you can receive a new user manual from the manufacturer or responsible vendor.

SAFETY INFORMATION

⚠ WARNING

When using your dishwasher , follow the precautions listed below:

- Installation and repair can only be carried out by a qualified technician
- This appliance is intended to be used in household and similar applications such as:
 - staff kitchen areas in shops, offices and other working environments;
 - farm houses;
 - by clients in hotels, motels and other residential type environments;
 - bed and breakfast type environments.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children shall not play with the appliance. Cleaning and user maintenance shall not be done by children without supervision. (For EN60335-1)
This appliance is not intended for use by persons (including children) with reduced physical, sensory or

mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. (For IEC60335-1)

- Packaging material could be dangerous for children!
- This appliance is for indoor household use only.
To protect against the risk of electrical shock, do not immerse the unit, cord or plug in water or other liquid.
- Please unplug before cleaning and performing maintenance on the appliance.
- Use a soft cloth moistened with mild soap, and then use a dry cloth to wipe it again.



Earthing Instructions

- This appliance must be earthed. In the event of a malfunction or breakdown, earthing will reduce the risk of an electric shock by providing a path of least resistance of electric current. This appliance is equipped with an earthing conductor plug.
- The plug must be plugged into an appropriate outlet that is installed and earthed in accordance with all local codes and ordinances.
- Improper connection of the equipment-earthing conductor can result in the risk of an electric shock.
- Check with a qualified electrician or service representative if you are in doubt whether the appliance is properly grounded.

- Do not modify the plug provided with the appliance; If it does not fit the outlet.
- Have a proper outlet installed by a qualified electrician.
- Do not abuse, sit on, or stand on the door or dish rack of the dishwasher.
- Do not operate your dishwasher unless all enclosure panels are properly in place.
- Open the door very carefully if the dishwasher is operating, there is a risk of water squirting out.
- Do not place any heavy objects on or stand on the door when it is open. The appliance could tip forward.
- When loading items to be washed:
 - 1) Locate sharp items so that they are not likely to damage the door seal;
 - 2) Warning: Knives and other utensils with sharp points must be loaded in the basket with their points facing down or placed in a horizontal position.
- Some dishwasher detergents are strongly alkaline. They can be extremely dangerous if swallowed. Avoid contact with the skin and eyes and keep children away from the dishwasher when the door is open.
- Check that the detergent powder is empty after completion of the wash cycle.

- Do not wash plastic items unless they are marked “dishwasher safe” or the equivalent.
- For unmarked plastic items not so marked, check the manufacturer's recommendations.
- Use only detergent and rinse agents recommended for use in an automatic dishwasher.
- Never use soap, laundry detergent, or hand washing detergent in your dishwasher.
- The door should not be left open, since this could increase the risk of tripping.
If the supply cord is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person in order to avoid a hazard.
- During installation, the power supply must not be excessively or dangerously bent or flattened.
- Do not tamper with controls.
- The appliance needs to be connected to the main water valve using new hose sets. Old sets should not be reused.
- To save energy, in stand by mode , the appliance will switch off automatically while there is no any operation in 30 minutes .

Disposal

- For disposing of package and the appliance please go to a recycling center. Therefore cut off the power supply cable and make the door closing device unusable.

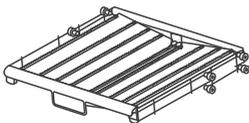
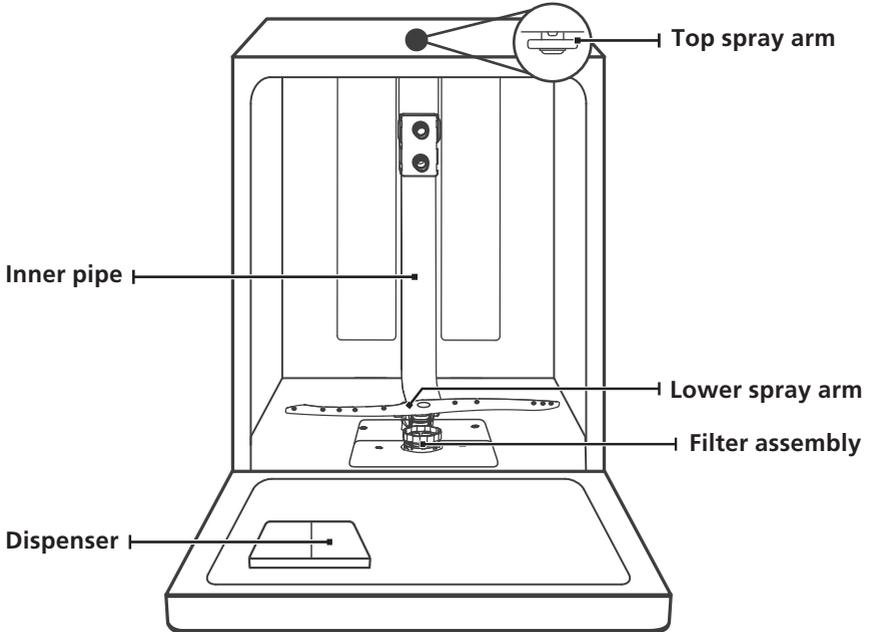


- Cardboard packaging is manufactured from recycled paper and should be disposed in the waste paper collection for recycling.
- By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product.
- For more detailed information about recycling of this product, please contact your local city office and your household waste disposal service.
- **DISPOSAL: Do not dispose this product as unsorted municipal waste. Collection of such waste separately for special treatment is necessary.**

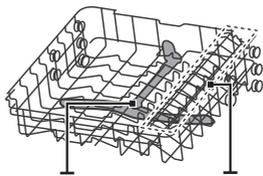
PRODUCT OVERVIEW

❗ IMPORTANT:

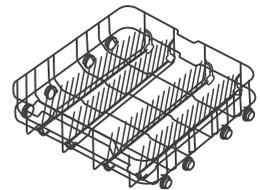
To get the best performance from your dishwasher, read all operating instructions before using it for the first time.



