

Encl:

Technical Note

Revised ADM Size Chart

Dear Customer

Revised ADM Size Chart

As one of our valued ADM customers, we are pleased to let you know that based on customer feedback, a new version of the ADM Size Chart is now available.

The objective of the change is to improve patient experience by providing a better fitting ADM. The main change to the size chart is that we have included an XXXS leg attachment for the 0-1 sandal users. Please note there is no change to spring strengths from the previous size chart.

Below is a summary of the change:

- The ADM for attachment to size 0 & 1 sandals is now XXXS
- The ADM for attachment to size 2 sandal is now XXS
- The ADM for attachment to size 4 sandal is now XS

Below are some answers to questions you may have because of the ADM leg attachment design change:

Q. Some of my customers have the previous version of the ADM. Should I change it for the latest version?

A. No. The previous version ADM delivers all necessary criteria in terms of quality and function. There is no need to change the ADM to the new version of the ADM unless there is a problem with the ADM currently being used.

Q. Can I change my stock of the previous ADM version to the new version of the ADM?

A. As above, the previous version ADM delivers all necessary criteria in terms of quality and function. However if you would like to update your stock please contact us.

Q. What happens if an older version of the ADM needs to be replaced, and the child has bilateral ADMs?

A. In this case C-Pro will replace both ADMs with the latest version. Please let C-Pro know that 2 ADMs are required when requesting a replacement/exchange.

Please be assured that, should you have any questions, we remain available to assist you. Please email us on: clinicalsupport@c-prodirect.com.

We take this opportunity to thank you for your continued custom.

Kind regards,

Stella Morris

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