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PRODUCT SCORECARD

ChainSys Smart Data Platform

Master Data Management

Improving and Accelerating Enterprise Software Evaluation and Selection

325 S Clinton Street
Grand Ledge, MI
United States

15176271173

http://www.linkedin.com/company/chain-sys

400 Employees

26
Reviews

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ChainSys Smart Data Platform
Product Scorecard Contents

How to Use the Scorecard

The Product Scorecard is a comprehensive report designed to help clients make better purchasing decisions.

Data in the report is collected from real end users' of the product and analyzed in an exhaustive fashion with extensive data analytics.

Use this report to understand whether this product is right for your organization.

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ChainSys

SoftwareReviews CHAMPION 2022

SoftwareReviews GOLD MEDAL 2022

9.0/10 COMPOSITE SCORE

ChainSys Smart Data Platform

MASTER DATA MANAGEMENT

ChainSys is an innovator in Master Data Management (MDM), Data Quality, and business platform implementation (ERP) space. Our success is largely attributed to the fact that we understand the core of how businesses work and the importance of ensuring all business units work smoothly together.
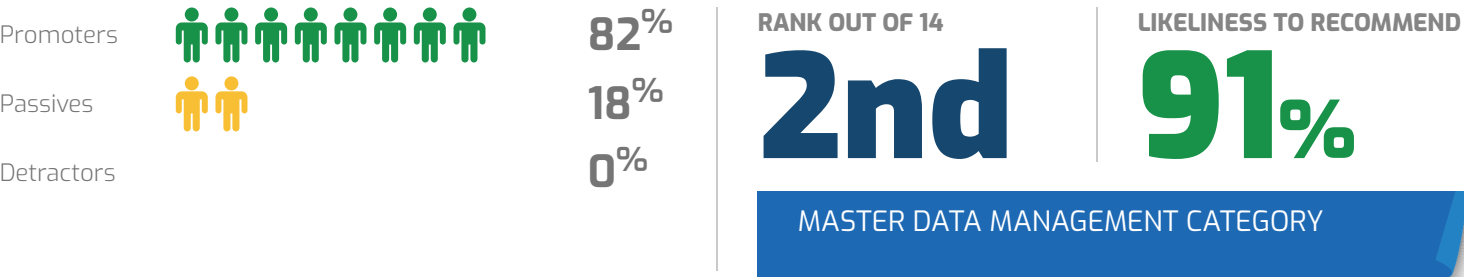
400 Employees
www.chainsys.com

325 S Clinton Street
Grand Ledge, MI
United States

The composite satisfaction score (Composite Score) is an average of four different areas of evaluation: Net Emotional Footprint, Vendor Capabilities, Product Features, and Likeliness to Recommend. The Net Emotional Footprint Score measures user emotional response ratings of the vendor (e.g. trustworthy, respectful, fair).
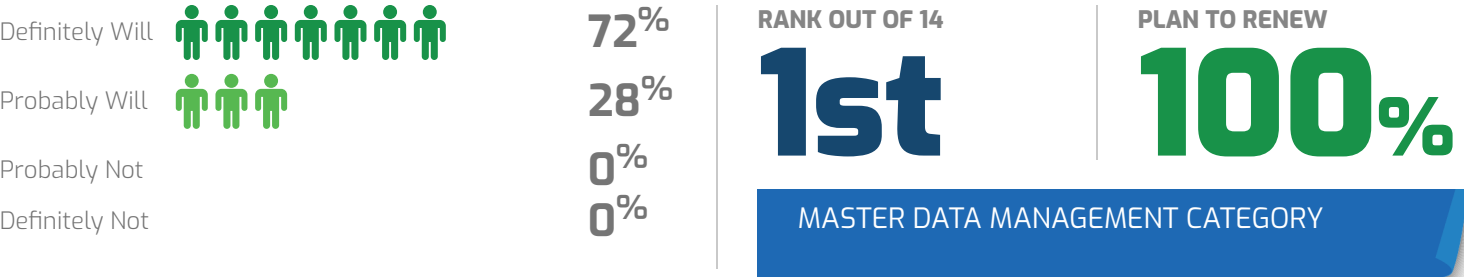
Likeliness to Recommend

Promoters		82%
Passives		18%
Detractors		0%

RANK OUT OF 14
2nd

LIKELINESS TO RECOMMEND
91%

MASTER DATA MANAGEMENT CATEGORY

Plan to Renew

Definitely Will		72%
Probably Will		28%
Probably Not		0%
Definitely Not		0%

RANK OUT OF 14
1st

PLAN TO RENEW
100%

MASTER DATA MANAGEMENT CATEGORY

Satisfaction that Cost is Fair Relative to Value

Delighted		59%
Highly Satisfied		38%
Almost Satisfied		3%
Disappointed		0%

RANK OUT OF 14
1st

SATISFACTION
89%

MASTER DATA MANAGEMENT CATEGORY

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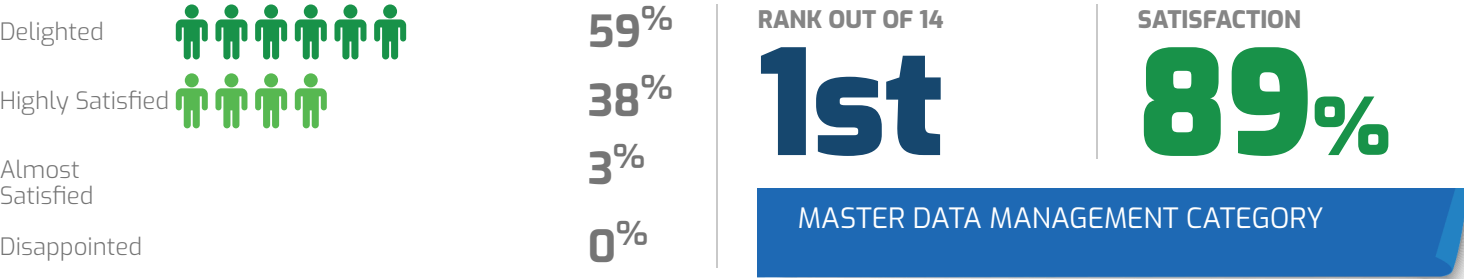
Vendor Capability Satisfaction

When making the right purchasing decision, use peer satisfaction ratings to decipher ChainSys Smart Data Platform's strengths and weaknesses, and determine which capabilities matter most to you. A scale of satisfaction ranging from Disappoints, Almost Satisfies, Highly Satisfies, and Delights is applied to each core vendor capability providing an ability to understand satisfaction across several business and IT competencies.

How satisfied are you with the following ChainSys Smart Data Platform capabilities?

Ease of Implementation

Ranked 1st of 14 in Master Data Management

53% OF CLIENTS ARE DELIGHTED

The ability to implement the solution without unnecessary disruption.
Successfully implementing new software is necessary to realize its full value and promote end user adoption. This data indicates whether or not the product is easy to implement.

DEGREE OF SATISFACTION

Delights
Highly Satisfies
Almost Satisfies
Disappoints

87% SATISFACTION
78% CATEGORY AVERAGE

Ease of Data Integration

Ranked 3rd of 14 in Master Data Management

64% OF CLIENTS ARE DELIGHTED

The ability to seamlessly integrate data.
Use this data to determine whether the product will cause headaches or make data integration easy.

DEGREE OF SATISFACTION

Delights
Highly Satisfies
Almost Satisfies
Disappoints

91% SATISFACTION
81% CATEGORY AVERAGE

Vendor Support

Ranked 1st of 14 in Master Data Management

73% OF CLIENTS ARE DELIGHTED

The ability to receive timely and sufficient support.
The importance of vendor support will vary for each organization depending on internal capabilities, but there will always be issues that only the vendor can resolve.

DEGREE OF SATISFACTION

Delights
Highly Satisfies
Almost Satisfies
Disappoints

92% SATISFACTION
81% CATEGORY AVERAGE

Breadth of Features

Ranked 1st of 14 in Master Data Management

55% OF CLIENTS ARE DELIGHTED

The ability to perform a wide variety of tasks.
Users prefer feature rich software that enables them to perform diverse series of tasks. This data expresses user satisfaction with the product's breadth of features.

DEGREE OF SATISFACTION

Delights
Highly Satisfies
Almost Satisfies
Disappoints

87% SATISFACTION
79% CATEGORY AVERAGE

Business Value Created

Ranked 4th of 14 in Master Data Management

54% OF CLIENTS ARE DELIGHTED

The ability to bring value to the organization.
Software needs to create value for employees, customers, partners, and, ultimately, shareholders. This data expresses user satisfaction – or lack thereof – with the product's business value.

DEGREE OF SATISFACTION

Delights
Highly Satisfies
Almost Satisfies
Disappoints

87% SATISFACTION
81% CATEGORY AVERAGE

Availability and Quality of Training

Ranked 1st of 14 in Master Data Management

60% OF CLIENTS ARE DELIGHTED

Quality training allows employees to take full advantage of the software.
Effective and readily available training enables users to get the most out of the software you've chosen. Use this section to make sure your vendor's training programs and materials measure up.

DEGREE OF SATISFACTION

Delights
Highly Satisfies
Almost Satisfies
Disappoints

90% SATISFACTION
77% CATEGORY AVERAGE

Ease of Customization

Ranked 1st of 14 in Master Data Management

51% OF CLIENTS ARE DELIGHTED

The ability to scale the solution to a business' unique needs.
Don't get bogged down in a difficult customization; use this data to make sure you can easily achieve the functionality you need for your particular situation.

DEGREE OF SATISFACTION
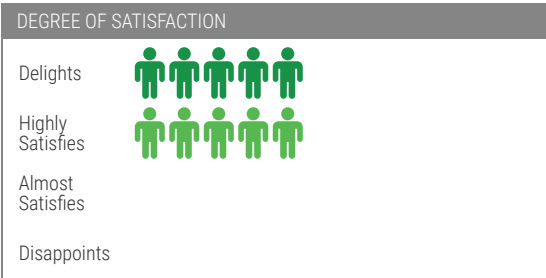
Delights
Highly Satisfies
Almost Satisfies
Disappoints

87% SATISFACTION
76% CATEGORY AVERAGE

Usability and Intuitiveness

Ranked 6th of 14 in Master Data Management

31% OF CLIENTS ARE DELIGHTED

The ability to reduce training due to intuitive design.
End user learning curves cost the organization money. Pay attention to your end users' technical ability to determine how important UX is in your purchase.

DEGREE OF SATISFACTION

Delights
Highly Satisfies
Almost Satisfies
Disappoints

81% SATISFACTION
79% CATEGORY AVERAGE

Ease of IT Administration

Ranked 1st of 14 in Master Data Management

54% OF CLIENTS ARE DELIGHTED

Ease of use of the backend user interface.
This data indicates whether IT personnel will be able to resolve issues and perform configurations efficiently and effectively.

DEGREE OF SATISFACTION

Delights
Highly Satisfies
Almost Satisfies
Disappoints

88% SATISFACTION
78% CATEGORY AVERAGE

Product Strategy and Rate of Improvement

Ranked 2nd of 14 in Master Data Management

51% OF CLIENTS ARE DELIGHTED

The ability to adapt to market change.
Vendors who don't stay on top of emerging needs and trends won't enable you to meet your business goals. Use this data to separate innovators from imposters.