Cutlery rack



Upper basket



Lower basket

💡 NOTE:

Pictures are only for reference, different models may be different. Please prevail in kind.

USING YOUR DISHWASHER

Before using your dishwasher :



1. Loading the basket
2. Fill the rinse aid dispenser (Please check the section 1 of PART II : Special Version)
3. Fill in detergent (Please check the section 1 of PART II : Special Version)

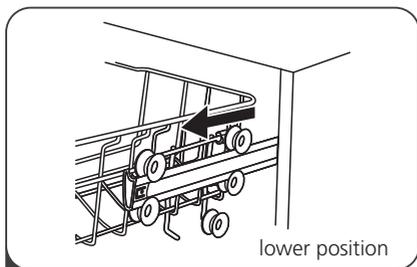
Basket Used Tips

Adjusting the upper basket

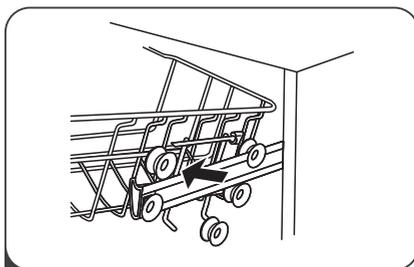
Type 1:

The height of the upper basket can be easily adjusted to accommodate taller dishes in either the upper or lower basket.

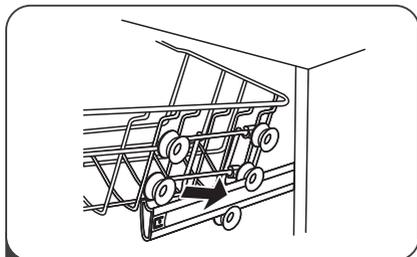
To adjust the height of the upper rack, follow these steps:



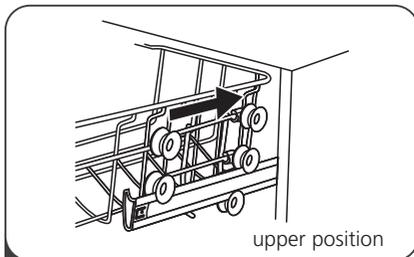
- 1 Pull out the upper basket.



- 2 Remove the upper basket.

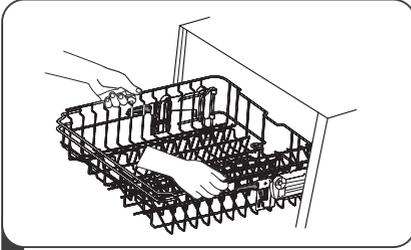


- 3 Re-attach the upper basket to upper or lower rollers.

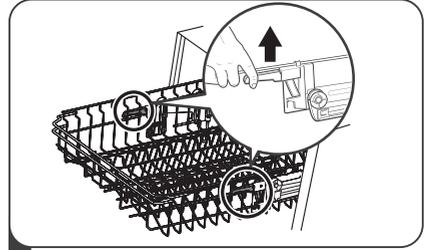


- 4 Push in the upper basket.

Type 2:



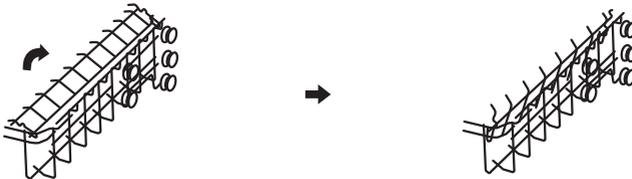
- 1 To raise the upper basket, just lift the upper basket at the center of each side until the basket locks into place in the upper position. It is not necessary to lift the adjuster handle.



- 2 To lower the upper basket, lift the adjust handles on each side to release the basket and lower it to the lower position.

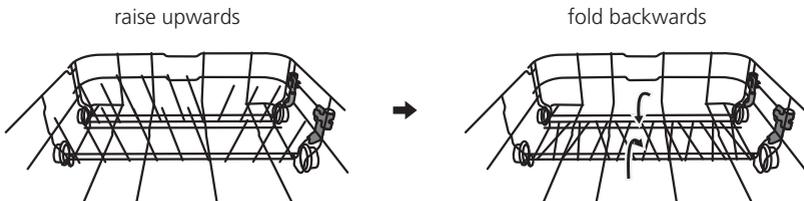
Folding back the cup shelves

To make room for taller items in the upper basket, raise the cup rack upwards. You can then lean the tall glasses against it. You can also remove it when it is not required for use.



Folding back the rack shelves

The spikes of the lower basket are used for holding plates and a platter. They can be lowered to make more room for large items.



MAINTENANCE AND CLEANING

External Care

The door and the door seal

Clean the door seals regularly with a soft damp cloth to remove food deposits. When the dishwasher is being loaded, food and drink residues may drip onto the sides of the dishwasher door. These surfaces are outside the wash cabinet and are not accessed by water from the spray arms. Any deposits should be wiped off before the door is closed.

The control panel

If cleaning is required, the control panel should be wiped with a soft damp cloth only.

