



# DevOps Engineer

VoiceIQ is an AI-powered calling platform with deep integrations into CRM software to empower salespeople.

We are building a bleeding-edge technology platform with the latest developments in AI and are always up-to-date with the newest technologies. Our algorithms are created by a world-class AI professor from Oxford University. We are a heavy user of Microsoft Azure cloud services and utilise the latest releases of .NET Core, ReactJs and Python. Our teams use an agile approach to their work and have a continuous delivery approach of the product.

Platform engineering is a team comprised of DevOps engineers working to deliver a gold standard infrastructure platform to our customers. You will get to work on an enterprise-level product that delivers VoIP calling functionality which is integrated with AI to find hidden insights for any given call. You will be contributing to the betterment of infrastructure standards, scalability, product uptime and security of the platform.

As a DevOps engineer, you will be responsible for the automation of VoiceIQ's infrastructure. You will have a strong involvement and make regular contributions throughout the entire evolution of the platform and help VoiceIQ embrace the DevOps culture. You will collaborate with the CTO to achieve milestones and contribute to the overall platform infrastructure strategy.

## Key Responsibilities

- Automate, automate, automate - you'll be an advocate for automation
- Infrastructure and configuration automation with tools like Terraform and Ansible
- Design and implement solutions that boost the stability, scalability, performance and security of the product
- Contribute to our platform monitoring centre to monitor all production and non-production services
- Mentoring / supporting engineers on tools, concepts and best practices
- Evangelise DevOps culture of continuous improvement within VoiceIQ
- Conduct knowledge sharing sessions with people within and outside the team

# Requirements

- Bachelors or Masters Degree in Computer Science (or equivalent work experience). Enthusiasm for solving interesting problems; with real intellectual curiosity and generalism.
- Strong understanding of both Windows and Linux Operating Systems
- Experience creating immutable cloud infrastructure with Terraform
- Experience with infrastructure monitoring with tools such as Grafana, Icinga, etc..
- Experience with CI & CD tools (e.g. Jenkins, TeamCity, Octopus Deploy)
- Experience in centralising application configuration management using Ansible or other similar tools like Chef, Puppet etc.
- Experience in containerised platforms such as Docker or Kubernetes
- Experience in leading teams
- Ambitious and self-driven
- Ability to dive in and understand deep technical problems as well as comprehend team dynamics and set the technical direction.
- Experience working collaboratively with geographically distributed teams would be preferable (we have teams in UK, Russia and Sri Lanka)