

TERMS AND CONDITIONS

NU-PREP 12 MONTH 12 DESTINATION CONTEST

1. Nu-Prep 12 Month 12 Destination contest is organised by Biotropics Malaysia Berhad.
2. Registration begins on 1 January 2020 and the closing date is by 31 December 2020.
Entries received after 11.59 p.m. on 31 December 2020 will not be accepted.
3. The organiser has the right to extend, change, delay or reject participation without prior notice to any of the parties involved. Unless stated, the participants are subjected to the terms and conditions of the contest IF the dates are extended.
4. The organiser has the right to change the terms and conditions and reject participations without prior notice to any of the parties involved.
5. In case of unavoidable circumstances (eg: Dangerous Diseases, Emergencies or similar occurrences), Biotropics Malaysia has the right to exchange the prizes offered in accordance with the situation.

ELIGIBILITY CONDITIONS

6. The contest is open to all Malaysians aged 18 and above and is currently staying in Malaysia.

CONDITIONS OF INELIGIBILITY

7. Staff involved with the organiser - Employees of Biotropics Malaysia Berhad, its affiliates and/or related companies and their immediate family members are not eligible to participate in the Contest.

SUBMISSION REQUIREMENTS

8. To participate, eligible participants must comply with each of the following:
 - a. Submit registration on www.nuprep.com.my with proof of purchase for Nu-Prep or Nu-Caffe products.
 - b. Each correct registration is eligible for one (1) entry.
 - c. All registration must be followed with the participant's original purchase receipt. Photocopied or printed receipts are not accepted.
 - d. One (1) purchase receipt is eligible for one (1) entry. If the participants own more than one (1) purchase receipt, they can send in their registration according to the number of receipts that they have for a higher chance of winning.

HOW TO SUBMIT

9. Complete the entry form on www.nuprep.com.my with the correct proof of purchase.
10. All entries must be in compliance with the terms and conditions applied.
11. Incomplete entry and/or failure to comply all and/or any terms and conditions will automatically lead to elimination without prior notice.

WINNER ANNOUNCEMENT

12. Winner will be chosen through lucky draw. It will be announced on Facebook Live on the last day of every month.
13. Winner will be notified via any of the platforms below, on the dates set by the organiser at Nu-Prep representatives' absolute discretion.

- Phone call
- Short Message Service (SMS)
- E-mel
- Facebook announcement

14. Winner will be contacted through phone calls that will be made in a maximum of three (3) tries. Failure to pick up the call will result in the organiser having the right to replace the winner with the one next in line.

GENERAL TERMS

15. The organiser and its affiliates will not be responsible in any of the occurrence below:

- a. Interruption from uninvolved parties during the period of the contest.
- b. Any technical error in the administration of the registration.
- c. Direct or indirect loss caused by the participants' participation in the contest.

16. The organiser has the right to eliminate any registration that is not in accordance with the process and operation of the contest, violation or attempt to violate the terms and conditions of the contest.

17. The organiser has the right to reject, change, suspend or delay registration due to unexpected matters arising that are out of its control.

18. By participating in the contest, the participants have agreed that the organiser has the right to publish and/or publicise the details and/or pictures of the participants in printed or electronic media for advertising, publicity and announcement purposes, without any royalty and/or payment.

19. The organiser has the right to switch, change or remove or include any part of the terms and conditions without prior notice and the eligible participants are subjected to the changes made.
20. The organiser has the right to change any of the destinations to a new one of similar value without prior notice.
21. Winners of every month are not eligible to participate in the lucky draw for the following month.
22. Winners of every month can redeem their travel prizes within 3 months (or within 6 months, subjected to the decision made by Biotropics Malaysia Berhad) after they are announced winner.
23. Winners of Nu-Prep 12 Month 12 Destination Contest can hand over their prize to anyone they want, provided with agreeable reasons.
24. The participants who haven't won, their name will be carried forward to the lucky draw of the following month.

The terms and conditions are provided in both English and Malay Language.

Should there be any discrepancy between the two versions, the details in English Language is prioritised.

For more information on the contest, contact us via Nu-Prep's official Facebook page.

FREQUENTLY ASKED QUESTIONS

1) How long is the duration of the contest?

The duration of this contest will run from 1 January 2020 to 31 December 2020.

2) Who is eligible to participate in this contest?

All Malaysians who are 18 years of age or older.

3) How does this contest take place?

- a. Buy Nu-Prep Men or Nu-Prep Women or Nu-Caffe products at:
 - Pharmacies - Caring, Guardian, Watsons and any other pharmacy throughout Malaysia
 - Herbal Store - PT Widuri
 - Website www.nuprep.com.my
- b. Fill out the entry form online at www.nuprep.com.my
- c. Watch Facebook Live Nu-Prep for a lucky draw.

4) What are the mandatory requirements to participate in this contest?

- a. Save receipt as proof of purchase of the product.
- b. Sign up and fill out the entry form with your complete details.
- c. Watch Nu-Prep Facebook Live.

5) What is the minimum purchase required to participate in this contest?

10 capsules for Nu-Prep Men or Nu-Prep Women and 5 sachets for Nu-Caffe.

6) Does an uploaded receipt count as an entry?

If you have more than one (1) purchase receipt, you can sign up for more than one (1) entry to get more lucky draw numbers which will increase the chances of winning.

7) How will I know if I win this contest?

- a. Winners will be notified through any of these platforms on the date designated by the organiser at the discretion of Nu-Prep representatives.
 - Phone call
 - Short message text (SMS)
 - Email
 - Notifications via Facebook
- b. Winners will be contacted by telephone (call) which will be made at a maximum of three (3) times. The winner's failure to answer the phone call subsequently obliges the organizer to replace the winner with the next name on the list.

8) Where can I check the winners list as well as the important announcements?

You can check out Nu-Prep's Facebook for the list of winners or on our website

www.nuprep.com.my

9) How do I know if my entry is eligible for this competition?

You should only buy any Nu-Prep or Nu-Caffe products at the pharmacy or online at www.nuprep.com.my.

10) I have several purchase receipts, should I upload all the receipts in one registration form?

One (1) receipt is for one (1) entry. You can fill out more entry forms for subsequent receipts and receive more lucky draw numbers for greater chances of winning.

11) If I win, can the prizes be transferred to family or friends?

Yes, the prize can be transferred to anyone. However, the reason for the transfer must be given to the organiser for the name to be changed.