

April 13, 2021

Dear June,

The COVID-19 outbreak in New York City created an urgent need to leverage technology to support a range of critical City-led responses. At a time of tremendous change and global uncertainty, you stepped forward to help the City of New York as an intern with the Design Lab in the New York City Mayor's Office of the Chief Technology Officer.

From the first days of your internship, you contributed meaningfully to our team and our work. From supporting the production of a major publication on the use of connected technologies and the Internet of Things in New York City to participation in design research interviews with older adults and the design of digital products to enable them to explore city services, your skills, enthusiasm, and work ethic were invaluable to our team. We quickly learned to trust your attention to detail and thoroughness and were grateful for the creativity and thoughtfulness that was always apparent in your work. Your openness to feedback and constant willingness to learn will take you far in your career.

The City of New York is indebted to you for your technological expertise and commitment to public service. We commend you for your tireless efforts to ensure that New York meets the unprecedented challenges of this pandemic. Please accept our deepest gratitude and heartfelt appreciation.

Sincerely,



John Paul Farmer
Chief Technology Officer
City of New York