

COVID-19 Measures

The current times we live in call for certain policies and procedures to be in place to promote the well-being of our residents and team members and to help mitigate exposure and spread of COVID-19. It is our desire to be transparent with our residents on the specific measures we are taking.



Cleaning & sanitizing

Our team will clean public areas of The M daily using EPA-registered disinfectants. Please see below for an outline of specific measures:

- High touch common areas, including elevator buttons, door handles, package room touchscreen, desk/table surfaces, will be sanitized
- Common area restrooms will be sanitized
- Touchless hand sanitizing stations have been installed throughout common spaces
- Sanitizing wipe dispensers have been installed throughout common spaces
- UV phone sanitizing stations are available in amenity spaces



Physical distancing & masks

- For now, the fitness center, yoga studio, and basketball court will be closed. We will open these spaces up as soon as it is safe to do so and we sincerely apologize for the inconvenience.
- Group gatherings and events will be limited per current state and CDC recommendations
- We are reducing the number of residents allowed to be in certain amenity spaces at one time. We are using a web-based reservation system to ensure proper capacities and distancing in our amenity spaces.
- Masks are required in all common spaces
- Each resident will receive a complimentary The M reusable cotton face mask



Testing & quarantining

We understand that despite precautions, there may be a need for testing and quarantining of residents. Residents will be able to call or online chat with our onsite team if they feel they are experiencing any signs of illness and we will assist them with following the proper protocols and reaching the appropriate resources.

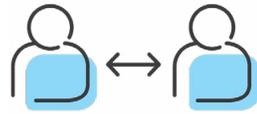
COVID-19 Measures



The M team member policies

- All team members are required to take their temperatures daily prior to coming to work
- All team members are required to self-quarantine in the event they or someone that they have been in contact with has tested positive for COVID-19
- All team members are required to wear a mask at all times while at The M

We will continue to follow the guidance from the CDC to promote the safety of our residents, staff and community and would encourage you to do the same. Please review CDC guidelines here:
<https://www.cdc.gov/coronavirus/2019-nCoV/index.html>



Community policies

- Doors will be propped open at all possible locations
- Residents can communicate with our onsite team remotely via phone, email, or online chat (also available in person)
- The M has contactless package pick up. Packages will be placed in the package room by the carrier and residents will receive a text and access code to enter the room and retrieve their package.
- Residents' guests will be restricted from using amenities until allowed to do so under the Governor's "Roadmap to Recovery" plan.



Distancing together

We want your stay at The M to be a memorable and enjoyable experience. Our team plans monthly virtual and grab-and-go events to help keep our residents, connected, engaged, and appreciated. Please see our Resident Page on our website for the updated event calendar.

Shared Space Living Pledge

In accordance with the most recent guidelines and protocols issued by the World Health Organization and the Centers for Disease Control and Prevention for slowing the transmission of COVID-19, and in order to protect you and other residents, employees and visitors of The M, we request that you and any of your guests visiting The M take certain steps to implement recommended guidance and protocols issued by the Public Health Agencies for slowing the transmission of COVID-19. We further request that you exercise reasonable care for your safety at all times to avoid contacting or spreading COVID-19 by following proper protocols established by local, state and federal guidelines, the U.S. Center for Communicable Diseases, and other accepted medical safety standards.

While living in a shared living environment, please make best efforts to comply with the following protocols:

- Wash your hands frequently for at least 20 seconds, cover coughs, use hand sanitizer, and wear a mask.
- Choose paper towels to dry hands and dispose of them after one use.
- Avoid touching your face, mouth, eyes, nose, etc.
- Cover your mouth and nose with a face mask or cloth face covering when around others.
- All residents are required to wear a face mask/cloth face covering when visiting indoor common spaces within the apartment community, including, but not limited to, leasing office, lobby, mailrooms, theater, basketball court, fitness center, study rooms, and lounges.
- Practice physical/social distancing by maintaining six feet from others while in common living spaces, limit face-to-face contact with others and avoid gatherings of more than ten people.
- Limit the number of guests visiting your apartment.
- Maintain routine surface cleaning in shared living spaces such as living room, kitchen, and bathroom spaces. Regularly sanitize the following surfaces:
 - Countertops
 - Tables
 - Doorknobs
 - Light Switches
 - Faucet
 - Sinks
 - Showers
 - Toilets



Shared Space Living Pledge

Management has taken steps to implement recommended guidance and protocols for slowing the transmission of COVID-19, but despite management's efforts to mitigate such dangers, exposure to COVID-19 is very possible, which could result in quarantine requirements, spread among The M community, and serious illness.

We remain dedicated to providing a wonderful home and community to our residents. We also understand that we will need your help in order to ensure that these preventative measures are successful. If you have any questions or concerns regarding the above requests or our policies, please do not hesitate to reach out to us. As we proceed through these challenging and uncertain times, our policies and procedures may change, but we will continue to be communicative and open as we are all in this together!

Thank you,

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