Content Personalisation Cookies

Content personalisation cookies help us recognise you and understand what content you have viewed on our website or App previously, so we can show you relevant content in the future. They do this by assigning a unique user ID so we can recognise you when you navigate around our website or App.

Cookie name	Purpose	Duration	Set by
messagesUtk	This cookie is set by hubspot. This cookie is used to recognize the user who have chatted using the messages tool. This cookies is stored if the user leaves before they are added as a contact. If the returning user visits again with this cookie on the browser, the chat history with the user will be loaded.	1 Year 24 Days	Hubspot
_hjid	This cookie is set by Hotjar. This cookie is set when the customer first lands on a page with the Hotjar script. It is used to persist the random user ID, unique to that site on the browser. This ensures that behavior in subsequent visits to the same site will be attributed to the same user ID.	1 Year	Hubspot
Recent-views	Remembers your last few visits to the Stripe docs, including the page and timestamp, to help you pick up where you left off.	1 year	Stripe
__stripe_orig_props	Remembers how you got to our website, including the URL you came from and the page you originally landed on.	1 Year	Stripe

cid	Tracks browsing activity across the site within a given browser session	Session	[Stripe](#)
__hssrc	This cookie is set by HubSpot. According to their documentation, whenever HubSpot changes the session cookie, this cookie is also set to determine if the visitor has restarted their browser. If this cookie does not exist when HubSpot manages cookies, it is considered a new session.	Session	[Hubspot](#)
test_cookie	This cookie is set by doubleclick.net. The purpose of the cookie is to determine if the user's browser supports cookies.	Session	[Google](#)