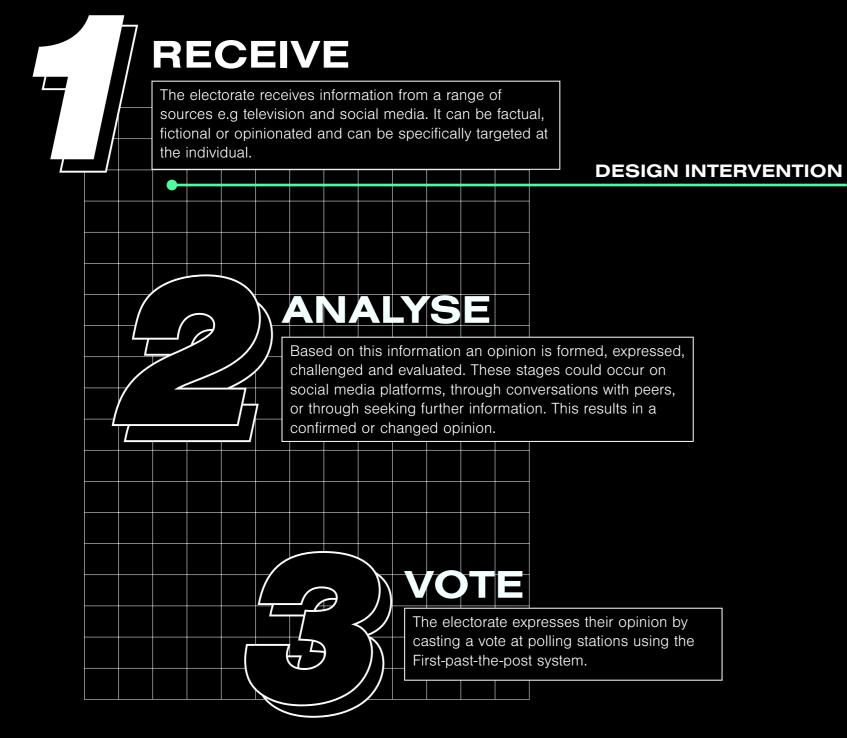


// Introduction 2 of 20



Executive Summary

The future of democracy depends on having informed voters. Therefore, the electorate need to be aware of the validity of the information they receive in the media. The design intervention is an online aggregate news platform which uses a decentralised algorithm to assess the validity of information. The platform is to be implemented in the UK in 2030.

Authentication is executed by randomly selecting a parked car and running an open source algorithm on its internal computer. This protects the system from cyber attacks while encryption ensures biases do not influence the authentication. The algorithm identifies information that can be proven true or false, as well as opinions that cannot be proven either way.

Anyone can submit content to be published on the platform. Each publisher has an associated 'credibility score' which evolves and is affected by the authentication results of their previous submissions. This score influences the number of users who consume the publisher's content.

