



LUMINARE

Role: DevOps Engineer / Full Time

At Luminare, our mission is to stop the #1 cause of death in hospitals and help reopen America during the COVID-19 pandemic through our two-flagship products **Sagitta** and **Quickscreen**.

We accelerate hospital workflow through prediction of severe sepsis through our highly specialized, patented process and software —**Sagitta**. Luminare thereby ensures better patient outcomes for everyone who walks through the door at a healthcare facility. Sagitta is used by our partner hospitals to evaluate every patient, every day, for sepsis—the #1 cause of death in U.S. hospitals. Luminare was in the CDC’s “stopping sepsis through early detection” showcase ’20.

We also ensure the safety of companies and organizations by providing them with the Country’s first COVID-19 Self Certification System – **Quickscreen**. Luminare is able to help businesses and organizations reopen safely by screening their members before entering their facilities. Quickscreen is used by multiple organizations in different industries and is currently helping to ensure the safety and health of its members during this pandemic. Quickscreen was in the CDC’s “Taking America back to Work” showcase ’20.

We are looking for a motivated **Ops Engineer** to help support our customers and staff with our cloud platform and services.

The details:

Job Title: Ops Engineer

Department: R&D

Location: Houston, TX / Remote

Reports to: CTO

Compensation & benefits: Salary commensurate with experience. Health, vision and dental benefits, team lunches, unlimited virtual high-fives, and making a difference in the lives of others. Luminare is an Equal Opportunity Employer. You will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, protected veteran status, or disability status.



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Key responsibilities & duties

In your role, your responsibilities include the following :

As an Ops Engineer, you will work with diverse technologies to build tools and automation to eliminate manual operations and create repeatable processes for system maintenance and system tuning. You will be responsible for the day-to-day operational support for our healthcare platform. A key part of this is collaborating with developers and internal Business teams to improve the platform.

Duties and Responsibilities

- Provide operational support to enterprise customers using our Cloud Platform.
- Provide solution architecture and guidance for customers as requested
- Documenting operational policies and procedures
- Ensure cloud services are provisioned and maintained in accordance with our policies
- Work with current team members within cloud technology infrastructure, business infrastructure and healthcare operations to deliver secure, stable, and well-maintained products
- Perform operational analysis on incidents and quality of service to improve all facets of client support and client delight over time
- Willing to participate in an on-call rotation
- Monitor alerts, triage new security issues, and mitigate vulnerabilities to help protect our customers.
- Stay abreast of new technologies and solutions

Skills and Experience

- 5+ years of operational experience with IT systems, data center hosting, and networks
- 2+ years of hands-on operational experience with **Azure Services**. Certification is a strong plus, as is experience with other cloud infrastructure providers.
- Experience with Linux server administration.
- Strong CLI and API scripting (Power Shell / Bash (optional)) and automation skills
- Experience with system health monitoring and optimizing performance.
- Experience working in regulated and high-security environments (HIPAA, HITRUST) in healthcare strongly desired.
- Outstanding verbal and written communication skills combined with strong collaboration and influencing abilities

Academic and Professional Qualifications

- Degree in Computer Science or Computer Information Systems or equivalent experience

Want to apply?

Please send your C/V to join@luminaremed.com