



# FORM

## Quality Indicator annual summary report

### Learner engagement and employer satisfaction surveys

RTO No.	RTO legal name
40936	VASS College of Vocational Education

#### Section 1 Survey response rates

	Surveys issued (SI)	Surveys received (SR)	% response rates = $SR * 100 / SI$
Learner engagement	26	26	100%
Employer satisfaction	0	0	0 Please note: Employer Satisfaction forms are not applicable at this time as student are expected to go onto placement shortly.

#### Trends of response statistics:

- which student/employer cohorts provided high/low response rates
- how did response rates compare with previous years (if applicable)

Feedback was consistent overall. Some feedback was at strongly agree but the majority were a mixture of agree and strongly agree.



## Section 2 Survey information feedback

### What were the expected or unexpected findings from the survey feedback?

There was a handful of feedback questions that were not applicable at this time as students are still completing their course and have not begun placement as yet. However, the overall feedback from the students was satisfactory. The College expected good feedback so far from the students as the trainers receive verbal feedback from the students on a weekly basis and we understand that the students are very happy with the training at the College.

### What does the survey feedback tell you about your organisation's performance?

The survey feedback indicates to the College that there are no major performance shortfalls which the students have identified. The feedback also indicates to the College that the training is on the right track.

## Section 3 Improvement actions

### What preventive or corrective actions have you implemented in response to the feedback?

Although the survey feedback was satisfactory, the College measures its performance on a monthly basis through meetings and verbal feedback and improvements are always noted in the continuous improvement register.

### How will/do you monitor the effectiveness of these actions?

By holding regular staff meetings and through weekly staff reports. Also through continuous improvement and feedback from all relevant stakeholders.