

# Young People

Participants full name:

Session start time:

Estimated time to complete: 45 mins

Link expires in 7 days

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## Setting up

Make sure you have a quiet area to complete the session. If you need to pause at any time during the session, press the [pause button](#) and when ready again, press the [resume button](#) to continue recording.

**Decide** which device you wish to download the recording software onto.

- **Desktop/laptop** (*recommended*)

\*If you decide to use a mac, you must have a chrome browser installed as well as a browser extension: [chrome browser instructions for mac users](#)

- **iOS Apple smartphone/iPad**

If you decide to use an apple smartphone or tablet, you must install the participate app from the [apple store](#)

- **Android smartphone/android laptop**

If you decide to use an android device, you must install the 'participate app' from the [Play store](#)

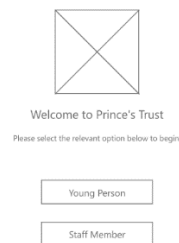
## Checklist

- Smartphone/tablet/laptop/desktop computer
- Downloaded app/software onto device
- (Desktop/laptop only) chrome browser installed
- (Desktop/laptop only) extension installed in browser
- Printed instruction sheet to hand
- Pen

### Getting ready to start

Once you have installed the required software or app, please follow these instructions:

**Copy** or paste the following link into your browser <https://participate.lookback.io/2NEuDx> then follow the instructions, which will lead you to an interactive wireframe design (*Fig: 1*)

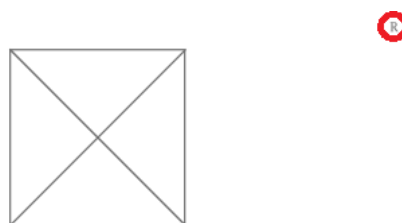


*Figure 1: Interactive wireframe design*

### **The steps you will follow:**

- > Read task scenario
- > go back to the wireframe and attempt the task
- > Once you have completed the task, move to the next step
- > Rate your experiences on a scale of 1-7
- > Add any additional comments
- > Reset the wireframe

After each individual task scenario has been completed, **press** the '**R**' button to reset the wireframe back to the start.



*Figure 2: 'R' button to reset the app to the dashboard*

**Read Task scenario 1:** You want to find out more about the new diary room app, but you have concerns around how the personal details you provide will not be stored safely. Go into the app and see if you can notice anything that might help increase trust that the app will use your details in accordance with EU laws.

On a scale of 1 – 7, **circle** the number below that best represents your experience on the task you have just completed.

Overall, I am satisfied with the ease of completing the tasks in this scenario

**Ease of task**

Strongly disagree   1   2   3   4   5   6   7   Strongly agree   N/A

**Time-to-complete**

Overall, I am satisfied with the amount of time it took to complete the tasks in this scenario

Strongly disagree   1   2   3   4   5   6   7   Strongly agree   N/A

Additional comments

**Remember** to press the 'R' button in the wireframe before starting the next task.

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**Read Task scenario 2:** A member of staff has approached you, telling you about an app where you can give feedback on your digital skills course. You are shown the diary room app on a tablet and asked to sign up as a first-time user. Open up the Princes Trust app on the tablet and complete the registration process.

On a scale of 1 – 7, **circle** the number below that best represents your experience on the task you have just completed.

Overall, I am satisfied with the ease of completing the tasks in this scenario

**Ease of task**

Strongly disagree   1   2   3   4   5   6   7   Strongly agree   N/A

Overall, I am satisfied with the amount of time it took to complete the tasks in this scenario

**Time-to-complete**

Strongly disagree   1   2   3   4   5   6   7   Strongly agree   N/A

Additional comments

**Remember** to press the 'R' button in the wireframe before starting the next task.

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**Read Task scenario 3:** You've finished today's digital course and it looks like there's a new prompt to level you up on the app. Open up the diary room app and pretend to enter your details in order to safely access the app.

On a scale of 1 – 7, **circle** the number below that best represents your experience on the task you have just completed.

Overall, I am satisfied with the ease of completing the tasks in this scenario

**Ease of task**

Strongly disagree   1   2   3   4   5   6   7   Strongly agree   N/A

Overall, I am satisfied with the amount of time it took to complete the tasks in this scenario

**Time-to-complete**

Strongly disagree   1   2   3   4   5   6   7   Strongly agree   N/A

Additional comments

**Remember** to press the 'R' button in the wireframe before starting the next task.

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**Read Task scenario 4:** You've just finished your 4-hour digital workshop. You are curious about what your first prompt might say on the app, so you head over to the tablet in the digital hub and log in. Read out loud what that first prompt says.