DEGREE OF SATISFACTION

Delights
Highly Satisfies
Almost Satisfies
Disappoints

87% SATISFACTION
80% CATEGORY AVERAGE

Quality of Features

Ranked 9th of 14 in Master Data Management

39% OF CLIENTS ARE DELIGHTED

The ability to perform at or above industry standards.
Feature quality is just as important as quantity. Use this data to determine if this product will do what you're purchasing it to do, easily, intuitively, reliably, and effectively.

DEGREE OF SATISFACTION

Delights
Highly Satisfies
Almost Satisfies
Disappoints

81% SATISFACTION
80% CATEGORY AVERAGE

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Product Feature Satisfaction

Pay attention to the features you need for your scenario by evaluating peer feature satisfaction ratings. Tolerate low scores on features that do not impact your business, instead focus on scores being high for features that matter. A scale of satisfaction ranging from Disappoints, Almost Satisfies, Highly Satisfies, and Delights is applied to each feature core to the Master Data Management market.

How satisfied are you with the following ChainSys Smart Data Platform features and functionalities?

MASTER DATA MANAGEMENT

MANDATORY FEATURES

Record Deduplication

63%
OF CLIENTS ARE DELIGHTED

Identity resolution is the process of linking various records and is the main engine for record deduplication, which can enable some aspects of data cleansing.

DEGREE OF SATISFACTION
Delights
Highly Satisfies
Almost Satisfies
Disappoints

Ranked 1st
of 14 in Master Data Management

90% SATISFACTION
80% CATEGORY AVERAGE

Workflow Management

55%
OF CLIENTS ARE DELIGHTED

Includes ability to support flexible and comprehensive workflow-based capabilities.

DEGREE OF SATISFACTION
Delights
Highly Satisfies
Almost Satisfies
Disappoints

Ranked 1st
of 14 in Master Data Management

88% SATISFACTION
79% CATEGORY AVERAGE

Data Modelling Tools

53%
OF CLIENTS ARE DELIGHTED

Includes ability to model complex relationships between internal application sources and other parties.

DEGREE OF SATISFACTION
Delights
Highly Satisfies
Almost Satisfies
Disappoints

Ranked 2nd
of 14 in Master Data Management

87% SATISFACTION
80% CATEGORY AVERAGE

Record Management

63%
OF CLIENTS ARE DELIGHTED

Includes ability for Data stewards to monitoring data quality, taking action to determine the root cause of flagged issues and recommending remediation actions.

DEGREE OF SATISFACTION
Delights
Highly Satisfies
Almost Satisfies
Disappoints

Ranked 3rd
of 14 in Master Data Management

90% SATISFACTION
84% CATEGORY AVERAGE

Golden Record Management

52%
OF CLIENTS ARE DELIGHTED

Includes ability to profile, clean, match, link, identify, and reconcile master data in different data sources to create and maintain the "golden record."

DEGREE OF SATISFACTION
Delights
Highly Satisfies
Almost Satisfies
Disappoints

Ranked 3rd
of 14 in Master Data Management

87% SATISFACTION
81% CATEGORY AVERAGE

Metadata Management

58%
OF CLIENTS ARE DELIGHTED

A metadata layer makes reporting easy and eliminates the need for coding and SQL, allowing users to see and access information in simple business language.

DEGREE OF SATISFACTION
Delights
Highly Satisfies
Almost Satisfies
Disappoints

Ranked 4th
of 14 in Master Data Management

87% SATISFACTION
79% CATEGORY AVERAGE

Intrinsic Data Model

44%
OF CLIENTS ARE DELIGHTED

Includes basic data models out of the box such as customer, account, product, location, etc.

DEGREE OF SATISFACTION
Delights
Highly Satisfies
Almost Satisfies
Disappoints

Ranked 5th
of 14 in Master Data Management

84% SATISFACTION
80% CATEGORY AVERAGE

SECONDARY FEATURES

Multi-Domain Mastering

82%
OF CLIENTS ARE DELIGHTED

Ability to manage different types of master data (person, product, etc.) inside the same platform.

DEGREE OF SATISFACTION
Delights
Highly Satisfies
Almost Satisfies
Disappoints

Ranked 2nd
of 12 in Master Data Management

95% SATISFACTION
84% CATEGORY AVERAGE

Aggregational Hierarchies Management

75%
OF CLIENTS ARE DELIGHTED

Ability to create and maintain hierarchical constructs/models used by the business to aggregate information for reporting and analytics.

DEGREE OF SATISFACTION
Delights
Highly Satisfies
Almost Satisfies
Disappoints

Ranked 2nd
of 12 in Master Data Management

94% SATISFACTION
83% CATEGORY AVERAGE

Entity Relationship Management

58%
OF CLIENTS ARE DELIGHTED

Ability to manage relationships across entity instances within the same entity class, as well as across entity classes.

DEGREE OF SATISFACTION
Delights
Highly Satisfies
Almost Satisfies
Disappoints

Ranked 3rd
of 12 in Master Data Management

90% SATISFACTION
84% CATEGORY AVERAGE

Record Linkage

50%
OF CLIENTS ARE DELIGHTED

Ability to find records in a dataset that refer to the same entity across different data sources.

DEGREE OF SATISFACTION
Delights
Highly Satisfies
Almost Satisfies
Disappoints

Ranked 6th
of 12 in Master Data Management

85% SATISFACTION
86% CATEGORY AVERAGE

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Product
Feature Satisfaction

Pay attention to the features you need for your scenario by evaluating peer feature satisfaction ratings. Tolerate low scores on features that do not impact your business, instead focus on scores being high for features that matter. A scale of satisfaction ranging from Disappoints, Almost Satisfies, Highly Satisfies, and Delights is applied to each feature core to the Master Data Management market.

How satisfied are you with the following ChainSys Smart Data Platform features and functionalities?

MASTER DATA MANAGEMENT

SECONDARY FEATURES

Reference Data Management

42%
OF CLIENTS
ARE DELIGHTED

Ability to store and distribute reference data created externally. Examples of reference data: country/ currency codes, administrative regions, etc.

DEGREE OF SATISFACTION
Delights
Highly Satisfies
Almost Satisfies
Disappoints

Ranked
7th
of 11 in Master Data Management

85%
SATISFACTION
87%
CATEGORY AVERAGE

SECONDARY FEATURES

Entity Deduplication

18%
OF CLIENTS
ARE DELIGHTED

Ability to resolve duplicate representation of the same entity instance based on a set of defined attribute/rules and assign unique identifier for each instance

DEGREE OF SATISFACTION
Delights
Highly Satisfies
Almost Satisfies
Disappoints

Ranked
12th
of 12 in Master Data Management

77%
SATISFACTION
84%
CATEGORY AVERAGE

Executive Summary | Vendor Capability Satisfaction | Product Feature Satisfaction | Emotional Footprint | Reasons for Leaving & Joining | Module Satisfaction | Implementation | Staffing & Ownership | Selection Decisions | Market Size Comparison | Comparisons | Versions | Comments

CHAINSYS SMART DATA PLATFORM
Word Cloud

As organizations become more and more dependent on software to automate and streamline operations, users are developing strong emotional connections to their applications and vendors. The SoftwareReviews Word Cloud aggregates the most commonly experienced pain points and prevailing opinions held by its users. Use this at-a-glance summary to evaluate the vendor-client relationship and product effectiveness. Additional data about each of the emotional sentiments can be found on the following pages.

WORD SIZE is driven by the strength of the sentiment.

Weak   **Strong**

NEGATIVE   NEUTRAL   POSITIVE

WORD COLOUR is driven by the number of reviews that share the sentiment.

SECURITY PROTECTS CONTINUALLY IMPROVING
EFFECTIVE INTEGRITY CRITICAL FAIR
TRUSTWORTHY EFFICIENT SAVES TIME
CLIENT FRIENDLY POLICIES
LOVE CARING FRIENDLY NEGOTIATION
UNIQUE FEATURES ALTRUISTIC INSPIRING
GENEROSITY RELIABLE RESPECTFUL
CLIENT'S INTEREST FIRST OVER DELIVERED
ENABLES PRODUCTIVITY

PRODUCT SCORECARD

Executive Summary | Vendor Capability Satisfaction | Product Feature Satisfaction | Emotional Footprint | Reasons for Leaving & Joining | Module Satisfaction | Implementation | Staffing & Ownership | Selection Decisions | Market Size Comparison | Comparisons | Versions | Comments

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CHAINSYS SMART DATA PLATFORM
Emotional Footprint

Importance to Professional Success

How important is ChainSys Smart Data Platform to your current professional success?

B2B purchasing decisions not only rely on data and facts, but also gut instinct and emotional inputs. A vendors' Emotional Footprint can influence whether a client chooses to do business with the organization. The information displayed below represents the emotional sentiment held by end users of the software based on their experience with the vendor. Responses are captured on an eight-point scale.

CRITICAL
100%

0%
IRRELEVANT

EMOTIONAL SPECTRUM SCALE

-4	-3	-2	-1	+1	+2	+3	+4

NEGATIVE   NEUTRAL   POSITIVE

Strength of Emotional Connection

Overall, describe the strength of your emotional connection to ChainSys Smart Data Platform

LOVE
100%

0%
HATE
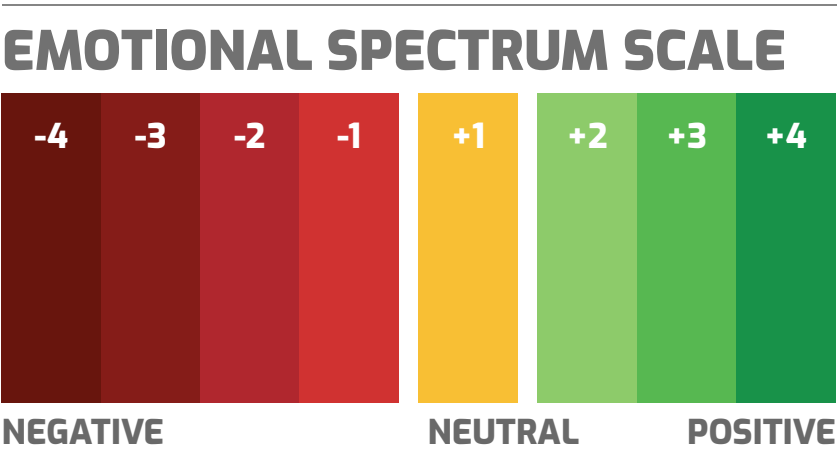
% - % = NET EMOTIONAL FOOTPRINT
POSITIVE   NEGATIVE
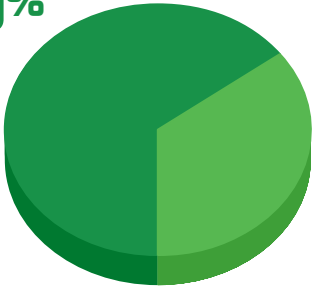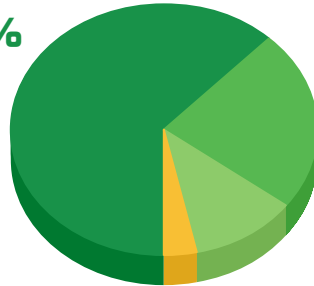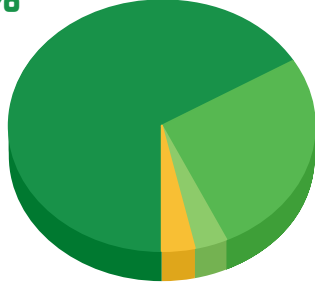
NET EMOTIONAL FOOTPRINT +97
CHAINSYS SMART DATA PLATFORM

Strategy and Innovation

A score ranging from minus 4 to plus 4 is applied to each individual's emotional reaction to each question.

