2013
A Year in Review
Comprehensive Services for Veterans

How We Helped

917
Homeless vets received housing assistance

22%
Reduction in Homeless Vets in San Francisco between 2011 and 2013

206
Housed in one of Swords’ permanent housing sites

111
Lived in Swords’ Transitional Housing programs

359
were helped with permanent housing and eviction prevention

119
Received Emergency Housing vouchers

80%
program success rate vs. 56% national average

98%
Housing Retention

2,114
San Francisco Bay Area Homeless and Low-Income Veterans Served

508
Assessed for employment needs

1,000
Served through Swords’ Statewide California Veterans Employment Collaborative

397
Enrolled for employment services

246
Received job readiness training

151
Enrolled in a job training program

172
Veterans were placed in jobs

30%
Of clients are Post–9/11 vets

65%
Job retention after 6 months
30% Enroll in multiple services
25% Served after 9/11
65% Live in San Francisco

452 Disabled veterans received free legal services
$26 Is leveraged in vets’ benefits for every $1 we spend

397 Received ongoing legal representation
1,000 Pro bono attorneys trained in VA law
$14.5 million Total Benefits to vets won in 2013
30% Of clients are Post-9/11 vets

90% Success rate of cases resolved
87 Cases placed with a pro bono attorney
618 Average number of days Bay Area veterans are forced to wait for an initial disability claim review

859 Served through our Drop-In Center

#1 Swords offers the most comprehensive services to veterans in the country

542 Enrolled in counseling and case management
129 Received ongoing money management
446 were homeless or chronically homeless upon entry

65% Showed Improved Health Outcomes
81% Obtained and retained housing
## 2013 Financials

### INCOME

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Government</td>
<td>$6,081,235</td>
<td>52.1%</td>
</tr>
<tr>
<td>Foundations/Corporations</td>
<td>3,351,813</td>
<td>28.7%</td>
</tr>
<tr>
<td>Fees</td>
<td>1,192,767</td>
<td>10.2%</td>
</tr>
<tr>
<td>Donations &amp; Events</td>
<td>517,155</td>
<td>4.4%</td>
</tr>
<tr>
<td>Investment &amp; Other Income</td>
<td>527,116</td>
<td>4.5%</td>
</tr>
<tr>
<td><strong>Total Income</strong></td>
<td>$11,670,086</td>
<td>100.0%</td>
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</tbody>
</table>

### EXPENSES

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Program</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Housing Services</td>
<td>$4,798,085</td>
<td>47.1%</td>
</tr>
<tr>
<td>Health &amp; Support Services</td>
<td>1,296,148</td>
<td>12.7%</td>
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<tr>
<td>Employment</td>
<td>1,067,143</td>
<td>10.5%</td>
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<tr>
<td>Benefits Advocacy/Legal Services</td>
<td>650,900</td>
<td>6.4%</td>
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<tr>
<td>Institute for Veteran Policy</td>
<td>919,918</td>
<td>9.0%</td>
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<tr>
<td>Administration</td>
<td>1,091,987</td>
<td>10.7%</td>
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<tr>
<td>Fundraising</td>
<td>359,234</td>
<td>3.5%</td>
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<tr>
<td><strong>Total Expenses</strong></td>
<td>$10,183,406</td>
<td>100.0%</td>
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</table>

### ASSETS

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
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</thead>
<tbody>
<tr>
<td>Increase in Unrestricted Net Assets</td>
<td>$421,616</td>
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<tr>
<td>Increase in Temporarily Restricted Net Assets</td>
<td>1,065,065</td>
</tr>
<tr>
<td>Total Change in Assets</td>
<td>1,486,681</td>
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<tr>
<td>Depreciation</td>
<td>392,386</td>
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<tr>
<td><strong>Total Change in Assets Before Depreciation</strong></td>
<td>$1,879,067</td>
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</table>

### LIABILITY & NET ASSETS

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Assets</td>
<td></td>
</tr>
<tr>
<td>Current Assets</td>
<td>$4,569,032</td>
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<tr>
<td>Fixed Assets</td>
<td>2,512,083</td>
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<tr>
<td><strong>Total Assets</strong></td>
<td>$7,081,115</td>
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<tr>
<td>Liabilities and Net Assets</td>
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</tr>
<tr>
<td>Current Liabilities</td>
<td>$823,522</td>
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<tr>
<td>Long Term Liabilities</td>
<td>203,361</td>
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<tr>
<td><strong>Total Liabilities</strong></td>
<td>$1,026,883</td>
</tr>
<tr>
<td>Net Assets</td>
<td></td>
</tr>
<tr>
<td>Unrestricted Net Assets</td>
<td>$2,615,731</td>
</tr>
<tr>
<td>Temporarily Restricted Net Assets</td>
<td>3,390,965</td>
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<tr>
<td>Permanently Restricted Net Assets</td>
<td>47,535</td>
</tr>
<tr>
<td><strong>Total Net Assets</strong></td>
<td>$6,054,231</td>
</tr>
<tr>
<td><strong>Total Liabilities &amp; Net Assets</strong></td>
<td>$7,081,114</td>
</tr>
</tbody>
</table>
INCOME

52.1% Government

28.7% Foundations/Corporations

10.2% Fees

4.4% Donations & Events

4.5% Investment & Other Income

EXPENSES

47.1% Housing Services

12.7% Health & Support Services

6.4% Legal Services

10.5% Employment & Training Services

9.0% Institute for Veteran Policy

10.7% Administration

3.5% Fundraising
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We are grateful to all the donors who made it possible for us to continue our work on behalf of veterans in 2013. Thank you for your continued support!

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War causes wounds and suffering that last beyond the battlefield. Our mission is to heal the wounds, to restore dignity, hope and self-sufficiency to veterans in need, to prevent and end homelessness and poverty among the veterans we serve, and to promote and protect the rights of all veterans.

VISION

All veterans will have access to the care and services they need to rebuild their lives.

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