

## COVID-19 Measures

**We understand that the current times we live in call for certain policies and procedures to be in place to promote the well-being of our residents and team members and to help mitigate exposure and spread of COVID-19. It is our desire to be transparent with our residents on the specific measures we are taking to help make The M a comfortable and safe home for all.**



### Cleaning & sanitizing

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Our team will clean all public areas of The M daily using EPA-registered disinfectants. Please see below for an outline of specific measures:

- High touch common areas, including elevator buttons, door handles, package room touchscreen, desk/table surfaces, will be sanitized at least twice daily
- Common area restrooms will be sanitized at least twice daily
- Touchless hand sanitizing stations have been installed throughout common spaces
- Sanitizing wipe dispensers have been installed throughout common spaces
- UV phone sanitizing stations are available in amenity spaces



### Physical distancing & masks

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- Furniture in common spaces has been modified or removed to allow for appropriate distancing
- Group gatherings and events will be limited per current state and CDC recommendations
- We are reducing the number of residents allowed to be in certain amenity spaces at one time
- Residents must check-in with our onsite team for use of the basketball court, fitness center, and yoga studio to ensure reduced capacity
- Masks are required in all common spaces
- Each resident will receive a complimentary The M reusable cotton face mask



### Testing & quarantining

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We understand that despite precautions, there may be a need for testing and quarantining of residents. Residents will be able to call or online chat with our onsite team if they feel they are experiencing any signs of illness and we will assist them with following the proper protocols and reaching the appropriate resources.

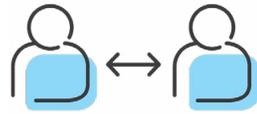
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### The M team member policies

- All team members are required to take their temperatures daily prior to coming to work
- All team members are required to self-quarantine in the event they or someone that they have been in contact with has tested positive for COVID-19
- All team members are required to wear a mask at all times while at The M

We will continue to follow the guidance from the CDC to promote the safety of our residents, staff and community and would encourage you to do the same. Please review CDC guidelines here: <https://www.cdc.gov/coronavirus/2019-nCoV/index.html>



### Community policies

- Doors will be propped open at all possible locations
- Residents can communicate with our onsite team remotely via phone, email, or online chat (also available in person)
- The M has contactless package pick up. Packages will be placed in the package room by the carrier and residents will receive a text and access code to enter the room and retrieve their package.
- Residents' guests will be restricted from using amenities until King County achieves Phase 3 of the Governor's Safe Start Reopening Plan



### Distancing together

We want your stay at The M to be a memorable and enjoyable experience. Our team has planned a whole week of virtual and physically distanced events in September to welcome our new residents and allow them to meet one another. If we can do so safely, we will continue to host events throughout the year so that residents can engage with one another and enjoy activities outside of their studies.

**We remain dedicated to providing a wonderful home and community to our residents. While we ultimately cannot control the spread of COVID-19 despite our efforts, we will need your help to improve our chances that these preventative measures are successful. If you have any questions or concerns regarding these policies, please do not hesitate to reach out to us. We hope you understand that as the world and this pandemic continues to change, our approach and policies may as well. We will continue to be communicative and open – we're all in this together!**