

PetExec Paws On Board Terms and Conditions

Paws On Board gives packmates a jump start into their PetExec system set up. Paws On Board coaches complete an initial setup of your system.

During an online session, Coaches then train packmates how to use PetExec day-to-day to schedule services, manage owners and pets, checkout pets and other administrative tasks.

Packmates always have unlimited access to all areas of the system including the set up completed by the coach.

Paws On Board Summary

1. Coaches will set up your company's products and services for daycare, boarding, grooming, scheduled services and group training. You provide a list of services or a link to your website with services listed. Packmates always have the ability to add additional services or modify existing services.
2. Coaches will set up the boarding module based on your company's boarding services/pricing and rooms/spaces, etc. Set up includes any fees charged based on your companies boarding pick-up times, cancellation fees, etc.
3. Coaches will provide an individual, one-on-one training session with packmates (1-1.5 hours). We'll review how to use PetExec daily as well as other administrative functions. Packmates are encouraged to include any staff members who plan to use PetExec daily.



Paws on Board Set Up Program Includes:

1. Products and services for each of these modules:
 - Daycare
 - Daycare packages
 - Boarding
 - Boarding packages
 - Grooming
(If grooming services are provided by breed list/coat/size, coaches may add a sample of grooming services. Prices of services can be modified to accommodate unique price points for pets.)
 - Group training
 - Scheduled services
 - Other packages
(Packages for grooming and other services.)
 - Retail items
(Set up includes a few retail items to provide an example of how those items can be added.)
 - Boarding add-ons
(If appropriate.)
2. Kennel count based on boarding space
3. Application preference settings relevant to the daycare and boarding pricing.
 - Enable daycare after boarding
 - Default boarding end time
 - Exclude boarding deposits as credits
 - Disable boarding end date
 - Include last day as a day of boarding
 - Automatically schedule daycare
 - Enable automatic daycare
4. Addition of a test owner and test pet*
5. Addition of unknown vet record*
6. Addition of a retail/walk-in owner/pet*

* If necessary.

Paws On Board Set Up Program Does not include:

Additional training time and Online documentation are available to assist with these features:

1. Mobile app/owner portal preferences and customization
(This setup requires you to make decisions on how you want your pet parents to interact with the app/owner portal.)
2. Application preference settings
(The basic settings related to your pricing will be included. Additional application preferences allow for further customizing of your system.)
3. Options within company preferences
(Including employee notifications, email templates, hours of operation, occupancy limits, webcams, etc.)
4. An entire retail inventory.
(Set up includes a sample of your retail products/services to demonstrate the setup and options. Packmates always have access to add additional products/services and modify existing services.)
5. Employees and additional login credentials for employees
6. Employee types which grant different access levels throughout the system.
7. Time clock and employee Schedules
8. Pet breeds, veterinarians and vaccinations
(If transferring data from an existing system, this data is typically included in that data transfer.)
9. Paw Points
10. Vendors

