

Staff

Participant number:

Session start time:

<p>User goal: Make sure any information I enter into the app will be secure</p>	<p>Task Scenario no: 1</p> <p>It's midweek and after hearing about a young person who lacks confidence in public speaking, you consider going into the app in order to write some motivational prompts for young people to increase their confidence in responding verbally. Securely enter the diary room app and get yourself ready to start exploring the application.</p>
<p>S – Start task E – End task G – general comment X – usability problem * - Aha moment F – facial reaction A – Assistance Q – gives up H – seeks app help</p>	<p>Notes:</p>
<p>Ease of task</p>	<p>Overall, I am satisfied with the ease of completing the tasks in this scenario</p> <p>Strongly disagree 1 2 3 4 5 6 7 Strongly agree N/A</p>
<p>Time-to-complete</p>	<p>Overall, I am satisfied with the amount of time it took to complete the tasks in this scenario</p> <p>Strongly disagree 1 2 3 4 5 6 7 Strongly agree N/A</p>
<p>Help documentation</p>	<p>Overall, I am satisfied with the support information (online-line help, messages or documentation) when completing the tasks</p> <p>Strongly disagree 1 2 3 4 5 6 7 Strongly agree N/A</p>

<p>User goal: Add content that will engage young people</p>	<p>Task Scenario no: 2</p> <p>You have an hour spare in work, and you decide that you want to fill out a prompt relating to the virtual reality workshop and save it. Before you save your work, locate the area that allows you to complete this task and send a blank form for young people to access.</p>
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<p>User goal: Be assured that my prompts are stored under the correct heading to easily locate in the future.</p>	<p>Task Scenario no: 3 You have just attended a gaming workshop session with young people, and you have an idea for a question prompt. Head in to the app and locate the area where your gaming workshop prompt would ideally go.</p>
<p>S – Start task E – End task G – general comment X – usability problem * - Aha moment F – facial reaction A – Assistance Q – gives up H – seeks app help</p>	<p>Notes:</p>
<p>Ease of task</p>	<p>Overall, I am satisfied with the ease of completing the tasks in this scenario</p> <p>Strongly disagree 1 2 3 4 5 6 7 Strongly agree N/A</p>
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<p>User goal: Be able to delete accounts safely with built in error prevention</p>	<p>Task Scenario no: 4</p> <p>You have been using the app to enter some prompts for the young people. However, you realise that a young person has left the program and you want to delete an account in line with GDPR guidelines. Explore the app and see if there is a way to remove an account.</p>
<p>S – Start task E – End task G – general comment X – usability problem * - Aha moment F – facial reaction A – Assistance Q – gives up H – seeks app help</p>	<p>Notes:</p>
<p>Ease of task</p>	<p>Overall, I am satisfied with the ease of completing the tasks in this scenario</p> <p>Strongly disagree 1 2 3 4 5 6 7 Strongly agree N/A</p>
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<p>Help documentation</p>	<p>Overall, I am satisfied with the support information (online-line help, messages or documentation) when completing the tasks</p> <p>Strongly disagree 1 2 3 4 5 6 7 Strongly agree N/A</p>

Session end time:

"Thanks, that was very helpful. Do you have any questions for me, now that we're done?"

*Stop recording and **SAVE***

"Thanks again"