WARNING

- To avoid penetration of water into the door lock and electrical components, do not use a spray cleaner of any kind.
- Never use abrasive cleaners or scouring pads on the outer surfaces because they may scratch the finish. Some paper towels may also scratch or leave marks on the surface.

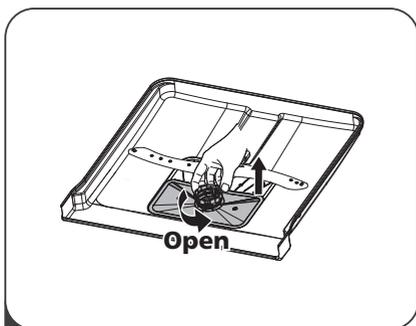
Internal Care

Filtering system

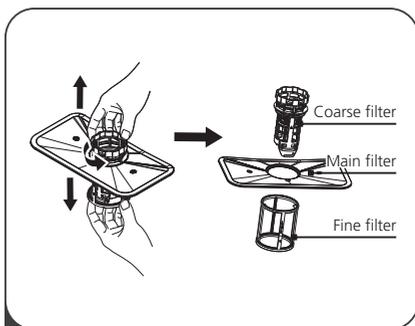
The filtering system in the base of the wash cabinet retains coarse debris from the washing cycle. The collected coarse debris may cause the filters to clog. Check the condition of the filters regularly and clean them if necessary under running water. Follow the steps below to clean the filters in the wash cabinet.

NOTE:

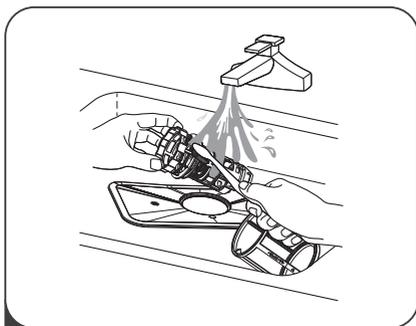
Pictures are only for reference, different models of the filtering system and spray arms may be different.



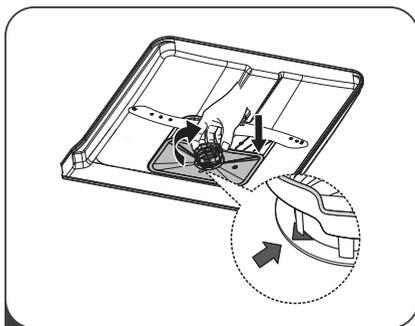
- 1 Hold the coarse filter and rotate it anticlockwise to unlock the filter. Lift the filter upwards and out of the dishwasher.



- 2 The fine filter can be pulled off the bottom of the filter assembly. The coarse filter can be detached from the main filter by gently squeezing the tabs at the top and pulling it away.



- 3 Larger food remnants can be cleaned by rinsing the filter under running water. For a more thorough clean, use a soft cleaning brush.



- 4 Reassemble the filters in the reverse order of the disassembly, replace the filter insert, and rotate clockwise to the close arrow.

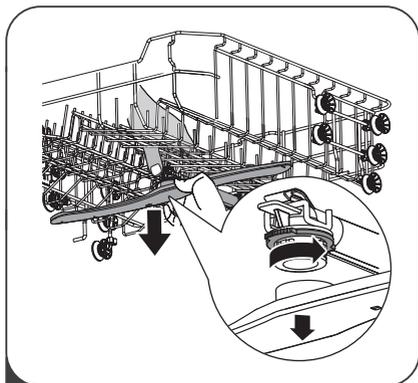
⚠ WARNING

- Do not over tighten the filters. Put the filters back in sequence securely, otherwise coarse debris could get into the system and cause a blockage.
- Never use the dishwasher without filters in place. Improper replacement of the filter may reduce the performance level of the appliance and damage dishes and utensils.

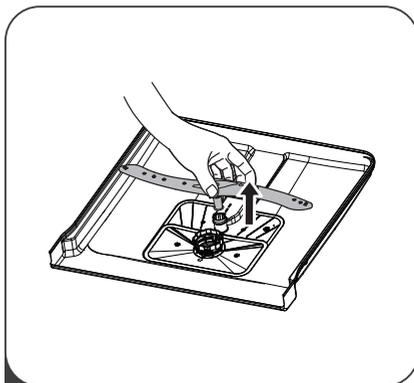
Spray arms

It is necessary to clean the spray arms regularly for hard water chemicals will clog the spray arm jets and bearings.

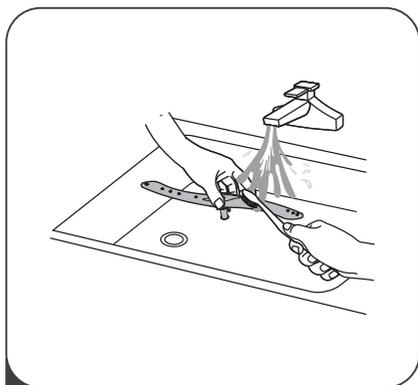
To clean the spray arms, follow the instructions below:



- 1** To remove the upper spray arm, hold the nut in the center still and rotate the spray arm counterclockwise to remove it.



- 2** To remove the lower spray arm, pull out the spray arm upward.



- 3** Wash the arms in soapy and warm water and use a soft brush to clean the jets. Replace them after rinsing them thoroughly.

Caring For The Dishwasher

Frost precaution

Please take frost protection measures on the dishwasher in winter. Every time after washing cycles, please operate as follows:

1. Cut off the electrical power to the dishwasher at the supply source.
2. Turn off the water supply and disconnect the water inlet pipe from the water valve.
3. Drain the water from the inlet pipe and water valve. (Use a pan to gather the water)
4. Reconnect the water inlet pipe to the water valve.
5. Remove the filter at the bottom of the tub and use a sponge to soak up water in the sump.

