

Privacy Policy

Moeco IoT Inc. (“Moeco”, “we”, “us”, or “our”) is focused on making the Moeco service the safest and best possible experience for you and your end-users (“you”, “your”). We have great respect for people’s personal privacy, and we consider this a matter of great importance. In order to provide you with a useful service when you are purchasing our products or using our services; we need some data from you in order to do so; otherwise, we cannot provide you with a useful product and service. Our commitment to you is that we will use our best efforts to ensure any information submitted to, or gathered by us; remains private, and is only used for the purposes set forth in this policy.

This document states the Moeco Privacy Policy (herein the “Policy”) and sets forth the collection, use, and disclosure practices that apply to the Moeco Website, Dashboard, Master node, Moeco Software, Moeco Services, and Moeco Products (herein “Platform”). The Policy also incorporates by reference the Moeco Terms of Service for the Moeco Platform, which apply to this Policy. By purchasing or using the Platform; you explicitly accept, without limitation or qualification; the collection, use, and disclosure of personal information provided by you in the manner described in this Policy. Please read the Policy carefully as it affects your rights and liabilities. If you disagree with the way we collect and process personal information, please do not use the Moeco Platform.

What Information Do We Collect?

Information You Submit

When you request information, subscribe to or order a product or service, register as a user, respond to an online survey, or otherwise actively send us data; we may collect data including, but not limited to; your name, email address(es), mailing address(es), telephone number(s), and information related to the business you represent. If the product or service

provided is something we charge for, we will also collect payment information; such as credit card numbers and related verification information, phone number, email address, and billing/shipping addresses; in order to process the order. In all of the above cases, you will know exactly what data we collect through the Platform, because you actively submit it to us.

Information We Gather

As part of the standard operation of the Platform, we may collect information from your computer or device; including but not limited to your browser type, device type, operating system, IP address, and the domain name from which you accessed the Platform. Additionally, we may collect behavioral information about your use of the Platform; this includes but is not limited to; the date and time you visit the Platform, actions taken while accessing the information on the Platform, which areas or pages of the Platform you visit or view, the amount of time you spend viewing the Platform, the number of times you return to the Platform, and other such analytics data.

Basically we don't collect any type of personal data through sensors which work with your industrial control systems, automated services, etc. The platform works on special or technical data which don't associate with an individual and can not be classified as any type of personally identifiable information (personal data).

How Do We Use the Information?

For the purposes of this policy, the terms "using" and "processing" of information includes; the use of cookies, analyzing information through various methods, other means of storage on a computer or mobile device, and also the collecting, storing, evaluating, modifying, deleting, using, combining, disclosing and transferring information; within our organization or among our subsidiaries within the European Union, the United States, or internationally.

Personal Information

We use Personal Information for only the following purposes: (1) to operate the Platform, (2) account verification, (3) to fulfil product and services requests, (4) to improve and optimize the Platform, (5) to personalize your experience, (6) responding to inquiries or providing support, (7) to provide software updates and product announcements, (8) to better understand your needs and interests.

Non-Personally Identifiable Information

We may use Non-Personally Identifiable Information for the following purposes: (1) to analyze trends and usage of resources through aggregated data, (2) to improve the features and functionality of our Platform, (3) to better understand your needs and interests, and (4) to better understand the needs and interests of End-Users. In this context, any information used, will not contain or be linked to your Personal Information; unless you have given us your explicit consent or the end-user has given us their explicit consent. For example, Moeco may want to better understand how to create a compelling and non-intrusive experience for end-users, and Moeco may use the aggregated information to show examples of practices that worked well, and practices that did not work well.

Cookies and Other Technologies

A cookie is a small text file that may be stored on the hard drive of your computer or device when you access the Platform. We may use cookies and/or other storage on your device to help us collect, maintain, and use this information, for the following purposes: (1) monitor Platform and Account usage to better understand how you interact with our Platform, (2) remember you when you return to the Platform, and (3) conduct research to improve our content and services. You may refuse to accept cookies, but by doing so you

may not be able to use certain features on the Platform or take full advantage of all of our offerings. All web browsers offer you some form of the ability to manage your cookie preferences.