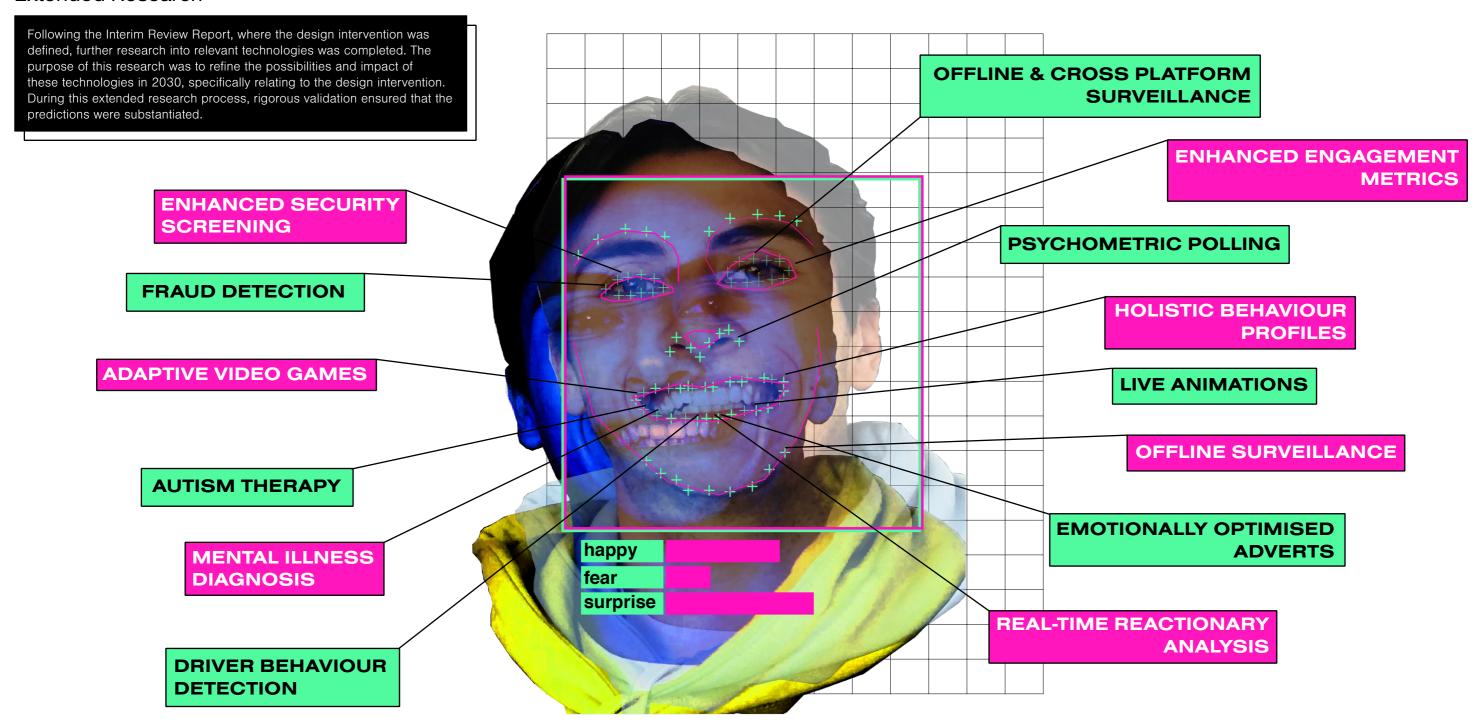
Aims

- Effectively regulate fake news to ensure consumers are aware of which information is validated. Enable people to assess the information they receive, distinguishing between statements which can and cannot be proven to be true.
- **2.** Provide personalisation of technology without infringing upon data rights or restricting a user to only consuming information from predetermined sources.
- **3.** Encourage people to seek other viewpoints with the intention to understand them, without necessarily accepting them as their own.
- **4.** Empower people to make individual and autonomous informed decisions in a climate of targeted and tailored information streams.
- Protect vulnerable groups* from personalised persuasive advertising as a result of increased surveillance.

*Vulnerable groups - groups who face distinct disadvantages and need extra protections due to factors such as geographic location, ethnicity, gender, age, ability and citizenship.

// Social Media & Emotional Privacy 3 of 20

Extended Research



2030 Possibilities

Predicting the form of social media in 2030 is difficult given the unpredictable popularity of apps and devices. However, key features such as efficient communication through visuals (e.g. memes) and engaging personal storytelling (e.g. the Kardashian family) are likely to be present in a new form. The platform would allow these popular features to be combined. Companies such as Affectiva have developed Al capable of measuring users' emotional responses to content on social media in order to optimise marketing campaigns¹. By 2030, similar software may become mainstream, analysing text, speech and facial expressions to create actionable data in real-time.

