

# TX Medicaid Value-Added Services Redemption Form:

Return the signed form to DentaQuest to get your Walmart gift card and/or Dental Kit. You should also fill out this form and attach the completed quiz if you are requesting the reward for follow-up after and ER visit.

## Preventive Care Reward

- Age 6 months–35 months: I had a dental checkup today!
- Age 36 months–5 years: I had a topical fluoride treatment today!
- Age 6–9 years: I got my 1st molars sealed today!
- Age 6–14 years: I got sealants today!
- Age 10–14 years: I got my 2nd molars sealed today!
- Age 15–20 years: I had my second cleaning today!

## Dental Visit Within 90 Days Reward

- Age 0–20 years: I had a dental checkup within 90 days of enrollment in Medicaid!

## Post ER Follow-up Care Reward

- Age 0–20 years: I followed up with my Main Dentists and took the quiz within 30 days of a dental-related ER visit!

## Member Information

<hr/>		
First Name	Last Name	Date of Birth
<hr/>		
Mailing Address		
<hr/>		
City, State	Zip Code	Phone Number
<hr/>		
Medicaid Member ID Number	Date you received care	
<hr/>		
Guardian/Head of Household Name	Signature	

Mail the completed form to:

**DentaQuest**  
**PO Box 92765**  
**Austin, TX 78709**

If you have questions about any of your rewards, please call  
DentaQuest toll free 1-800-516-0165, TDD/TTY 711.

# TX Medicaid Value-Added Services Quiz:

## Your Child's Oral Health and the ER

Take this quiz and test your knowledge.

\_\_\_\_\_  
Date of ER Visit

### 1. Your child has a toothache. What should you do?

- A. Call your child's Main Dentist and schedule a visit as soon as possible.
- B. Wait and see if the toothache goes away on its own.
- C. Take your child to a hospital ER to be seen.

### 2. You took your child to a hospital ER for a toothache. What should you do next?

- A. Wait and see if the problem goes away.
- B. Call your child's Main Dentist and set up a follow-up visit.
- C. Plan on taking your child back to the hospital ER for additional care.

### 3. Your child has a toothache, but you don't have a Main Dentist. What should you do?

- A. Go to DentaQuest.com and log into the secure member Website to find a dentist online.
- B. Call DentaQuest member call center at 1-800-516-0165 and ask for help finding a dentist.
- C. A or B.

### 4. When should you call your dentist for an immediate visit?

- A. Your child has a broken tooth or a tooth that has been knocked out.
- B. Your child has pain from a cavity or lost filling.
- C. Both A and B.

### 5. When should you take your child to a hospital ER for oral care?

- A. Your child has a serious mouth injury or infection making it difficult to breathe or swallow.
- B. Your child may have a fractured or dislocated jaw.
- C. Both A and B.

The ER is not always the best option for mouth pain. You could be waiting for hours to be seen by a medical doctor—OR—you could go to a dentist who is an expert at treating mouth pain.

Going to see your Main Dentist at least twice a year has many perks:

- You will get to know them, and they will get to know you.
- You will avoid emergencies because you will have regular care.
- You will avoid the hassle that often comes with an ER visit.

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Answer Key:  
1. A; 2. B; 3. C; 4. C; 5. C 34