

# Hey, I'm Griffin Mullins

[griffinmullins.com](http://griffinmullins.com) | [griffin@kilo.studio](mailto:griffin@kilo.studio)

I'm a designer with a passion for creating end user interfaces, as well as the systems and frameworks through which the right design decisions can be made. I navigate the design process while garnering the support of the team, and leadership, through effective solutions executed in simple and understandable ways.

I have a demonstrated history of thriving, even in complex, regulated businesses. I've got extensive experience working with legal, product and tech partners in an agile environment to deliver scalable and accessible digital and physical features and services. From finding the problem to solve, through research, prototyping, and delivering final designs, I specialize in taking experiences from conception all the way to delivery.

- Present**
  - Senior Manager + Design Strategist**
    - Capital One - Small Business Cards
    - Me and my team of 5 are responsible for researching, designing and tracking digital services for Capital One small business credit card customers. (Significant increase in scope)
- Feb '21**
  - Manager + Design Strategist**
    - Capital One - Small Business Cards
    - Me and my team of 2 were responsible for researching, designing and tracking some digital services Capital One small business credit card customers use every day.
- Jul '19**
  - Principal Design Strategist**
    - Capital One - Consumer Cards
    - Created and researched strategies which led to the delivery of various features and services, including next-generation credit card onboarding experiences.
- May '17**
  - Senior Experience Designer**
    - Capital One - Home Loans
    - Led iOS, Android, and web designs supporting tech teams for Home Loan Servicing. This included designing and researching internal tools, customer-facing features, and physical statements.
- Apr '15**
  - User Experience Designer**
    - Tekzenit
    - Responsible for the UI/UX designs on an AT&T team focused on data analytics and reporting for enterprise customers. Also supported other Tekzenit clients through UI/UX.
- Jun '14**
  - Industrial Design (BFA) Class of 2014**
    - Savannah College of Art & Design (SCAD)

## I got skills

- ★ Journey Mapping
- ★ Design Management
- ★ Design Strategy
- ★ Information Architecture
- ★ Process Design
- ★ Product Design
- ★ Service Design
- ★ UI / UX Design
- ★ Value Mapping
- 3D Modeling, Rendering
- 3D Printing
- Cat Herding
- Communication & Storytelling
- Concept Visualization
- Design Team Leadership
- Empathy Research
- Graphic Design & Illustration
- Team & Org Structure
- Usability Testing & Prototyping

## I use tools like these

- ★ Adobe Illustrator
- ★ Adobe InDesign
- ★ Adobe Photoshop
- ★ Airtable
- ★ Figma
- ★ Notion
- ★ Sketch
- ★ Webflow
- Confluence
- Fusion 360
- Github
- Google Sheets
- Google Slides
- Invision
- JIRA
- Keynote
- Miro
- Mural
- Optimal Workshop
- Procreate
- Trello
- Visual Studio Code
- XCode