As a customer, please share your feelings across ChainSys Smart Data Platform's Strategy and Innovation

HELPS INNOVATE
97%

0%
ROADBLOCK TO INNOVATION

CONTINUALLY IMPROVING
97%

0%
STAGNANT

INCLUDES PRODUCT ENHANCEMENTS
93%

0%
CHARGES FOR PRODUCT ENHANCEMENTS

APPRECIATES INCUMBENT STATUS
93%

0%
LEVERAGES INCUMBENT STATUS

INSPIRING
93%

0%
DESPISED

PRODUCT SCORECARD

Executive Summary | Vendor Capability Satisfaction | Product Feature Satisfaction | Emotional Footprint | Reasons for Leaving & Joining | Module Satisfaction | Implementation | Staffing & Ownership | Selection Decisions | Market Size Comparison | Comparisons | Versions | Comments
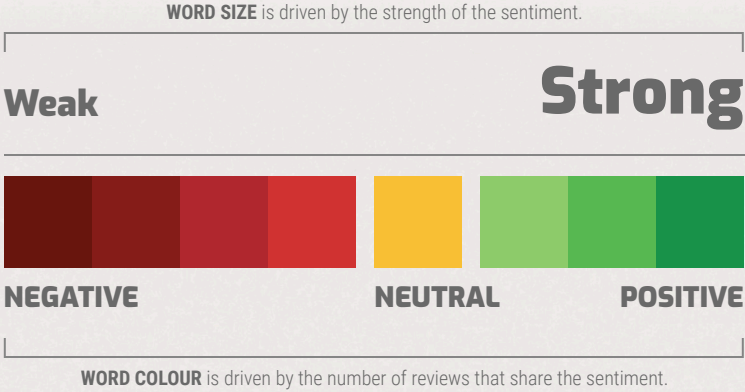
8

Service Experience

As a customer, please share your feelings across ChainSys Smart Data Platform Service Experience

RESPECTFUL
100%
0%
DISRESPECTFUL

CARING
100%
0%
NEGLECTFUL

EFFECTIVE
100%
0%
FRUSTRATING

EFFICIENT
97%
0%
BUREAUCRATIC

SAVES TIME
97%
0%
WASTES TIME

Product Experience

As a customer, please share your feelings across ChainSys Smart Data Platform's Product Experience

RELIABLE
97%
0%
UNRELIABLE

ENABLES PRODUCTIVITY
97%
0%
RESTRICTS PRODUCTIVITY

PERFORMANCE ENHANCING
97%
0%
PERFORMANCE RESTRICTING

SECURITY PROTECTS
97%
0%
SECURITY FRUSTRATES

UNIQUE FEATURES
97%
0%
COMMODITY FEATURES

Negotiation and Contract Experience

As a customer, please share your feelings across ChainSys Smart Data Platform's Negotiation and Contract

GENEROSITY
100%
0%
GREED

TRANSPARENT
100%
0%
DECEPTIVE

CLIENT'S INTEREST FIRST
96%
0%
VENDOR'S INTEREST FIRST

FRIENDLY NEGOTIATION
96%
0%
HARDBALL TACTICS

OVER DELIVERED
93%
0%
OVER PROMISED

Conflict Resolution Experience

As a customer, please share your feelings across ChainSys Smart Data Platform's Product Impact

FAIR
100%
0%
UNFAIR

INTEGRITY
97%
0%
LACK OF INTEGRITY

CLIENT FRIENDLY POLICIES
97%
0%
VENDOR FRIENDLY POLICIES

ALTRUISTIC
97%
0%
SELFISH

TRUSTWORTHY
97%
0%
BIG FAT LIARS

Relationships and Interaction

When interacting with ChainSys Smart Data Platform your peers express the following positive and negative sentiments across several teams. Use this to assess this vendors' service orientation and ease of partnership.

Based on your interactions and relationships with ChainSys Smart Data Platform, please summarize what you experienced

100% POSITIVE SENTIMENTS

0% NEGATIVE SENTIMENTS

NET RELATIONSHIP FOOTPRINT +100

Leadership Team

EFFECTIVE / KNOWLEDGEABLE
100%

0% INEFFECTIVE / UNHELPFUL

FRIENDLY / CARING
100%

0% INDIFFERENT / UNPLEASANT
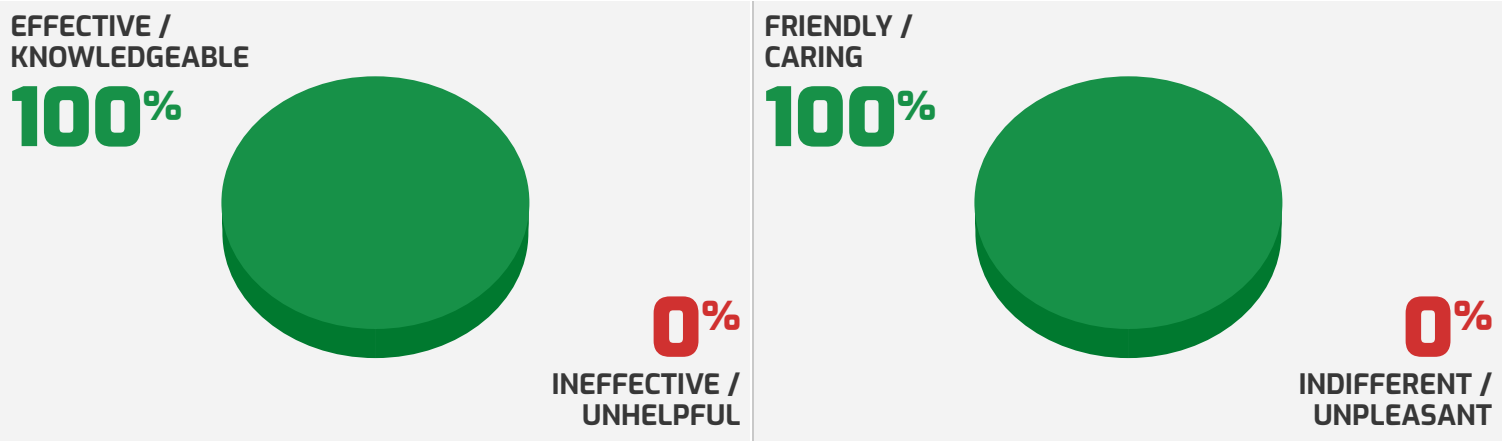
Technical and Product Specialists

EFFECTIVE / KNOWLEDGEABLE
100%

0% INEFFECTIVE / UNHELPFUL

FRIENDLY / CARING
100%

0% INDIFFERENT / UNPLEASANT

Client Service Team

EFFECTIVE / KNOWLEDGEABLE
100%

0% INEFFECTIVE / UNHELPFUL

FRIENDLY / CARING
100%

0% INDIFFERENT / UNPLEASANT

PRODUCT SCORECARD

Executive Summary | Vendor Capability Satisfaction | Product Feature Satisfaction | Emotional Footprint | Reasons for Leaving & Joining | Module Satisfaction | Implementation | Staffing & Ownership | Selection Decisions | Market Size Comparison | Comparisons | Versions | Comments | 10

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Joining ChainSys Smart Data Platform

See why clients left which previous vendors for ChainSys Smart Data Platform and their average increase or decrease in satisfaction with that move. Determine if your reasons for selecting match the most common ones, and predict your own change in satisfaction by looking at your peers.

2 PEOPLE HAVE LEFT — boomi (A Dell Technologies Business)

PRIMARY REASON FOR LEAVING

Reason	
Cost	
Functionality	████████
Services	
Architecture	
Changing Needs	
Political Reasons	
Vendor Rationalization	
Usability	
Other	

95% MORE SATISFIED WITH

2 PEOPLE HAVE LEFT — Semarchy

PRIMARY REASON FOR LEAVING

Reason	
Cost	███
Functionality	
Services	
Architecture	
Changing Needs	
Political Reasons	
Vendor Rationalization	
Usability	
Other	███

80% MORE SATISFIED WITH

1 PERSON HAS LEFT — ASTERA

PRIMARY REASON FOR LEAVING

Reason	
Cost	
Functionality	
Services	██████
Architecture	
Changing Needs	
Political Reasons	
Vendor Rationalization	
Usability	
Other	

100% MORE SATISFIED WITH

3 PEOPLE HAVE LEFT — ALL OTHER VENDORS

PRIMARY REASON FOR LEAVING

Reason	
Cost	
Functionality	█████
Services	
Architecture	
Changing Needs	
Political Reasons	
Vendor Rationalization	
Usability	
Other	██

83% MORE SATISFIED WITH

ChainSys

8 people are **88% more** satisfied with **ChainSys Smart Data Platform** over their previous vendor on average

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What Discounts are Available?

Every company provides discounts, but pricing flexibility changes per vendor.

Have you been able to negotiate a discount or price reduction?

50%

OF ORGANIZATIONS HAVE RECEIVED DISCOUNTS AT INITIAL PURCHASE OR AT RENEWAL

Primary Reason For Discount

Reasons for discounts vary. Analyze the most popular types of discounts provided from ChainSys Smart Data Platform.

Please select the primary reason for the discount or price reduction.

Legend
- 🟠 Multi-Year Commitment
- 🟡 Volume Purchase

75%

25%
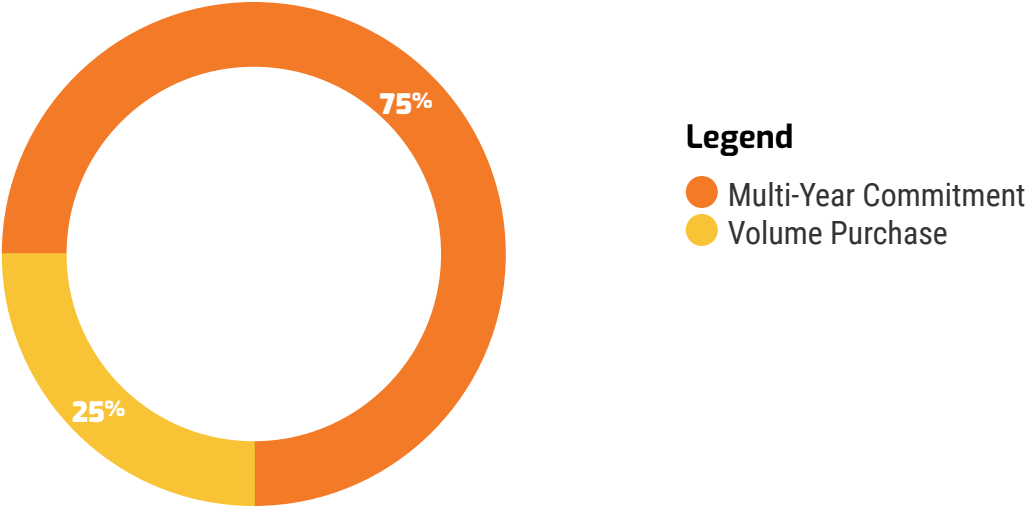
Discount % Provided

What percent discount or price reduction did you receive or negotiate from the initial list price?