After every wash

After every wash, turn off the water supply to the appliance and leave the door slightly open so that moisture and odors are not trapped inside.

Remove the plug

Before cleaning or performing maintenance, always remove the plug from the socket.

No solvents or abrasive cleaning

To clean the exterior and rubber parts of the dishwasher, do not use solvents or abrasive cleaning products. Only use a cloth with warm soapy water.

To remove spots or stains from the surface of the interior, use a cloth dampened with water and a little vinegar, or a cleaning product made specifically for dishwashers.

When not in use for a longtime

It is recommended that you run a wash cycle with the dishwasher empty and then remove the plug from the socket, turn off the water supply and leave the door of the appliance slightly open. This will help the door seals to last longer and prevent odors from forming within the appliance.

Moving the appliance

If the appliance must be moved, try to keep it in the vertical position. If absolutely necessary, it can be positioned on its back.

Seals

One of the factors that cause odours to form in the dishwasher is food that remains trapped in the seals. Periodic cleaning with a damp sponge will prevent this from occurring.

INSTALLATION INSTRUCTION

⚠ WARNING



Electrical Shock Hazard

Disconnect electrical power before installing dishwasher. Failure to do so could result in death or electrical shock.

⚠ Attention

The installation of the pipes and electrical equipments should be done by professionals.

About Power Connection

⚠ WARNING

For personal safety:

- Do not use an extension cord or an adapter plug with this appliance.
- Do not, under any circumstances, cut or remove the earthing connection from the power cord.

Electrical requirements

Please look at the rating label to know the rating voltage and connect the dishwasher to the appropriate power supply. Use the required fuse 10A/13A/16A, time delay fuse or circuit breaker recommended and provide separate circuit serving only this appliance.

Electrical connection

Ensure the voltage and frequency of the power being corresponds to those on the rating plate. Only insert the plug into an electrical socket which is earthed properly. If the electrical socket to which the appliance must be connected is not appropriate for the plug, replace the socket, rather than using a adaptors or the like as they could cause overheating and burns.

⚠ Ensure that proper earthing exists before use

Water Supply And Drain

Cold water connection

Connect the cold water supply hose to a threaded 3/4 inch connector and make sure that it is fastened tightly in place.

If the water pipes are new or have not been used for an extended period of time, let the water run to make sure that the water is clear. This precaution is needed to avoid the risk of the water inlet to be blocked and damage the appliance.



ordinary supply hose



safety supply hose

About the safety supply hose

The safety supply hose consists of the double walls. The hose's system guarantees its intervention by blocking the flow of water in case of the supply hose breaking and when the air space between the supply hose itself and the outer corrugated hose is full of water.

⚠ WARNING

A hose that attaches to a sink spray can burst if it is installed on the same water line as the dishwasher. If your sink has one, it is recommended that the hose be disconnected and the hole plugged.

How to connect the safety supply hose

1. Pull The safety supply hoses completely out from storage compartment located at rear of dishwasher.
2. Tighter the screws of the safety supply hose to the faucet with thread 3/4 inch.
3. Turn water fully on before starting the dishwasher.

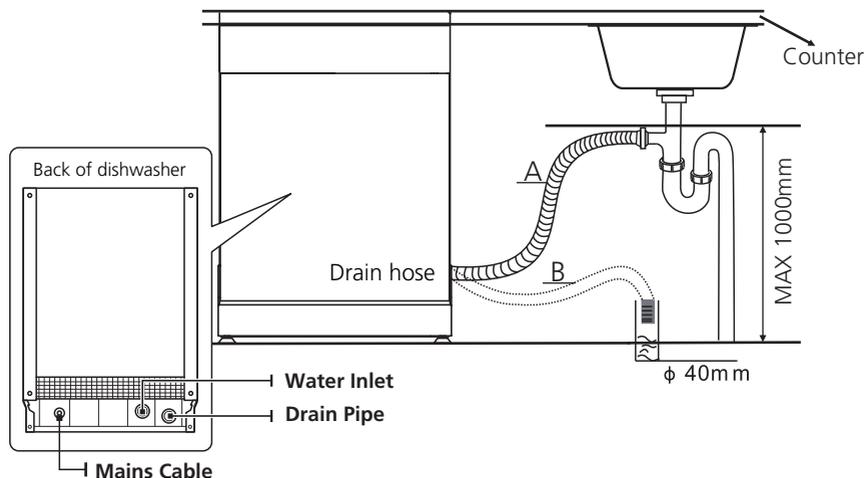
How to disconnect the safety supply hose

1. Turn off the water.
2. Unscrew the safety supply hose from the faucet.

Connection Of Drain Hoses

Insert the drain hose into a drain pipe with a minimum diameter of 4 cm, or let it run into the sink, making sure to avoid bending or crimping it. The height of drain pipe must be less than 1000mm. The free end of the hose must not be immersed in water to avoid the back flow of it.

⚠ Please securely fix the drain hose in either position A or position B



How to drain excess water from hoses

If the sink is 1000 higher from the floor, the excess water in hoses cannot be drained directly into the sink. It will be necessary to drain excess water from hoses into a bowl or suitable container that is held outside and lower than the sink.

Water outlet

Connect the water drain hose. The drain hose must be correctly fitted to avoid water leaks. Ensure that the water drain hose is not kinked or squashed.