On a scale of 1 – 7, **circle** the number below that best represents your experience on the task you have just completed.

Overall, I am satisfied with the ease of completing the tasks in this scenario

**Ease of task**

Strongly disagree   1   2   3   4   5   6   7   Strongly agree   N/A

Overall, I am satisfied with the amount of time it took to complete the tasks in this scenario

**Time-to-complete**

Strongly disagree   1   2   3   4   5   6   7   Strongly agree   N/A

Additional comments

**Remember** to press the 'R' button in the wireframe before starting the next task.

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**Read Task scenario 5:** A few weeks ago, you received instructions on how to respond to prompts on the app. You decide that you'd like to give it a go on your own. Use the app to video record an answer to one of the questions.

On a scale of 1 – 7, **circle** the number below that best represents your experience on the task you have just completed.

Overall, I am satisfied with the ease of completing the tasks in this scenario

**Ease of task**

Strongly disagree 1 2 3 4 5 6 7 Strongly agree N/A

Overall, I am satisfied with the amount of time it took to complete the tasks in this scenario

**Time-to-complete**

Strongly disagree 1 2 3 4 5 6 7 Strongly agree N/A

Additional comments

**Remember** to press the 'R' button in the wireframe before starting the next task.

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**Read Task scenario 6:** You've just recorded a video in response to a question on designing virtual worlds, but you want to play it over again to see if it's any good before sending it over. Review the last recording made.

On a scale of 1 – 7, **circle** the number below that best represents your experience on the task you have just completed.

Overall, I am satisfied with the ease of completing the tasks in this scenario

**Ease of task**

Strongly disagree   1   2   3   4   5   6   7   Strongly agree   N/A

Overall, I am satisfied with the amount of time it took to complete the tasks in this scenario

**Time-to-complete**

Strongly disagree   1   2   3   4   5   6   7   Strongly agree   N/A

Additional comments

**Remember** to press the 'R' button in the wireframe before starting the next task.

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**Read Task scenario 7:** You decide to meet some friends at the Princes Trust Hub in Glasgow. After a brief chat, you head to the app to record a few diary responses before you head for the next bus. Go and record a video but overwrite this with a newer version as you realise that your thumb was covering the microphone.

On a scale of 1 – 7, **circle** the number below that best represents your experience on the task you have just completed.

Overall, I am satisfied with the ease of completing the tasks in this scenario

**Ease of task**

Strongly disagree   1   2   3   4   5   6   7   Strongly agree   N/A

Overall, I am satisfied with the amount of time it took to complete the tasks in this scenario

**Time-to-complete**

Strongly disagree   1   2   3   4   5   6   7   Strongly agree   N/A

Additional comments

**Remember** to press the 'R' button in the wireframe before starting the next task.

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**Read Task scenario 8:** You have just finished an interactive art workshop and you don't want to wait until next week to do a video recording, you would much rather do it now when things are fresh in your mind. Go to the app and see if you can test your knowledge on that workshop by recording and sending over a response.

On a scale of 1 – 7, **circle** the number below that best represents your experience on the task you have just completed.

Overall, I am satisfied with the ease of completing the tasks in this scenario

**Ease of task**

Strongly disagree 1 2 3 4 5 6 7 Strongly agree N/A

**Time-to-complete**

Overall, I am satisfied with the amount of time it took to complete the tasks in this scenario

Strongly disagree 1 2 3 4 5 6 7 Strongly agree N/A

Additional comments

**Remember** to press the 'R' button in the wireframe before starting the next task.

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**Read Task scenario 9:** You have been using the app to record a few video responses. After a few attempts you realise that the size of the text is quite small and rather than ask for help, you decide to investigate if there is some way of increasing the text size within the app. Explore the app and see if you have the option to increase the size of the text.

On a scale of 1 – 7, **circle** the number below that best represents your experience on the task you have just completed.

Overall, I am satisfied with the ease of completing the tasks in this scenario

**Ease of task**

Strongly disagree   1   2   3   4   5   6   7   Strongly agree   N/A

**Time-to-complete**

Overall, I am satisfied with the amount of time it took to complete the tasks in this scenario

Strongly disagree   1   2   3   4   5   6   7   Strongly agree   N/A

Additional comments

Thank you very much for helping. Please end the session on the app.

End session