% OF RESPONDENTS

| 50% | 13% | 24% | 13% |

% OF DISCOUNT | 0% | 11 - 25% | 26 - 50% | 51+%
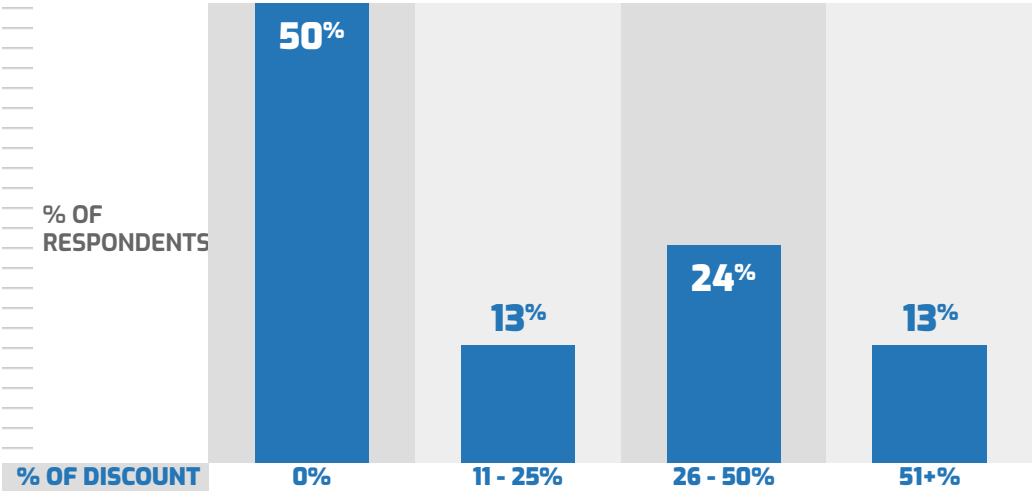
What are Clients of ChainSys Smart Data Platform Planning to Spend Next Year?
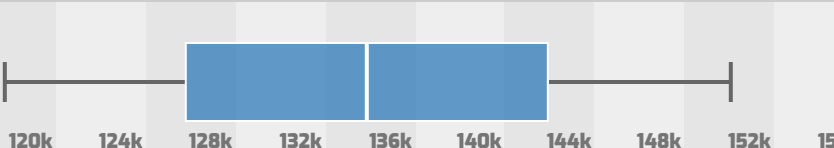
Please indicate your expected percentage increase or decrease due to adding or removing modules or services next year, as well as the expected percentage increase or decrease in cost per license.

Based on satisfaction, and broken up into buckets of thirds, see whether satisfaction correlates with anticipated spend.

BOTTOM 3RD RANKED SATISFACTION	MIDDLE 3RD RANKED SATISFACTION	TOP 3RD RANKED SATISFACTION
COST PER LICENSE ↓ -13%	COST PER LICENSE 0%	COST PER LICENSE 0%
# OF LICENSES ↑ 24%	# OF LICENSES 0%	# OF LICENSES ↑ 7%
ADD-ON COSTS ↑ 20%	ADD-ON COSTS 0%	ADD-ON COSTS ↑ 20%

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Implementation
vs Satisfaction

See how popular different types of implementation can influence satisfaction with ChainSys Smart Data Platform, the time taken to implement the product, and the cost associated. Use cost, time, and satisfaction levels to make the right decision for you.

Range

Smallest Value | Greatest Value

First Quartile | Median | Third Quartile
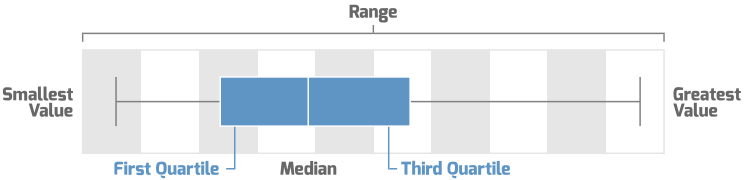
IMPLEMENTATION TYPE % of respondents		IMPLEMENTATION SATISFACTION	AVG WEEKS	WEEKS TO IMPLEMENT	AVG COST	COST TO IMPLEMENT
Minimal Implementation Required	15%	88%	10.0	4.5 6 7.5 9 10.5 12 13.5 15 16.5 18	--	
With the Vendor	77%	88%	15.2	6 12 18 24 30 36 42 48 54 60	$133,818	120k 124k 128k 132k 136k 140k 144k 148k 152k 156k
With the Vendor and a Third Party	8%	75%	1.0	2 3 4 5 6 7 8 9 10 11	$50,000	50k 50k 50k 50k 50k 50k 50k 50k 50k 50k

Staffing and Ownership

Be prepared. Ensure you staff the maintenance of ChainSys Smart Data Platform correctly or risk dissatisfaction. See how likeliness to recommend, satisfaction with the ease of IT administration and satisfaction with the ease of customization correlates with the amount of staff supporting and maintaining the software. Determine how many support staff and developers you'll need to be successful and what they'll cost.

NUMBER OF IT SUPPORT STAFF REQUIRED		LIKELINESS TO RECOMMEND	EASE OF IT ADMINISTRATION SATISFACTION	EASE OF CUSTOMIZATION SATISFACTION
6-10 STAFF	17%	↑ 17% WITH ~4 MORE STAFF	↑ 13% WITH ~4 MORE STAFF	↓ 13% WITH ~4 MORE STAFF
4-5 STAFF	33%	83% WITH ~3 STAFF	87% WITH ~3 STAFF	100% WITH ~3 STAFF
1 STAFF	33%	↑ 11% WITH ~3 LESS STAFF	↑ 1% WITH ~3 LESS STAFF	↓ 37% WITH ~3 LESS STAFF
0 STAFF	17%			

NUMBER OF DEVELOPERS REQUIRED		LIKELINESS TO RECOMMEND	EASE OF IT ADMINISTRATION SATISFACTION	EASE OF CUSTOMIZATION SATISFACTION
11+ STAFF	17%	↑ 17% WITH ~8 MORE STAFF	↑ 13% WITH ~8 MORE STAFF	↓ 13% WITH ~8 MORE STAFF
3 STAFF	17%	83% WITH ~1 STAFF	87% WITH ~1 STAFF	100% WITH ~1 STAFF
2 STAFF	17%			
0 STAFF	50%	↑ 11% WITH ~1 LESS STAFF	↑ 1% WITH ~1 LESS STAFF	↓ 37% WITH ~1 LESS STAFF

Staff Salaries

SALARY	SUPPORT	
$100K +	0%	
$76 - $100K	50%	🧍 $80K
$51 - $75K	50%	🧍 $71K
$31 - $50K	0%	
<= $30K	0%	

SALARY	DEVELOPERS	
$100K +	50%	🧍 $140K
$76 - $100K	50%	🧍 $86K
$51 - $75K	0%	
$31 - $50K	0%	
<= $30K	0%	

Established Clear Ownership

IT OWNER ONLY
12%

BUSINESS AND IT OWNER
60%

NO OWNER
20%

BUSINESS OWNER ONLY
8%
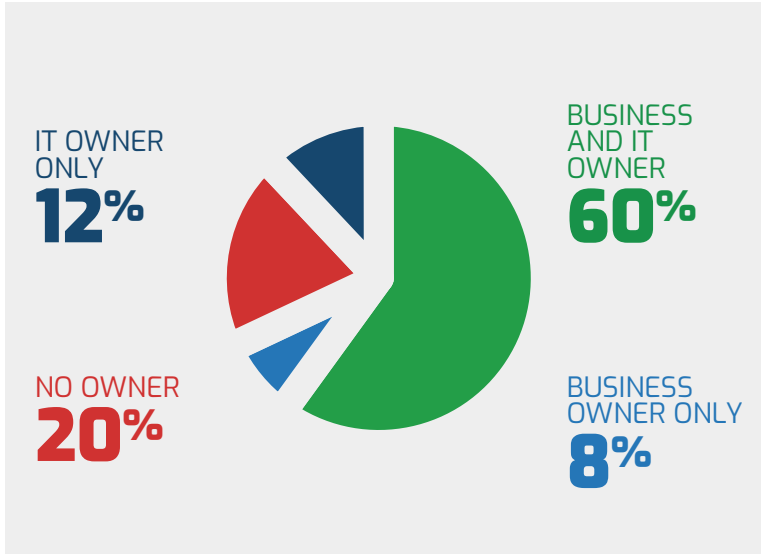
Ownership Satisfaction

BUSINESS AND IT OWNER	89%
BUSINESS OWNER ONLY	84%
NO OWNER	93%
IT OWNER ONLY	93%
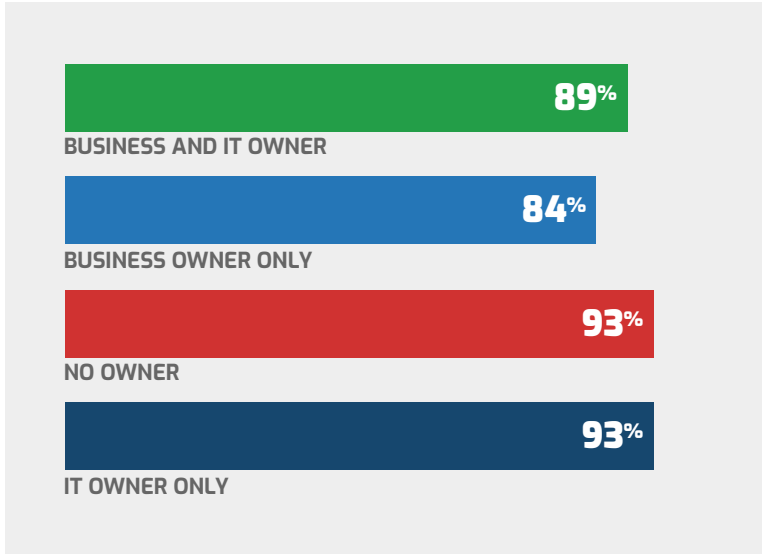
How Selection Decisions are Made

Spend the right amount of time making your decision. See how formal peers' selection processes are to allocate appropriate resourcing for this project.

How much time and effort (in weeks) was spent making your selection decision?