Extension hose

If you need a drain hose extension, make sure to use a similar drain hose. It must be no longer than 4 meters; otherwise the cleaning effect of the dishwasher could be reduced.

Syphon connection

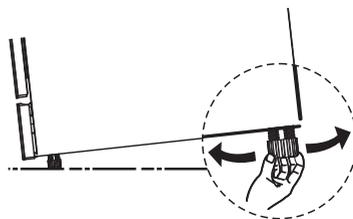
The waste connection must be at a height less than 100 cm (maximum) from the bottom of the dish. The water drain hose should be fixed .

Position The Appliance

Position the appliance in the desired location. The back should rest against the wall behind it, and the sides, along the adjacent cabinets or walls. The dishwasher is equipped with water supply and drain hoses that can be positioned either to the right or the left sides to facilitate proper installation.

Levelling the appliance

Once the appliance is positioned for levelling, the height of the dishwasher may be altered via adjustment of the screwing level of the feet. In any case, the appliance should not be inclined more than 2° .



NOTE:

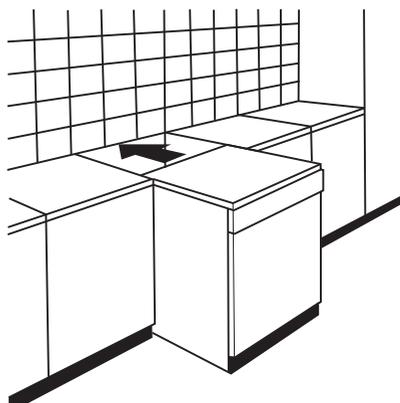
Only apply to the free standing dishwasher.

Free Standing Installation

Fitting between existing carbinets

The height of the dishwasher, 845 mm, has been designed in order to allow the machine to be fitted between existing cabinets of the same height in modern fitted kitchens. The feet can be adjusted so that correct height is reached.

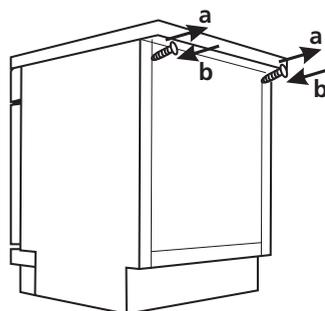
The laminated top of the machine does not require any particular care since it is heatproof, scratchproof and stainproof.



Underneath existing work top

(When fitting beneath a work top)

In most modern fitted kitchens there is only one single work top under which cabinets and electrical appliances are fitted. In this case remove the work top of the dishwasher by unscrewing the screws under the rear edge of the top (a).



⚠ Attention

After removing the work top, the screws must be screwed again under the rear edge of the top (b).

The height will then be reduced to 815 mm, as scheduled by the International Regulations (ISO) and the dishwasher will fit perfectly under the kitchen working top

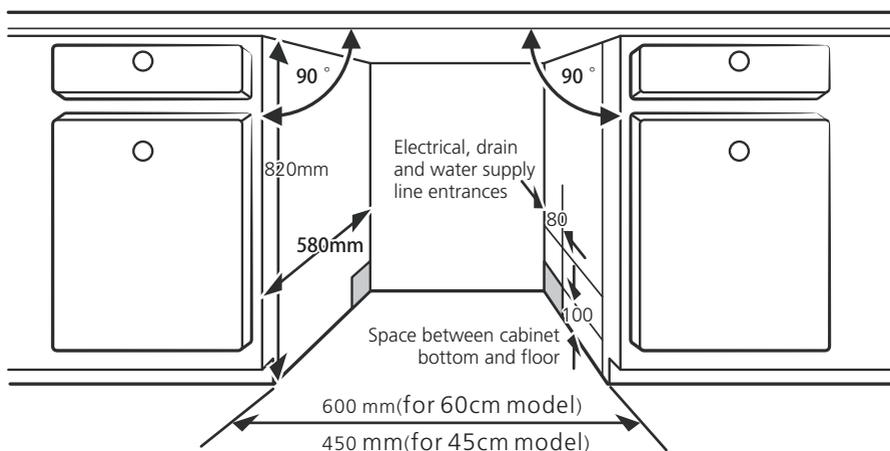
Built-In Installation (for the integrated model)

Step 1. Selecting the best location for the dishwasher

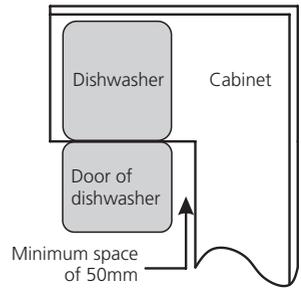
The installation position of dishwasher should be near the existing inlet and drain hoses and power cord.

Illustrations of cabinet dimensions and installation position of the dishwasher.

1. Less than 5 mm between the top of dishwasher and cabinet and the outer door aligned to cabinet.



2. If dishwasher is installed at the corner of the cabinet, there should be some space when the door is opened.



NOTE:

Depending on where your electrical outlet is, you may need to cut a hole in the opposite cabinet side.

