

## Work Experience

### Project Manager and UX Designer, CarMax Jan '21 - Aug '21

(HCI Masters Capstone Project)

Led a design team focused on innovating used car buying with multi-modal conversational agents. Designed the interaction model and developed a novel tool for testing the proactive agent with customers in real-time.

### UX Designer, Electriphi (Now Ford Electriphi) May '20 - Aug '20

Built out the company's first design system. Redesigned the company's current enterprise energy management products. Designed the electric fleet TCO tool.

### Product Intern, Electriphi (Now Ford Electriphi) Sep '19 - Jan '20

Led the design and development of a fleet electrification tool for Black and Veatch.

### UX Design Apprentice, iLaunch Labs Aug '19 - Nov '19 (Part-time)

Conducted user research and designed development ready prototypes for 3 small business clients to revamp their brand identities and online presence.

### UX Design Intern, Rubik Analytics Jan '19 - Feb '19

Derived insights from user research. Designed improvements for the AI-powered investment tool's search functionality and property pages.

### Software Engineering Intern, ChargePoint Jul '18 - Sep '18

Worked on QA automation localization of enterprise SaaS application and test API for wireless EV charging.

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## Multi-Modal Design Projects

### Context-Aware Proactive Voice Assistants Nov '20 - May '21

Conducted user-centered research and design to prototype experiences for multi-modal context-aware proactive voice assistants for multi-person households. Feedback provided by Spotify Research.

### Social Agents in Autonomous Vehicles Nov '20 - May '21

Designed a social conversational agent to facilitate immersive music listening experiences in autonomous vehicles.

### Inclusive Interface for Autonomous Vehicles Sep '20 - May '21

Designed an inclusive and accessible smartphone-based interface design system to send & receive messages and control physical interfaces in autonomous vehicles. For Department of Transportation.

## Education

### Carnegie Mellon University

Aug 2021

Masters Human-Computer Interaction

### Colby College

May 2020

B.A. Human-Computer Interaction  
(Independent Studies)

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## Tools

### Design + Prototyping

Figma, Sketch, Adobe XD, Illustrator, Photoshop, After Effects, ProtoPie

### Coding

C, Python, Java, JS, React

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## Skills

### UX Design

Interface design and prototyping, multi-modal design, conversation design, design system creation, information architecture diagramming, interaction modelling

### UX Research

Contextual inquiry, speed dating, experience prototyping, semi-structured interviews, affinity diagramming, journey mapping, persona creation

### Technical

Understanding of technical best practices, capabilities, and limitations of desktop, mobile, and conversational interfaces