1 WEEK	2 WEEKS	3-5 WEEKS	6-10 WEEKS	11-20 WEEKS	21+ WEEKS
10%	10%	30%	30%	20%	0%

% OF RESPONDENTS
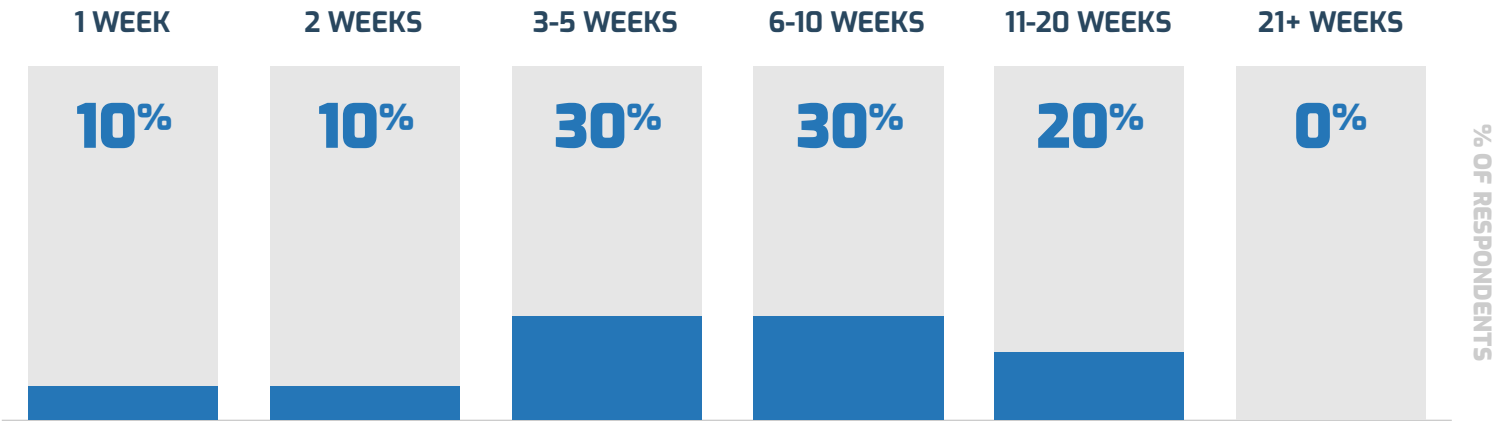
Who Made the Selection

Involve the right people when purchasing. See who peers' involved in the decision to ensure you're involving the right mix of business and IT.

How many people were involved in the following capacities during this vendor selection decision?

of Decision Makers

	0	1	2-4	5-8	9+
	0%	0%	0%	0%	0%

Business and IT Involvement

IT ONLY	MIXED	BUSINESS ONLY
100%	0%	0%

of Influencers

	IT ONLY					MIXED					BUSINESS ONLY				
	0	1	2-4	5-8	9+	0	1	2-4	5-8	9+	0	1	2-4	5-8	9+
	0%	100%	0%	0%	0%	0%	0%	40%	30%	30%	0%	0%	0%	0%	0%
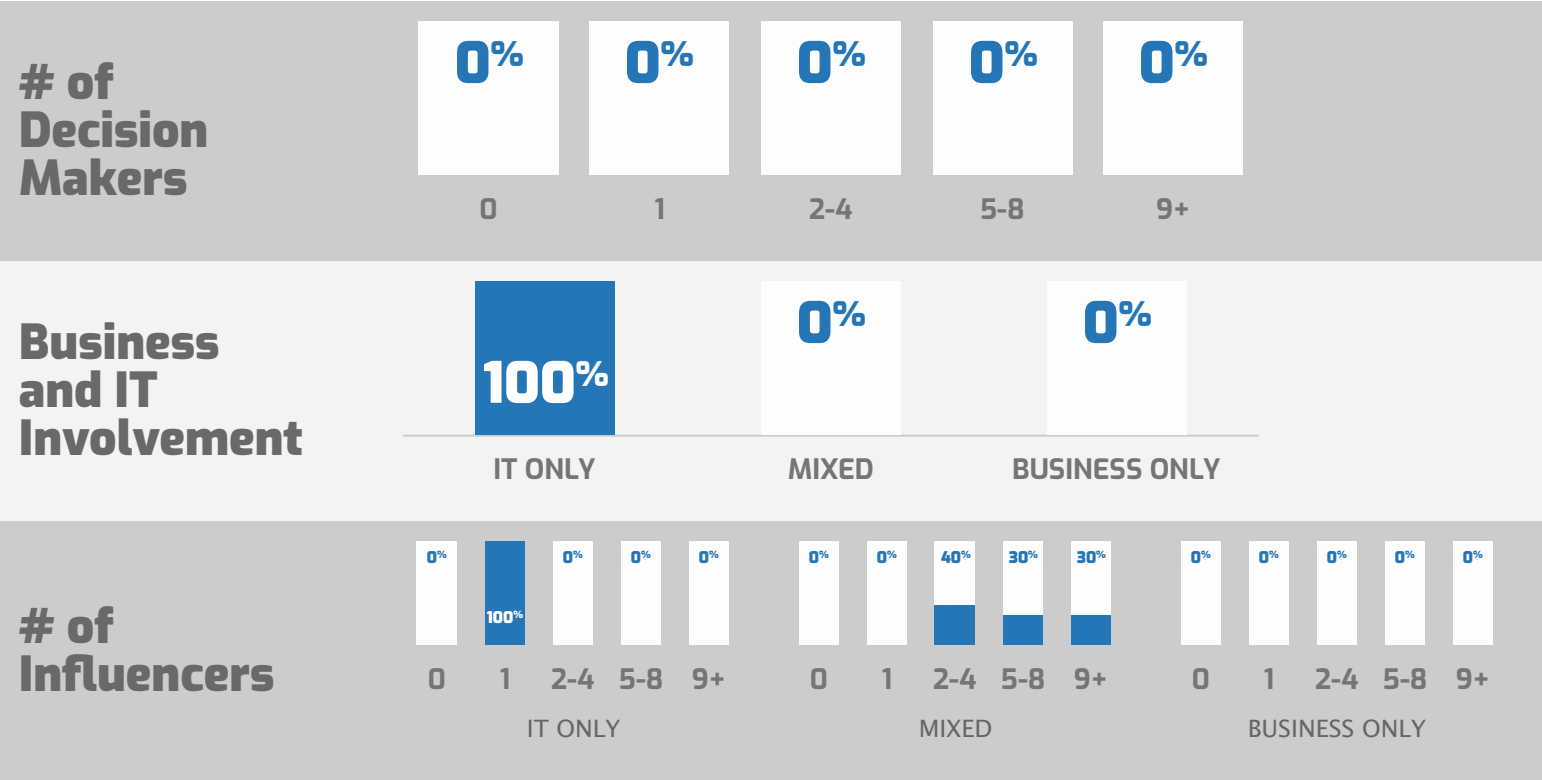
Selection Methodology

Software that is integral to the business needs a full, formal, front-to-back selection process which takes time and resources. Some software can be purchased with less involvement. Understand what process you should undertake.

FORMAL INFORMAL

Selection Process, Oversight, and Approval

What processes, oversights, and approvals were used in your evaluation and selection process?

Discover the most popular types of selection processes, oversights, and approvals used for ChainSys Smart Data Platform. Because companies may use more than one process when selecting software, these percentages don't necessarily add to 100%.

Enterprise Architecture Oversight and Approval	18%
Procurement or Legal Oversight and Approval	18%
Security Oversight and Approval	27%
Used Formal Decision Criteria	45%
Used ROI or Cost Benefit Analysis	64%
Used Third Party Data or Reports	9%
Used a Consultant	36%
Used an RFP Process	36%
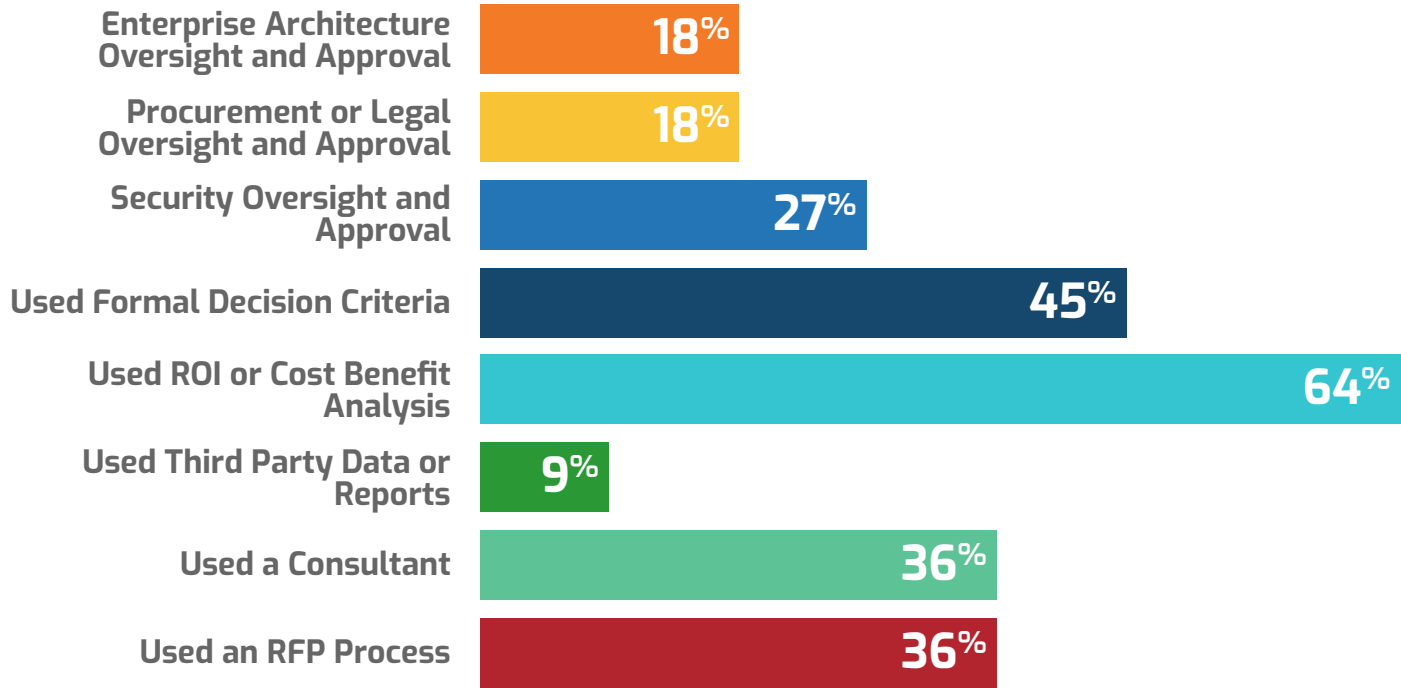
How Effective is the Selection Process

84% EFFECTIVE

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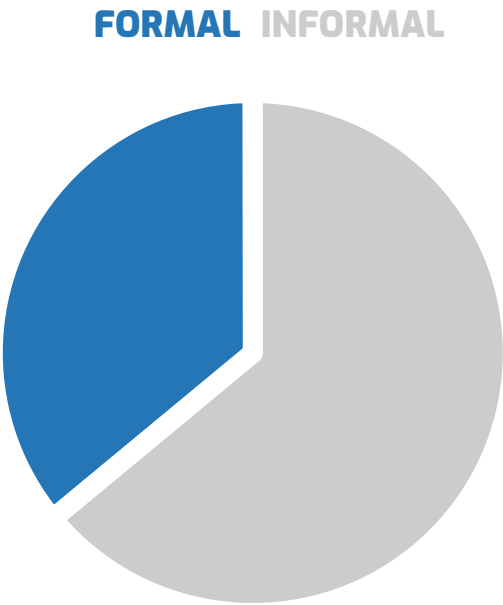
Market Size Comparison

Most products aren't well-suited for businesses of all shapes and sizes. See which market segment ChainSys Smart Data Platform fits best. "Small" businesses range from 1 to 500 employees, "Medium" businesses range from 501 to 5,000 employees, and "Large" businesses have more than 5,000 employees.