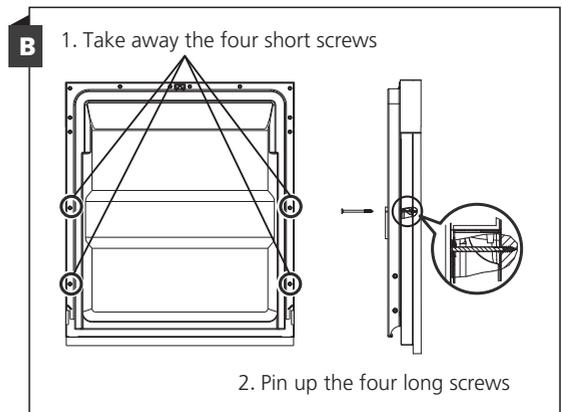
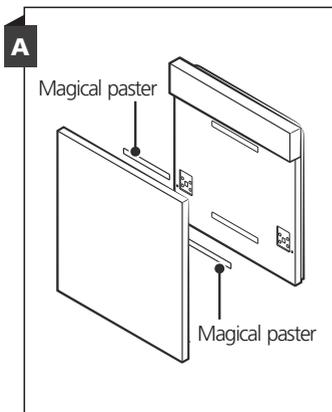
Step 2. Aesthetic panel's dimensions and installation



The aesthetic wooden panel could be processed according to the installation drawings.

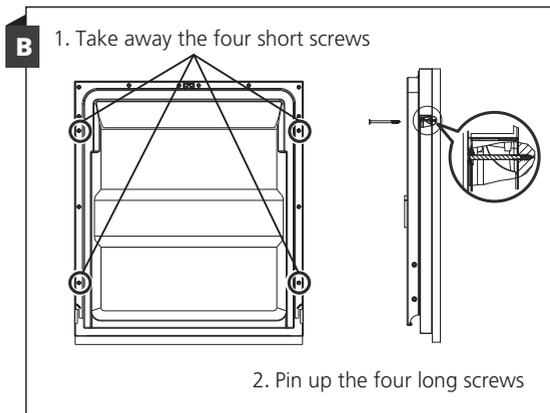
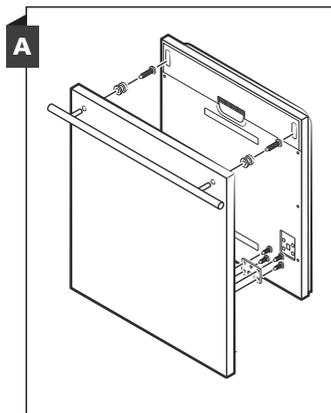
Semi-integrated model

Magical paster A and magical paster B be disjoined on, magical paster A on the aesthetic wooden panel and felted magical paster B of the outer door of dishwasher (see figure A). After positioning of the panel, fix the panel onto the outer door by screws and bolts (See figure B).



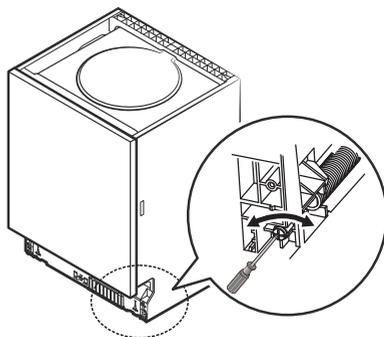
Full-integrated model

Install the hook on the aesthetic wooden panel and put the hook into the slot of the outer door of dishwasher (see figure A). After positioning of the panel, fix the panel onto the outer door by screws and bolts (See figure B).



Step 3. Tension adjustment of the door spring

1. The door springs are set at the factory to the proper tension for the outer door. If aesthetic wooden panel are installed, you will have to adjust the door spring tension. Rotate the adjusting screw to drive the adjustor to strain or relax the steel cable.
2. Door spring tension is correct when the door remains horizontal in the fully opened position, yet rises to a close with the slight lift of a finger.

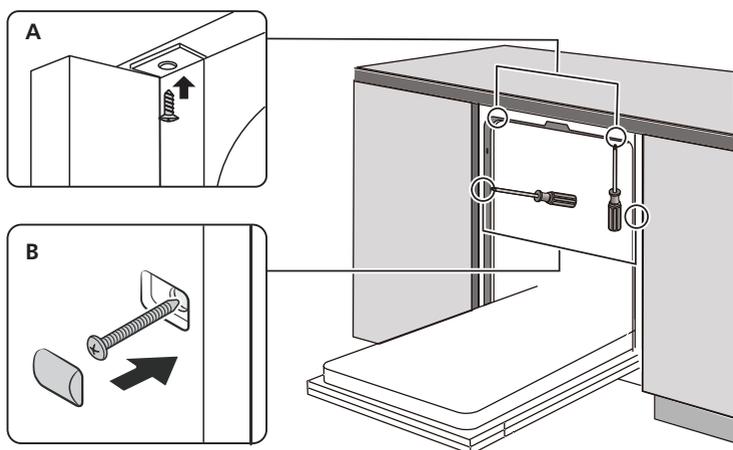


Step 4. Dishwasher installation steps



Please refer to the specified installation steps in the installation drawings.

