CircTRAK Shelf Manager Success Stories

Tech Logic's 2018 Modern Library Platinum Award-Winning System

400,000 Items "Cleaned" In Eight Queens Library Branches

Using CircTRAK™ Shelf Manager, Queens Library is systematically scanning each of its 62 branches to locate items with problem statuses (missing, in transit, checked out, etc.) and remove them from the shelf for problem resolution. Jason Reddy, Library Application Specialist at Queens, reports that "almost 4,000 problem items have been found so far by scanning 8 branches."

"An entire branch collection can be scanned in less than a day using CircTRAK's™ 'find all items' function. None of the Queens staff have had any difficulty using the wand — the procedure and interface are straightforward," Jason says.

"We're saving time that would have been spent manually searching for problem items on the monthly branch Missing/In Transit reports," Jason continued. "We plan on expanding our use of CircTRAK™ to include weeding materials after we're done with this initial cleaning phase."

"Congratulations to Tech Logic on the Modern Library Platinum Award for CircTRAK!™"

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Salt Lake County Library's "Treasure Hunt"

"It's like a treasure hunt to find missing items that otherwise might never be found," is how Colleen Medling, Application Support Manager for Salt Lake County Library, describes the library system's use of the CircTRAK™ Shelf Manager. "In fact," she says, "we name our wands after Sherlock characters — Holmes, Watson, Mycroft, etc. — because they are such excellent sleuths."

Originally purchasing just three RFID wands in 2009 to share across the system's 18 branches, almost every Salt Lake County Library branch now has its own. When the library discovered CircTRAK's™ "Find All Items" capability, the branches replaced printed reports with shelf scans to locate lost, missing, in transit and even missing items no longer in the catalog.

"We also identify lists of items that are ready to be pulled from the collection and simply batch change their status from 'Available' to 'Unavailable.' The wand quickly identifies all those items to gather up far faster than using a printed report."

> *"We continue to save thousands of hours of staff time and thousands of dollars in missing materials using the CircTRAK™ wands for system-wide treasure hunting."*

Joplin Public Library Saving Cost & Time with Inventories

"We used to attempt to inventory one collection annually, and seldom actually finished any inventories," says Linda Cannon, Collection Development Librarian/Circulation Supervisor at Joplin Public Library (MO). "We use the wand for an annual inventory of all collections, saving many, many hours of time."

The CircTRAK™ Shelf Manager is very easy to use to scan each shelf to collect hundreds of barcodes in the hour before the library opens. When a collection is completely scanned, the barcodes are uploaded to the ILS to prepare a report of what wasn't scanned at the shelves to be checked as potentially missing items. "We generally only have a few dozen to check for even in large collections, so we are able to declare items missing in inventory in fairly short order."

Joplin Public finds considerable cost and time savings over the old method of removing each item to scan its barcode. "All in all, I'd say we're pretty darned happy with it!"

> *"We never made it through all the collections in one year as we can now, and the time savings on RFID scanning are enormous."*

About the 2018 Modern Library Platinum Award Winner — CircTRAK™ Shelf Manager

Every library knows that keeping the catalog up-to-date saves patron frustration and preserves library funds wasted on unnecessary replacements.

Tech Logic's CircTRAK™ Shelf Manager saves countless hours of time spent checking printed reports to locate materials shown in the catalog as lost, missing, trace, claimed returned, or other exception statuses.

Libraries can harness the built-in power of RFID to drive shelf management of the collection. Every real-time scan of the shelves turns up materials in exception statuses or materials that should have been checked in, placed in transit, trapped for holds or were shelved incorrectly.

Tech Logic's portable, ergonomically friendly CircTRAK™ Shelf Manager interfaces wirelessly with an ILS to check real-time item status information for shelved materials. Real-time means no more frustrating export and loading of lists. Software easy enough for all levels of staff to use. No more fruitless searches for materials that should be on the shelf — and no more shelving mistakes that cause unhappy patrons and wasted staff effort.

Finally, libraries have complete control over how they'll use the magic of RFID for time-saving in shelf management to ensure accuracy of the catalog.

Call us to find out how your library can experience the benefits of CircTRAK Shelf Manager.