SMALL

+78 NET PROMOTER SCORE

NET PROMOTER		
Promoters		78%
Passives		22%
Detractors		0%

CAPABILITY SATISFACTION		
Delighted		47%
Highly Satisfied		41%
Almost Satisfied		12%
Disappointed		0%

FEATURE SATISFACTION		
Delighted		46%
Highly Satisfied		46%
Almost Satisfied		8%
Disappointed		0%

IMPLEMENTATION SATISFACTION		
Delighted		78%
Highly Satisfied		22%
Almost Satisfied		0%
Disappointed		0%

COST SATISFACTION		
Delighted		22%
Highly Satisfied		56%
Almost Satisfied		22%
Disappointed		0%

ORG FIT
1: COST   2: ARCHITECTURAL PLATFORM FIT
3: MANAGING RISK AND POTENTIAL FAILURE

IMPORTANCE
CAP 33%	COST 10%	FEAT 35%	ORG 22%

PLAN TO RENEW 100%

MEDIUM — BEST FIT

+84 NET PROMOTER SCORE

NET PROMOTER		
Promoters		84%
Passives		16%
Detractors		0%

CAPABILITY SATISFACTION		
Delighted		57%
Highly Satisfied		41%
Almost Satisfied		2%
Disappointed		0%

FEATURE SATISFACTION		
Delighted		57%
Highly Satisfied		38%
Almost Satisfied		5%
Disappointed		0%

IMPLEMENTATION SATISFACTION		
Delighted		49%
Highly Satisfied		51%
Almost Satisfied		0%
Disappointed		0%

COST SATISFACTION		
Delighted		67%
Highly Satisfied		33%
Almost Satisfied		0%
Disappointed		0%

ORG FIT
1: COST   2: EXISTING PERSONAL RELATIONSHIP
3: PREVIOUSLY INSTALLED PRODUCT OR VENDOR

IMPORTANCE
CAP 45%	COST 3%	FEAT 27%	ORG 25%

PLAN TO RENEW 100%

LARGE

+81 NET PROMOTER SCORE

NET PROMOTER		
Promoters		81%
Passives		19%
Detractors		0%

CAPABILITY SATISFACTION		
Delighted		51%
Highly Satisfied		42%
Almost Satisfied		7%
Disappointed		0%

FEATURE SATISFACTION		
Delighted		57%
Highly Satisfied		40%
Almost Satisfied		3%
Disappointed		0%

IMPLEMENTATION SATISFACTION		
Delighted		49%
Highly Satisfied		42%
Almost Satisfied		9%
Disappointed		0%

COST SATISFACTION		
Delighted		63%
Highly Satisfied		37%
Almost Satisfied		0%
Disappointed		0%

ORG FIT
1: COST   2: EXISTING PERSONAL RELATIONSHIP
3: PREVIOUSLY INSTALLED PRODUCT OR VENDOR

IMPORTANCE
CAP 45%	COST 4%	FEAT 18%	ORG 33%

PLAN TO RENEW 100%

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Years of Ownership

See how longevity of ownership affects satisfaction across the product.

In what year did you implement ChainSys Smart Data Platform?

# OF YEARS	% OF RESPONDENTS	HOW LIKELY TO RECOMMEND?	VENDOR CAPABILITY	FEATURES AND FUNCTIONALITY	LIKELY TO RENEW
1	15%	89%	75%	77%	100%
2	23%	85%	85%	82%	100%
3	8%	89%	68%	69%	81%
4	23%	89%	86%	86%	100%
5	23%	100%	92%	92%	100%
6-10	8%	89%	89%	94%	80%
11+	--	--	--	--	--
AVERAGE		**91%**	**87%**	**88%**	**100%**

Involvement of Customers

See how involvement with the product affects satisfaction across the product. Because users can be involved with a product in more than one capacity, the % of Respondents column doesn't necessarily add to 100%.

What is or was the nature of your involvement with this product?

INVOLVEMENT	% OF RESPONDENTS	HOW LIKELY TO RECOMMEND?	VENDOR CAPABILITY	FEATURES AND FUNCTIONALITY	LIKELY TO RENEW
END USER OF APPLICATION	58%	90%	88%	88%	100%
IT LEADER OR MANAGER	42%	91%	87%	88%	100%
INITIAL IMPLEMENTATION	35%	90%	92%	93%	100%
IT DEVELOPMENT, INTEGRATION, AND ADMINISTRATION	23%	89%	84%	83%	100%
BUSINESS LEADER OR MANAGER	19%	97%	92%	93%	100%
VENDOR SELECTION AND PURCHASING	15%	94%	87%	83%	100%
VENDOR MANAGEMENT AND RENEWAL	8%	100%	89%	88%	100%
OTHER	--	--	--	--	--
AVERAGE		**91%**	**87%**	**88%**	**100%**

Role of Customers

See how department or seniority affects satisfaction across the product.

Please select your current role.

ROLE	% OF RESPONDENTS	HOW LIKELY TO RECOMMEND?	VENDOR CAPABILITY	FEATURES AND FUNCTIONALITY	LIKELY TO RENEW
INFORMATION TECHNOLOGY	50%	90%	84%	86%	100%
VENDOR MANAGEMENT	--	--	--	--	--
HUMAN RESOURCES	--	--	--	--	--
INDUSTRY SPECIFIC ROLE	--	--	--	--	--
PUBLIC SECTOR	--	--	--	--	--
SALES AND MARKETING	19%	91%	92%	92%	100%
FINANCE	15%	91%	88%	87%	100%
OPERATIONS	8%	94%	87%	86%	100%
CONSULTANT	4%	100%	98%	96%	81%
C-LEVEL	4%	78%	77%	79%	81%
STUDENT OR ACADEMIC	--	--	--	--	--
OTHER	--	--	--	--	--
AVERAGE		**91%**	**87%**	**88%**	**100%**

Usage Level of Customers

See how the frequency of interaction with the product affects satisfaction.

How often do you use the features and functionality of this software?

USAGE	% OF RESPONDENTS	HOW LIKELY TO RECOMMEND?	VENDOR CAPABILITY	FEATURES AND FUNCTIONALITY	LIKELY TO RENEW
DAILY	46%	91%	87%	89%	100%
WEEKLY	27%	95%	89%	88%	100%
OCCASIONALLY	19%	83%	84%	83%	100%
RARELY OR NEVER	--	--	--	--	--
PREVIOUSLY USED	8%	94%	89%	89%	100%
AVERAGE		**91%**	**87%**	**88%**	**100%**

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Multi-Category Overview

ChainSys Smart Data Platform

Master Data Management

The composite satisfaction score (Composite Score) is an average of four different areas of evaluation: Net Emotional Footprint, Vendor Capabilities, Product Features, and Likeliness to Recommend.

CATEGORY		COMPOSITE SCORE	LIKELINESS TO RECOMMEND	PLAN TO RENEW	COST SATISFACTION
MASTER DATA MANAGEMENT	Scorecard Category Master Data Management is the act of centralizing a consistent approach to a single source of truth for Master and Reference Data. This single source is known as "the golden record". All operational and downstream BI solutions should reference this master record.	**9.1**/10	**91%**	**100%**	**89%**
DATA INTEGRATION & IPAAS	Data integration software combines data from different sources, databases, data warehouses, and apps to provide a unified view. Integrated Platform as a Service is a solution that enables users to develop, execute & govern data processes.	**8.8**/10	**93%**	**100%**	**86%**
DATA QUALITY	Data quality tools are used to profile data, monitor data completeness through the use of dashboards, remove duplicate records through fuzzy matching, verify the correctness of customer and contact data, and fix other data quality issues.	**9.0**/10	**93%**	**100%**	**88%**

Executive Summary | Vendor Capability Satisfaction | Product Feature Satisfaction | Emotional Footprint | Reasons for Leaving & Joining | Module Satisfaction | Implementation | Staffing & Ownership | Selection Decisions | Market Size Comparison | Comparisons | Versions | Comments

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Magreat W.

Role: Finance
Industry: Finance
Involvement: End User of Application

Recommends 9/10

Effective collaborative system for data management

What differentiates ChainSys Smart Data Platform from other similar products?

Chainsys Master Data Management was put into place primarily for MDM requirements. But as time went on, we discovered that this software also has another advantage: cloud storage features. It proves to be of the utmost worth to us and over time turns into a gift for us.

What is your favorite aspect of this product?

When we deployed Chainsys, we had no issues. Because of the flexible deployment and payment structure, we have been able to benefit. We were able to steadily build up and expand in accordance with our needs thanks to their staff of subject matter experts. It isolates our data as well. We began utilizing it when we encountered data loss and errors with sensitive data, but chainSys protects our data in transit.

What do you dislike most about this product?

Not all of the documentation is there as thoroughly as I would have liked. Everything else, especially technical support, runs smoothly. An excellent MDM solution, in my opinion. This program performs as expected and is even more faultless when used as an MDM. Our overall business experience with it was fantastic.

What recommendations would you give to someone considering this product?

Chainsys Master Data Management was put into place primarily for MDM requirements. But as time went on, we discovered that this software also has another advantage: cloud storage features. It proves to be of the utmost worth to us and over time turns into a gift for us.

Core Competitive Dimensions

VENDOR CAPABILITY SATISFACTION		VENDOR CAPABILITY IMPORTANCE
4	Availability and Quality of Training	2
3	Breadth of Features	3
4	Business Value Created	3
4	Ease of Customization	2
4	Ease of Data Integration	2
3	Ease of Implementation	2
3	Ease of IT Administration	2
3	Product Strategy and Rate of Improvement	3
4	Quality of Features	3
4	Usability and Intuitiveness	3
3	Vendor Support	3

PRODUCT FEATURE SATISFACTION		PRODUCT FEATURE IMPORTANCE
4	Aggregational Hierarchies Management	3
4	Data Modelling Tools	3
3	Entity Deduplication	3
3	Entity Relationship Management	3
3	Golden Record Management	3
3	Intrinsic Data Model	3
4	Metadata Management	3
4	Multi-Domain Mastering	3
3	Record Deduplication	3
4	Record Linkage	3
4	Record Management	3

COST, ORGANIZATION, AND ARCHITECTURAL FIT

Architectural Fit	3
Cost	3
Existing Relationship	3
Managing Risk	3
Political Reasons	3
Previously Installed	3
Sales Experience	3
Skill and Staff Fit	3
Social Responsibility	3
Vendor Market Share	3
Vendor Reputation	3

Oliver J.

Role: Information Technology
Industry: Gaming and Hospitality
Involvement: End User of Application

Recommends 10/10

My experience with ChainSys Smart Data Platform.

What differentiates ChainSys Smart Data Platform from other similar products?