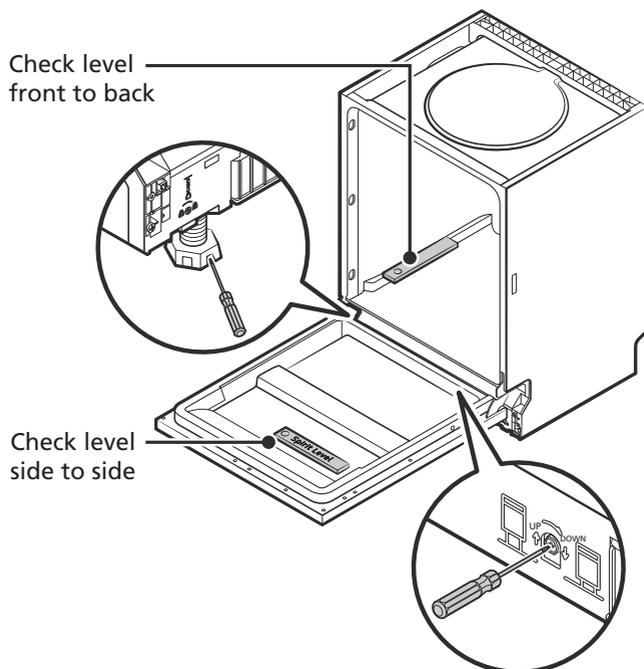
1. Affix the condensation strip under the work surface of cabinet. Please ensure the condensation strip is flush with edge of work surface. (Step 2)
2. Connect the inlet hose to the cold water supply.
3. Connect the drain hose.
4. Connect the power cord.
5. Place the dishwasher into position. (Step 4)
6. Level the dishwasher. The rear foot can be adjusted from the front of the dishwasher by turning the **Philips screw** in the middle of the base of dishwasher use an **Philips screw**. To adjust the front feet, use a flat screw driver and turn the front feet until the dishwasher is level. (Step 5 to Step 6)
7. Install the furniture door to the outer door of the dishwasher. (Step 7 to Step 10)
8. Adjust the tension of the door springs by using an Allen key turning in a clockwise motion to tighten the left and right door springs. Failure to do this could cause damage to your dishwasher. (Step 11)
9. The dishwasher must be secured in place. There are two ways to do this:
 - A. Normal work surface: Put the installation hook into the slot of the side plane and secure it to the work surface with the wood screws.
 - B. Marble or granite work top: Fix the side with Screw.



Step 5. Levelling the dishwasher

Dishwasher must be level for proper dish rack operation and wash performance.

1. Place a spirit level on door and rack track inside the tub as shown to check that the dishwasher is level.
2. Level the dishwasher by adjusting the three levelling legs individually.
3. When level the dishwasher, please pay attention not to let the dishwasher tip over.



NOTE:

The maximum adjustment height of the feet is 50 mm.

TROUBLESHOOTING TIPS

Before Calling For Service

Reviewing the charts on the following pages may save you from calling for service.

Problem	Possible Causes	What To Do
Dishwasher doesn't start	Fuse blown, or the circuit break tripped.	Replace fuse or reset circuit breaker. Remove any other appliances sharing the same circuit with the dishwasher.
	Power supply is not turned on.	Make sure the dishwasher is turned on and the door is closed securely. Make sure the power cord is properly plugged into the wall socket.
	Water pressure is low	Check that the water supply is connected properly and the water is turned on.
	Door of dishwasher not properly closed.	Make sure to close the door properly and latch it.
Water not pumped form dishwasher	Twisted or trapped drain hose.	Check the drain hose.
	Filter clogged.	Check coarse the filter.
	Kitchen sink clogged.	Check the kitchen sink to make sure it is draining well. If the problem is the kitchen sink that is not draining, you may need a plumber rather than a serviceman for dishwashers.
Suds in the tub	Wrong detergent.	Use only the special dishwasher detergent to avoid suds. If this occurs, open the dishwasher and let suds evaporate. Add 1 gallon of cold water to the bottom of the dishwasher. Close the dishwasher door, then select any cycle. Initially, the dishwasher will drain out the water. Open the door after draining stage is complete and check if the suds have disappeared. Repeat if necessary.

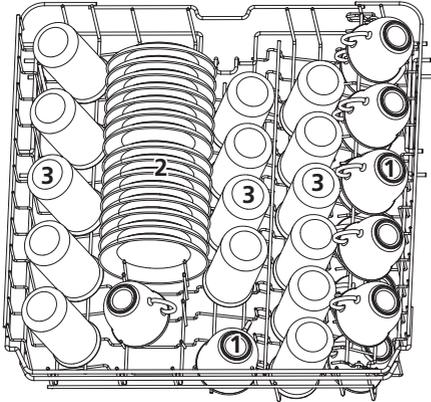
Problem	Possible Causes	What To Do
	Spilled rinse-aid.	Always wipe up rinse-aid spills immediately.
Stained tub interior	Detergent with colourant may have been used.	Make sure that the detergent has no colourant.
White film on inside surface	Hard water minerals.	To clean the interior, use a damp sponge with dishwasher detergent and wear rubber gloves. Never use any other cleaner than dishwasher detergent otherwise, it may cause foaming or suds.
There are rust stains on cutlery	The affected items are not corrosion resistant.	The items should be corrosion resistant.
Knocking noise in the dishwasher	A spray arm is knocking against an item in a basket	Interrupt the program and rearrange the items which are obstructing the spray arm.
Rattling noise in the dishwasher	Items of crockery are loose in the dishwasher.	Interrupt the program and rearrange the items of crockery.
Knocking noise in the water pipes	This may be caused by on-site installation or the cross-section of the piping.	This has no influence on the dishwasher function. If in doubt, contact a qualified plumber.
The dishes are not clean	The dishes were not loaded correctly.	See notes in "Loading & unloading your dishwasher".
	The program was not powerful enough.	Select a more intensive program.

Problem	Possible Causes	What To Do
The dishes are not clean.	Not enough detergent was dispensed.	Use more detergent, or change your detergent.
	Items are blocking the movement of the spray arms.	Rearrange the items so that the spray can rotate freely.
	The filter combination is not clean or is not correctly fitted in the base of wash cabinet. This may cause the spray arm jets to get blocked.	Clean and/or fit the filter correctly. Clean the spray arm jets.
Cloudiness on glassware.	Combination of soft water and too much detergent.	Use less detergent if you have soft water and select a shorter cycle to wash the glassware and to get them clean.
Black or grey marks on dishes	Aluminium utensils have rubbed against dishes	Use a mild abrasive cleaner to eliminate those marks.
Detergent left in dispenser	Dishes block detergent dispenser	Re-loading the dishes properly.
The dishes aren't drying	Improper loading	Load the dishwasher as suggested in the directions.
	Too little rinse-aid	Increase the amount of rinse-aid/refill the rinse-aid dispenser.
	Dishes are removed too soon	Do not empty your dishwasher immediately after washing. Open the door slightly so that the steam can come out. Take out the dishes until the inside temperature is safe to touch. Unload the lower basket first to prevent the dropping water from the upper basket.

