

# CANCELLATIONS AND REFUND POLICY

Outsider Collective (OC) reserves the right to cancel art classes with insufficient enrollment. If the OC must cancel a class due to insufficient enrollment, registered participants will be notified two (2) business days (or more) before the scheduled start date, and tuition will be reimbursed within two (2) weeks of notification.

OC does not offer make-up classes or reimbursement for participant absenteeism or prorate tuition for classes that the student cannot attend. Individuals who miss class do so at their own loss.

See cancellation policy below.

**If a student must cancel his/her enrollment in a class/camp, the following cancellation/refund policy will apply:**

Class/camp cancellations made **at least (1) week prior to the start date** of class will be refunded. All requests for refunds must be made in writing to [outsidercollective401@gmail.com](mailto:outsidercollective401@gmail.com). A refund will be issued, minus a \$25 administrative fee. No refunds will be given without at least 1 weeks notice.

Class/camp cancellations made **less than one (1) week prior to the start date** of class are not eligible for a refund. However, a full amount credit may be applied toward another art class/camp in the future.

**Class/camp cancellations made less than 7 days prior to start date are not eligible for any refund or credit and will be forfeited.**

### **COVID-19 CANCELLATION POLICY**

If there is any cancellation whatsoever due to COVID-19, a refund of remaining classes will be issued to each participant less a \$25.00 material fee.

Camp tuition includes all art materials for each of the 6 classes.