ChainSys Smart Data Platform is a fantastic and exceptional cloud-based smart data platform that streamline data migration. It's super amazing and powerful company that ensures their customers receive the best services. It connects before going to all data sources from target we can very easily load the data through Appconnect.

What is your favorite aspect of this product?

ChainSys Smart Data Platform is amazing, fantastic and helpful. Availability of customer support team is one of the advantages of this amazing platform and its really fun using it.

What do you dislike most about this product?

Nothing at the moment. Everything about ChainSys Smart Data Platform is amazing.

What recommendations would you give to someone considering this product?

I highly recommend ChainSys Smart Data Platform to other prospective customers out there.

Core Competitive Dimensions

VENDOR CAPABILITY SATISFACTION		VENDOR CAPABILITY IMPORTANCE
4	Availability and Quality of Training	-
4	Breadth of Features	-
3	Business Value Created	-
3	Ease of Customization	-
4	Ease of Data Integration	-
3	Ease of Implementation	-
3	Ease of IT Administration	-
4	Product Strategy and Rate of Improvement	-
3	Quality of Features	-
3	Usability and Intuitiveness	-
3	Vendor Support	-

PRODUCT FEATURE SATISFACTION		PRODUCT FEATURE IMPORTANCE
3	Aggregational Hierarchies Management	-
4	Data Modelling Tools	-
3	Entity Deduplication	-
3	Entity Relationship Management	-
3	Golden Record Management	-
3	Intrinsic Data Model	-
4	Metadata Management	-
3	Multi-Domain Mastering	-
3	Record Deduplication	-
4	Record Linkage	-
4	Record Management	-

James E.

Role: Information Technology
Industry: Technology
Involvement: End User of Application

Recommends 10/10

They provide solutions to your needs. I recommend.

What differentiates ChainSys Smart Data Platform from other similar products?

ChainSys Smart Data Platform has helped us in many projects like data creation, making projects for our consumers and also for our needs. The customer support team behind this amazing platform is responsive and friendly,their response is instant once you contact them. Their services are brilliant and exceptional.

What is your favorite aspect of this product?

ChainSys Smart Data Platform helps their customers deliver the right information to the right people at the right time. It's an excellent and exceptional platform i have ever used and everything about it is awesome and amazing. Their products are very nice and they never disappoint.

What do you dislike most about this product?

I have not yet recognized anything that i don't like about ChainSys Smart Data Platform. It's a great company that offers what people want.

What recommendations would you give to someone considering this product?

I recommend ChainSys Smart Data Platform.

Core Competitive Dimensions

VENDOR CAPABILITY SATISFACTION		VENDOR CAPABILITY IMPORTANCE
3	Availability and Quality of Training	-
4	Breadth of Features	-
3	Business Value Created	-
3	Ease of Customization	-
3	Ease of Data Integration	-
4	Ease of Implementation	-
4	Product Strategy and Rate of Improvement	-
3	Quality of Features	-
3	Usability and Intuitiveness	-
4	Vendor Support	-

PRODUCT FEATURE SATISFACTION		PRODUCT FEATURE IMPORTANCE
3	Aggregational Hierarchies Management	-
3	Data Modelling Tools	-
3	Entity Deduplication	-
3	Entity Relationship Management	-
3	Golden Record Management	-
4	Intrinsic Data Model	-
4	Metadata Management	-
4	Multi-Domain Mastering	-
3	Record Deduplication	-
4	Record Linkage	-
4	Record Management	-

Joe R.

Role: Sales and Marketing
Industry: Technology
Involvement: End User of Application

Recommends 9/10

The best platform to assure data quality

What differentiates ChainSys Smart Data Platform from other similar products?

At the enterprise level, my company uses the ChainSys Smart Data Platform. Because numerous systems are interacting with each other, a common data management platform was required to construct an EDW.

What is your favorite aspect of this product?

We had multiple issues maintaining master data across our business because numerous systems were working independently, each with duplications of those master data with variations on all other systems, making it difficult to monitor and maintain everything at the same time. MDG was able to remedy the difficulties. Because it is merely a company process management tool, I believe it is difficult to determine which feature I prefer I like every aspect of the tool.

What do you dislike most about this product?

A ChainSys Smart Data Platform is required to locate any faults in the backend. Due to various upgrades and releases, ChainSys Smart Data Platform support is required for as long as we utilize the product. When support for lower versions ends, consumers are forced to upgrade, even if they do not want to.

Core Competitive Dimensions

VENDOR CAPABILITY SATISFACTION		VENDOR CAPABILITY IMPORTANCE
4	Availability and Quality of Training	2
4	Breadth of Features	4
3	Business Value Created	4
3	Ease of Customization	2
4	Ease of Data Integration	2
3	Ease of Implementation	2
3	Ease of IT Administration	2
3	Product Strategy and Rate of Improvement	3
2	Quality of Features	3
3	Usability and Intuitiveness	3
4	Vendor Support	3

PRODUCT FEATURE SATISFACTION		PRODUCT FEATURE IMPORTANCE
4	Aggregational Hierarchies Management	2
3	Data Modelling Tools	2
2	Entity Deduplication	2
3	Entity Relationship Management	2
4	Golden Record Management	2
4	Intrinsic Data Model	2
4	Metadata Management	2
4	Multi-Domain Mastering	2
4	Record Deduplication	2
3	Record Linkage	2
2	Record Management	2

COST, ORGANIZATION, AND ARCHITECTURAL FIT

Architectural Fit	4
Cost	4
Existing Relationship	4
Managing Risk	4
Political Reasons	4
Previously Installed	4
Sales Experience	4
Skill and Staff Fit	4
Social Responsibility	4
Vendor Market Share	4
Vendor Reputation	4

Dena R.

Role: Finance
Industry: Technology
Involvement: End User of Application

Recommends 9/10

An innovative idea to manage a huge amount of data

What differentiates ChainSys Smart Data Platform from other similar products?

ChainSys Smart Data Platform was a game-changer platform for our organization that makes our lives easier than ever because of it we were able to save our time, and effort and provide high-quality data. In addition to these benefits, it makes it incredibly easier to migrate data from one ERP to other platforms.

What is your favorite aspect of this product?

ChainSys Smart Data Platform provides a secure means of controlling and managing data flow in the organization, as well as efficiently managing information flow. ChainSys Smart Data Platform governs data and provides out-of-the-box, domain-specific master data governance to centrally produce, alter, distribute, and unify master data across the whole corporate system environment.

What do you dislike most about this product?

There are some issues that I dislike about product 1. The loading of the screen can be delayed at times. 2. The error message "internal server error" occurs. 3. I must first specify the requirements to get the most out of a tool, and while a business user can share process information with an implementation team, he or she will not be able to supply technical specifications.

Core Competitive Dimensions

VENDOR CAPABILITY SATISFACTION		VENDOR CAPABILITY IMPORTANCE
4	Availability and Quality of Training	3
4	Breadth of Features	5
2	Business Value Created	5
4	Ease of Customization	3
4	Ease of Data Integration	3
3	Ease of Implementation	3
3	Ease of IT Administration	3
3	Product Strategy and Rate of Improvement	5
3	Quality of Features	5
3	Usability and Intuitiveness	3
3	Vendor Support	3

PRODUCT FEATURE SATISFACTION		PRODUCT FEATURE IMPORTANCE
4	Aggregational Hierarchies Management	2
3	Data Modelling Tools	2
3	Entity Deduplication	2
4	Entity Relationship Management	2
4	Golden Record Management	2
4	Intrinsic Data Model	2
4	Metadata Management	2
3	Multi-Domain Mastering	2
4	Record Deduplication	2
2	Record Linkage	2
3	Record Management	2

COST, ORGANIZATION, AND ARCHITECTURAL FIT

Architectural Fit	3
Cost	3
Existing Relationship	3
Managing Risk	3
Political Reasons	3
Previously Installed	3
Sales Experience	3
Skill and Staff Fit	3
Social Responsibility	3
Vendor Market Share	3
Vendor Reputation	3

David K.

Role: Sales and Marketing
Industry: Technology
Involvement: End User of Application

Recommends 9/10

More intelligent and a simpler platform for data.

What differentiates ChainSys Smart Data Platform from other similar products?

The ChainSys Smart Data Platform has been extremely helpful in developing a centralized, secure, and efficient data hub. It also uses clever approaches to free us from the inconvenience of master data management and to completely erase all of the problems we couldn't handle.

What is your favorite aspect of this product?

We were particularly concerned about data management because we had to spend so much effort organizing and managing data. Due to these concerns, we employed the ChainSys Smart Data Platform, which performed admirably. Now we don't have to worry about data organization and management; everything is handled by the program, so we can concentrate entirely on our company's growth.

What do you dislike most about this product?

We used this tool because we were facing many issues with the previous one but one thing that I dislike is that It usually runs on a relational SQL database, which is inconvenient for our organization because it only works with structured data and is thus inflexible, slow, and difficult to scale.

Core Competitive Dimensions

VENDOR CAPABILITY SATISFACTION		VENDOR CAPABILITY IMPORTANCE
4	Availability and Quality of Training	3
3	Breadth of Features	4
4	Business Value Created	4
3	Ease of Customization	3
4	Ease of Data Integration	3
4	Ease of Implementation	3
4	Ease of IT Administration	3
4	Product Strategy and Rate of Improvement	4
4	Quality of Features	4
3	Usability and Intuitiveness	4
4	Vendor Support	4

PRODUCT FEATURE SATISFACTION		PRODUCT FEATURE IMPORTANCE
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4	Metadata Management	3
4	Multi-Domain Mastering	3
3	Record Deduplication	3
3	Record Linkage	3
4	Record Management	3

COST, ORGANIZATION, AND ARCHITECTURAL FIT

Architectural Fit	2
Cost	2
Existing Relationship	2
Managing Risk	2
Political Reasons	2
Previously Installed	2
Sales Experience	2
Skill and Staff Fit	2
Social Responsibility	2
Vendor Market Share	2
Vendor Reputation	2

PRODUCT SCORECARD | Executive Summary | Vendor Capability Satisfaction | Product Feature Satisfaction | Emotional Footprint | Reasons for Leaving & Joining | Module Satisfaction | Implementation | Staffing & Ownership | Selection Decisions | Market Size Comparison | Comparisons | Versions | Comments

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Daniel R.

Role: Operations
Industry: Food and Beverage
Involvement: End User of Application

Recommends 9/10

Comprehensive data intelligence & data management

What differentiates ChainSys Smart Data Platform from other similar products?

The ChainSys Smart Data Platform is our daily data management helper and a productivity tool that gives us a full, no-code solution for the whole data asset management lifecycle. We completely rely on ChainSys to handle data, ensure overall data integrity, reduce the risk of data migration to new apps, and incorporate on-premise and in the cloud with comprehensive data sovereignty.

What is your favorite aspect of this product?

We can fully focus on critical business and process concerns now because we don't have to worry about data migration and security. When it comes to master data management my top pick is the advanced ChainSys Platform that not only offers the best-in-class product but the customer service is also mind-blowing, its intelligent and creative engineers, designers, developers, and GUI professionals stay active all time to provide us world-class support service and bespoke software development.

What do you dislike most about this product?