Problem	Possible Causes	What To Do
The dishes aren't drying	Wrong program has been selected.	With a short program, the washing temperature is lower, decreasing cleaning performance. Choose a program with a long washing time.
	Use of cutlery with a low-quality coating.	Water drainage is more difficult with these items. Cutlery or dishes of this type are not suitable for washing in the dishwasher.

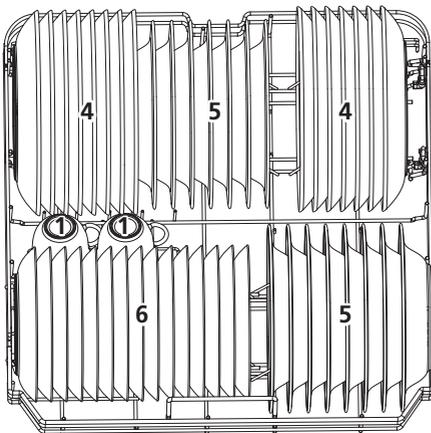
LOADING THE BASKETS ACCORDING TO AS/NZS 2007.1:

1.Upper basket:



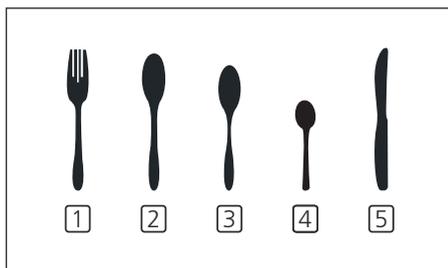
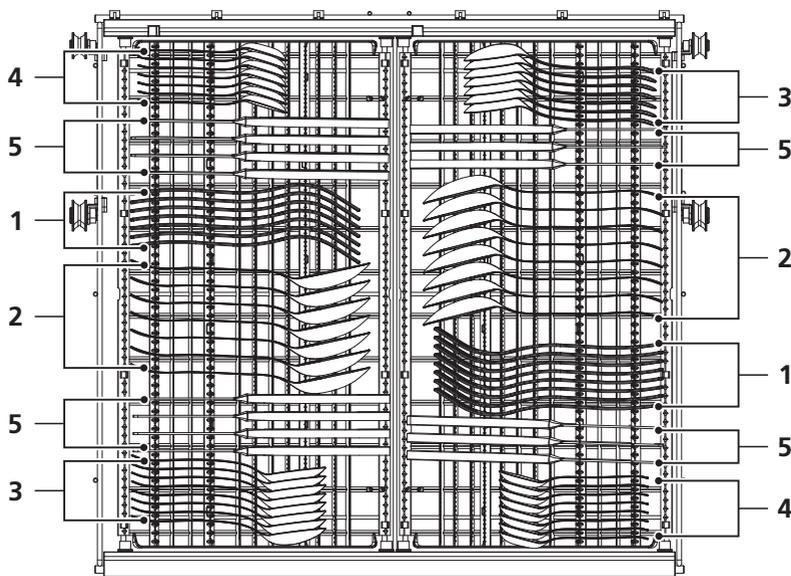
Number	Item
1	Cups
2	Saucers
3	Glasses

2.Lower basket:



Number	Item
4	Dinner plates
5	Soup plates
6	Dessert dishes

3.Cutlery basket:



Number	Item
1	Forks
2	Soup spoons
3	Dessert spoons
4	Teaspoons
5	Knives

Information for comparability tests in accordance with (*AS/NZS 2007.1)

Capacity: 15 place settings

Position of the upper basket: lower position

Program: ECO

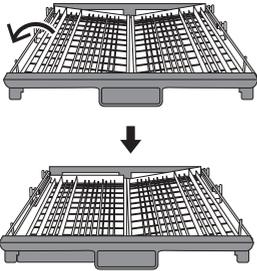
Rinse aid setting: 6

Detergent(Pre/main): 5g/28.75g

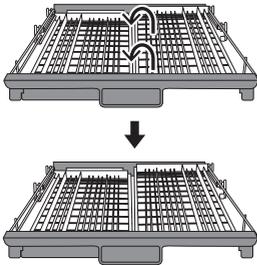
Door is open at the end of the drying cycle for the drying performance test

(Door position: Open 50 mm)

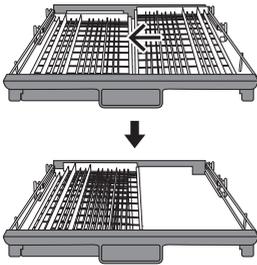
Cutlery Rack Used Tips



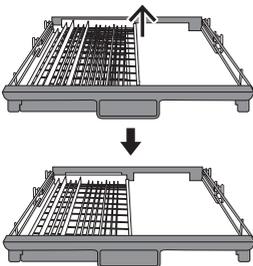
Lift the left basket up, adjust it to lower position, left basket is flat and right basket is sideling.



Lift the right basket up, both left and right baskets are flat.



Move the right basket from right to left, two basket are overlapping.



Remove the right basket from the tray, only has the left basket.