We may also use a third party analytics partner, who may employ some form of software technology to help us better manage content on our Platform; by informing us about what content is effective. The information gathered by third party analytics software is not tied to Personally Identifiable Information; however, the use of cookies and other technologies by our partners and service providers is not covered by our privacy statement. We do not have access or control over these third party cookies and technologies.

Our Platform also includes social media features, such as Facebook, LinkedIn, Medium, Telegram, Twitter buttons and links to various online publication resources. These features may collect your IP address and page visits; and may set a cookie to enable their feature to function properly. Social media features are either hosted by a third party or hosted directly on our Platform. Your interactions with these features are governed by the privacy policy of the company providing it.

When Do We Share or Disclose Information?

We may disclose or share information collected from you and about you; to the following entities; for the following purposes: (1) to our service providers and suppliers, if such disclosure enables any of them to perform a business, professional, or technical support function for us, for example, to process payments, (2) as necessary if we believe that there has been a policy violation such as those published on our site, or some violation of terms you signed, or some other violation of our rights or the rights of any third party, (3) to respond to judicial process and provide information to law enforcement agencies, or in connection with an investigation on matters related to public safety, as permitted by or otherwise required by law, and (4) otherwise with your consent. Additionally, in the event of a merger, acquisition, reorganization, or sale of our company or our assets, or in the event of our bankruptcy; your personal information may be one of the transferred or acquired assets. We may also share your personal information where you have granted

us permission to do so, and we reserve the right to use and disclose any information collected via the Platform that is not in a Personally Identifiable form.

How Can I Update or Delete My Personal Information?

You may review, update, correct, or delete any Personal Information in your Moeco Account by contacting us, or by making the appropriate modifications in your Account profile or preferences. If you completely delete all such information, then your account may become deactivated. If you would like us to delete your Account and/or remove your records from our systems, please contact us and we will delete your account and your Personal Information within 30 days if we do not have any legal obligation to retain the record.

Is My Information Secure?

Security is of paramount importance to us, and we work hard to ensure that our Platform and services are as secure as possible. We have taken certain physical, electronic, contractual, and managerial steps to safeguard and secure the information we collect from Platform's visitors and services users. However no method of transmission over the Internet, or method of electronic storage, is ever 100% secure; therefore while we endeavor to use commercially acceptable means to protect your personal information, we cannot guarantee its absolute security. If you register on our Platform or use our services, it is your responsibility to protect the security of your Account, and any end-users you are providing services to through our Platform and your Account.

International Transfer

Your information may be transferred to, maintained on, and processed; on computers located outside of your country, or other governmental jurisdiction where the privacy laws may not be as protective as those in your jurisdiction. We have taken reasonable measures to ensure compliance with the privacy laws of the United States of America and the European Union and will take further reasonable measures to maintain and/or improve compliance in the future. The protections given to you by this Privacy Policy still apply. Your submission of any such information discussed in this policy represents your agreement to that transfer.

Links, and Third Party Sites and Services

The Platform may contain links to Third Party Websites. Third Parties may have privacy policies that differ from our own, and we are not responsible for the activities and practices that take place on these sites. We, therefore, encourage you to review the privacy policy posted on the Third Party Website; should you access them through the Platform. The fact that we may link to or incorporate a third party's services, functionality, or website; or present some type of advertisement; is not an endorsement, authorization, or representation of our affiliation with that third party; nor is it an endorsement of their privacy or information security policies or practices. We do not exercise control over Third Party Websites; including their use of personal information. Our Privacy Policy only applies to our Platform and services, and we are not responsible for the privacy practices or content of other websites, or third party services provided through our Platform.

General

Information Retention

We will retain your information for as long as your Account is active, or as is needed to provide you with our services. We will retain and use your information as necessary to comply with our legal obligations, resolve disputes, and enforce our agreements. Additionally, we will delete the information after it is no longer useful for providing our services.

Children's Information

The Platform and our services are not directed to children under the age of 13, nor do we knowingly collect any personal information from them.

Policy Agreement

By using any part of the Platform or our services, you agree to the current Privacy Policy and Terms of Service to which this Privacy Policy is incorporated.

Changes to This Policy

We reserve the right to make changes to this privacy policy from time to time at our sole discretion. When we do, we will post the change(s) on our website.