

COMMUNICATION

How to say the right thing at the right time in the right way.

The quality of your relationships is directly linked to your ability to communicate effectively. Your ability to relate to other people has never been more critical to your success. Don't let a communication gap erode your profits!

Is your goal to increase your team's effectiveness, boost their ability to communicate, improve relationships and enhance your practice environment? Would you like to learn how to say the right thing at the right time in the right way?

If your answer is yes, check out this program... you can start implementing these concepts right away, in every conversation, personally and professionally.

This presentation will help you master the art of communication; it will give you the skills you need to interact more effectively on a day-to-day basis. You will learn not only the basics, but also many of the finer points of how to get your message across, including specific strategies to better connect with your team and your patients. Having the ability to use crystal clear communication *and* read body language will give you an unparalleled advantage.

You Will Learn

- The power of words.
- Understanding body language.
- Listening with the intent to understand.
- 7 effective communication strategies.
- Giving and receiving feedback with grace.
- Dealing with conflict—from tension to resolution.
- Recognizing the importance of intentions.
- Self-Talk—forecasting the quality of your life.
- How to establish rapport quickly and make a memorable first impression.

The communication strategies learned in this session will help you become a more powerful, persuasive, productive communicator. Somebody that clarifies, rather than confuses the listener.

*For further information on this program
please contact us at info@strategix-ltd.com or 403.651.4070.*