True, the ChainSys Smart Data software adjusts to our current circumstances while also supporting and accelerating your wider MDM journey, but tailoring it to our demands isn't as simple as it seems; even a little adjustment takes a long time. Issue diagnosis is a difficult task that cannot be completed by inexperienced employees.

Core Competitive Dimensions

VENDOR CAPABILITY SATISFACTION		VENDOR CAPABILITY IMPORTANCE
4	Availability and Quality of Training	3
3	Breadth of Features	4
4	Business Value Created	4
3	Ease of Customization	3
3	Ease of Data Integration	3
3	Ease of Implementation	3
4	Ease of IT Administration	3
3	Product Strategy and Rate of Improvement	4
3	Quality of Features	4
3	Usability and Intuitiveness	4
4	Vendor Support	4

PRODUCT FEATURE SATISFACTION		PRODUCT FEATURE IMPORTANCE
4	Aggregational Hierarchies Management	3
3	Data Modelling Tools	3
3	Entity Deduplication	3
3	Entity Relationship Management	3
3	Golden Record Management	3
4	Intrinsic Data Model	3
3	Metadata Management	3
4	Multi-Domain Mastering	3
4	Record Deduplication	3
3	Record Linkage	3
3	Record Management	3

COST, ORGANIZATION, AND ARCHITECTURAL FIT

Architectural Fit	2
Cost	2
Existing Relationship	2
Managing Risk	2
Political Reasons	2
Previously Installed	2
Sales Experience	2
Skill and Staff Fit	2
Social Responsibility	2
Vendor Market Share	2
Vendor Reputation	2

David C.

Role: Finance
Industry: Banking
Involvement: End User of Application

Recommends 9/10

Superior and Preferred MDM technology

What differentiates ChainSys Smart Data Platform from other similar products?

The best thing about ChainSys Smart Data Platform is that it empowers our best-of-breed data connection systems, data integrity proposals, data modifications, data relocation, master data management, regulation, data protection, data maintenance, and user experience improvements. For corporate apps, we may simply use cloud hosting services so that we and our staff can collaborate across localities.

What is your favorite aspect of this product?

There are plenty of solid data quality reports and customizable dashboards available to make data management, processing, and visualization more interesting and easy. We can now focus on providing excellent business outputs and optimizing ROI with complete backing for diverse MDM deployment types. We can concentrate on enhancing efficiency, getting better business liquidity, lowering overall expenses, and providing faster turnaround with reliable data.

What do you dislike most about this product?

When we need extra space, several scalability challenges disrupt our work and data management, and these issues also affect the data migration process during scaling. Data recovery after a disaster is also a pain. I hope it to be as simple as possible because it is my responsibility to recover data in the event of a data loss.

Core Competitive Dimensions

VENDOR CAPABILITY SATISFACTION		VENDOR CAPABILITY IMPORTANCE
4	Availability and Quality of Training	3
3	Breadth of Features	4
4	Business Value Created	4
3	Ease of Customization	3
3	Ease of Data Integration	3
3	Ease of Implementation	3
4	Ease of IT Administration	3
3	Product Strategy and Rate of Improvement	4
4	Quality of Features	4
4	Usability and Intuitiveness	4
4	Vendor Support	4

PRODUCT FEATURE SATISFACTION		PRODUCT FEATURE IMPORTANCE
4	Aggregational Hierarchies Management	3
4	Data Modelling Tools	3
3	Entity Deduplication	3
4	Entity Relationship Management	3
4	Golden Record Management	3
3	Intrinsic Data Model	3
3	Metadata Management	3
4	Multi-Domain Mastering	3
3	Record Deduplication	3
3	Record Linkage	3
4	Record Management	3

COST, ORGANIZATION, AND ARCHITECTURAL FIT

Architectural Fit	2
Cost	2
Existing Relationship	2
Managing Risk	2
Political Reasons	2
Previously Installed	2
Sales Experience	2
Skill and Staff Fit	2
Social Responsibility	2
Vendor Market Share	2
Vendor Reputation	2

John M.

Role: Sales and Marketing
Industry: Technology
Involvement: End User of Application

Recommends 9/10

Powerful Big Data Processing Platform.

What differentiates ChainSys Smart Data Platform from other similar products?

The Cloud capabilities that the tool offers are excellent and very reliable to the business productions enhancement. Easy reporting is another important thing about the tool and data visualization functions are amazing.

What is your favorite aspect of this product?

The dashboard is clean and well arranged and the customization of the tools is fantastic. Gathering data insights from the integrated platforms is nice through the easy functionalities.

What do you dislike most about this product?

There is no much issues with the platform as long as the user can fully handle the platform manipulation and their hep team are very active and reliable.

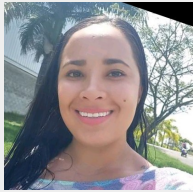### What recommendations would you give to someone considering this product?

Cloud solutions that this software provides has the best quality and effective to the business data and the environment for the easy data management and insights collection this software is perfect.

Core Competitive Dimensions

VENDOR CAPABILITY SATISFACTION		VENDOR CAPABILITY IMPORTANCE
4	Availability and Quality of Training	4
4	Breadth of Features	5
4	Business Value Created	5
4	Ease of Customization	4
4	Ease of Data Integration	5
4	Ease of Implementation	4
4	Ease of IT Administration	5
4	Product Strategy and Rate of Improvement	4
4	Quality of Features	5
4	Usability and Intuitiveness	5
4	Vendor Support	5

PRODUCT FEATURE SATISFACTION		PRODUCT FEATURE IMPORTANCE
4	Aggregational Hierarchies Management	2
4	Data Modelling Tools	2
4	Entity Deduplication	2
4	Entity Relationship Management	2
4	Golden Record Management	2
4	Intrinsic Data Model	2
4	Metadata Management	2
4	Multi-Domain Mastering	2
4	Record Deduplication	2
4	Record Linkage	2
4	Record Management	2

COST, ORGANIZATION, AND ARCHITECTURAL FIT

Architectural Fit	2
Cost	2
Existing Relationship	2
Managing Risk	2
Political Reasons	2
Previously Installed	2
Sales Experience	2
Skill and Staff Fit	2
Social Responsibility	2
Vendor Market Share	2
Vendor Reputation	2

Audrey P.

Role: Information Technology
Industry: Technology
Involvement: End User of Application

Recommends 9/10

Powerful and Effective Recording Functionalities.

What differentiates ChainSys Smart Data Platform from other similar products?

The tool has various easy functions which allows easy recording and amazing capability on metadata management and easy to integrate the platform with other tools.

What is your favorite aspect of this product?

Easy and very clean interface and the training that is provided to those just starting with the software is reliable and excellent management tools.

What do you dislike most about this product?

I have nothing against this data management system since the usability is easy and great performance and quality services.

What recommendations would you give to someone considering this product?

Effective Cloud data management, domain monitoring, and very secure data integration tool with easy tools to configure their functionalities and the recording tools are very powerful.

Core Competitive Dimensions

VENDOR CAPABILITY SATISFACTION		VENDOR CAPABILITY IMPORTANCE
4	Availability and Quality of Training	5
4	Breadth of Features	5
4	Business Value Created	5
4	Ease of Customization	5
4	Ease of Data Integration	5
4	Ease of Implementation	5
4	Ease of IT Administration	5
4	Product Strategy and Rate of Improvement	5
4	Quality of Features	5
4	Usability and Intuitiveness	5
4	Vendor Support	5

PRODUCT FEATURE SATISFACTION		PRODUCT FEATURE IMPORTANCE
4	Aggregational Hierarchies Management	2
4	Data Modelling Tools	2
4	Entity Deduplication	2
4	Entity Relationship Management	2
4	Golden Record Management	2
4	Intrinsic Data Model	2
4	Metadata Management	2
4	Multi-Domain Mastering	2
4	Record Deduplication	2
4	Record Linkage	2
4	Record Management	2

COST, ORGANIZATION, AND ARCHITECTURAL FIT	
Architectural Fit	2
Cost	2
Existing Relationship	2
Managing Risk	2
Political Reasons	1
Previously Installed	2
Sales Experience	1
Skill and Staff Fit	1
Social Responsibility	2
Vendor Market Share	2
Vendor Reputation	2

Ramesh G.

Role: Operations
Industry: Electronics
Involvement: Business Leader or Manager

Recommends 10/10

Great product, migrated last 20 years of data

What differentiates ChainSys Smart Data Platform from other similar products?

This is the only product we have used

What is your favorite aspect of this product?

Great customer service by implementation support personnel

What do you dislike most about this product?

No dislikes

What recommendations would you give to someone considering this product?

It is best to have Chain.Sys implement it.

Core Competitive Dimensions

VENDOR CAPABILITY SATISFACTION		VENDOR CAPABILITY IMPORTANCE
4	Availability and Quality of Training	3
3	Breadth of Features	3
4	Business Value Created	4
3	Ease of Customization	2
4	Ease of Data Integration	5
4	Ease of Implementation	3
4	Ease of IT Administration	2
3	Product Strategy and Rate of Improvement	0
3	Quality of Features	3
3	Usability and Intuitiveness	3
4	Vendor Support	5

PRODUCT FEATURE SATISFACTION		PRODUCT FEATURE IMPORTANCE
3	Data Modelling Tools	6
3	Golden Record Management	6
-	Intrinsic Data Model	0
-	Metadata Management	0
4	Record Deduplication	10
4	Record Management	10
3	Workflow Management	3

COST, ORGANIZATION, AND ARCHITECTURAL FIT	
Architectural Fit	5
Cost	10
Existing Relationship	0
Managing Risk	5
Political Reasons	0
Previously Installed	1
Sales Experience	0
Skill and Staff Fit	5
Social Responsibility	0
Vendor Market Share	3
Vendor Reputation	3

Kaychelle E.

Role: Information Technology
Industry: Other
Involvement: IT Development, Integration, and Administration

Neutral 8/10

Easy to use, accesible but it is probably pricey

What differentiates ChainSys Smart Data Platform from other similar products?

It is accessible

What is your favorite aspect of this product?

Easily to use

What do you dislike most about this product?

Sometimes there is slowness

What recommendations would you give to someone considering this product?

It depends where they will use it

Core Competitive Dimensions

VENDOR CAPABILITY SATISFACTION		VENDOR CAPABILITY IMPORTANCE
3	Availability and Quality of Training	-
2	Breadth of Features	-
2	Business Value Created	-
3	Ease of Customization	-
3	Ease of Data Integration	-
3	Ease of Implementation	-
2	Ease of IT Administration	-
3	Product Strategy and Rate of Improvement	-
2	Quality of Features	-
2	Usability and Intuitiveness	-
2	Vendor Support	-

PRODUCT FEATURE SATISFACTION		PRODUCT FEATURE IMPORTANCE
3	Data Modelling Tools	-
2	Golden Record Management	-
2	Intrinsic Data Model	-
2	Metadata Management	-
3	Record Deduplication	-
3	Record Management	-
3	Workflow Management	-

PRODUCT SCORECARD

Executive Summary | Vendor Capability Satisfaction | Product Feature Satisfaction | Emotional Footprint | Reasons for Leaving & Joining | Module Satisfaction | Implementation | Staffing & Ownership | Selection Decisions | Market Size Comparison | Comparisons | Versions | Comments

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