



UNIFIED COMMUNICATIONS

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CYBERSECURITY BROKER | 24/7 | GLOBAL MANAGED IT

STREAMLINE YOUR OPERATIONS WITH CLOUD-BASED UNIFIED COMMUNICATIONS

Unified Communications (sometimes referred to as “unified communications as a service” or “UCaaS”) is becoming the preferred choice for many organizations. If the prospect of using an Internet-based system sounds intimidating – be assured that Alternis IT has copious experience with this exciting new solution and are ready to address your concerns about security, redundancy, and quality of experience.

We’ve partnered with the world’s leading unified communications providers to provide seamless integrations with your business processes at a significantly lower price-point than conventional premises-based solutions.

WHY CHOOSE A UNIFIED COMMUNICATIONS SOLUTION?

- Efficient collaboration
- Enhanced mobile and remote user experience
- Flexibility and scalability
- Immediate cost savings and optimized billing
- Fast implementation and elegant upgrades
- IT staff can prioritize other business needs
- Improved customer contact experience
- Quicker third-party integrations
- Business continuity and security
- Exceptional problem solving with expert tech support

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WHY OUR UNIFIED COMMUNICATIONS

- As an independent IT broker, we can deliver multiple options
- We learn your business structure and goals
- We examine and understand your IT infrastructure
- Will determine the optimal SD-WAN solution
- Will research to source the optimal supplier
- Will implement and support your chosen solution
- Continued post-implementation support
- Integration into your organization's ecosystem

MOBILITY

Your employees will experience get the same unified communication experience regardless of whether they're in the office, working remotely, or logging in from a mobile device. Mastery of a single interface boosts productivity.

SCALABILITY

Unified communications services are scalable and nimble to match the natural fluctuations of your business. Likewise, you can add additional users in mere minutes.

SURVIVABILITY

Your business continuity is assured since all communications traffic can be quickly re-routed during a power or network outage, or server failure. A unified communications service can reduce the risk of missed calls and opportunities to serve your customers.

REDUCED EXPENSES

Cloud-based unified communications solutions require minimal upfront capital expenditure since there is no need to lease new phones or integrate new hardware. Operating costs can also be reduced because on-site infrastructure enhancements are eliminated as is any energy cost increase.

ELEGANT ADMINISTRATION

Unified communications portals allow on-demand movement as dictated by the client. Administrator credentials authorize the ability to add, modify or delete users. This also includes upgrading or downgrading of subscription needs – all without having to call their provider for assistance.

INTEROPERABILITY

Unified communications systems are all built on a software stack that can be integrated into your existing applications via APIs to improve end-user efficiency and your overall customer experience.



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