

IMPORTANT INFORMATION.

WINDOWS-----MAINTAINANCE SHEETS

On delivery to site, windows should be stored in a dry place, slightly raised from the ground and adequately protected from the weather.

Installation techniques vary from area to area and joiner to joiner, but the main priority is to ensure they are plumb and level, have no twist, are fully secure and completely sealed to ensure no water penetration.

The window should be bedded on mastic and before final fixing, the opening sashes should be checked that they accurately locate into the keepers. It may be necessary to wedge the window before final fixing to achieve this.

Fixing through the rebate or via a metal bracket attached to the outside of the frame is perfectly acceptable as is the attachment of a timber fire stop and subsequently fixing to the kit through this.

Expanding foam can be used to effectively seal and insulate all round the window, but an appropriate mastic should be used to seal the outside edges.

We go to great lengths to correctly apply the required coatings to all parts of the window, but sometimes in replacement work it is necessary to cut off part of the cill extension or make some other trim. In this case, it is imperative that these bare areas are treated and sealed in such a manor as to prevent moisture ingress.

Handles and hinges should be lubricated with a light oil every six months. Providing the installation is correct, there is little further need of adjustment, only on casement friction stays does the ability to vary the friction exist by means of the small tension screw.

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