

# René M. Paccha

## Active Listening UX

Chicago, IL

(312) 375-8568

<https://www.renepakchaux.com>

<https://www.linkedin.com/in/renepakchaux>

### Skills

- SQL
- CLI
- HTML
- CSS
- Vue.js
- Node.js
- CSVkit
- React.js
- Sketch
- Design Concept Delivery
- Deadline Oriented
- Advanced Problem Solving
- Empathy Mapping

### Experience

#### Huntington Bank Pavilion

Chicago, IL | UX Design Consultant

2020

- Created user flows to communicate the experience path of the user
- Documented cross-functional guidelines based on design studio feedback
- Showcased efforts on collaboration with state of the art design software
- Gained remote readiness via Zoom and other team collaboration tools

#### Recipe Revolution

Chicago, IL | UX Design Consultant

2020

- Communicated sketches into cross-functional and business-aligned prototypes
- Prepared visualizations with principle-backed decisions
- Worked closely with stakeholders to align priorities to those priorities indicated by persona representations

#### Improv Olympic (iO Theater)

Chicago, IL | Musician

2015 - 2020

- Ensured that humor flow remain uninterrupted at key communication pivots during improvised events
- Largely focused on un-celebrated musical direction while acting on call
- Thoughtfulness played a key role in acting parallel to real-world conflict in its application of empathy

### Education

Bachelor's in Music performance | University of Illinois at Urbana-Champaign

Effective Writing for Business and the Professions | The University of Chicago Graham School

Google Analytics Individual Certification | Google Credential 2020