Impact

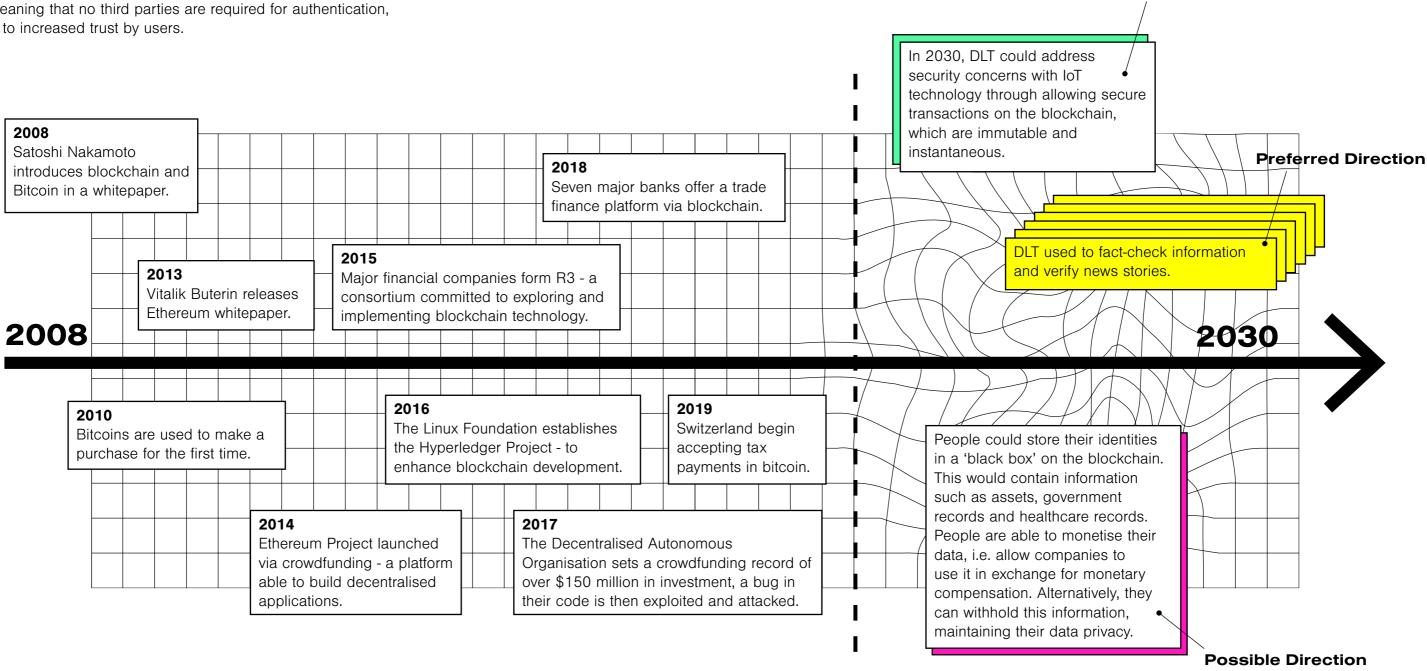
Data from emotion recognition provides huge scope for improvements in microtargeting of products, services and systems and offering dynamic and adaptive experiences for users. However, this data has the potential for misuse through behaviour manipulation. For example, data on location and mood could be used to predict depression, resulting in advertisements for medication or counselling. This poses ethical questions regarding emotional privacy.

Validation

Some psychologists doubt the capabilities of facial recognition due to differences in the individual, context and culture (i.e. the same facial expression between two people does not mean they are feeling the same thing)². However, large corporations such as Microsoft³, IBM⁴ and Amazon⁵ are all currently selling facial recognition software, suggesting this field is likely to expand in the future. The smart wearable market size valued at 216.18 million units in 2019 is expected to almost triple by 2025⁶ validating the prediction that IoT devices and their data will be more widely used by 2030.

// Distributed Ledger Technology 4 of 20

Distributed Ledger Technology (DLT) is an umbrella term for blockchain and related technologies. DLT is an immutable digital ledger based on a real-time decentralised system. It is peer-to-peer, meaning that no third parties are required for authentication, leading to increased trust by users.



2030 Possibilities

As a distributed technology, it is more robust than a centralised payment system and transactions can be carried out without a fee. DLT also provides a higher level of privacy when undertaking transactions than most forms of digital payments (which are usually associated with a person, location and time). These attributes make DLT an attractive innovation and it is predicted that 10-20% of global economic infrastructure will be running on blockchain-based systems by 2030⁷.

Impact

Blockchain technology may advance from cryptocurrencies to support transactions that require personal identification, peer review, elections and other types of democratic decision-making and audit trails.

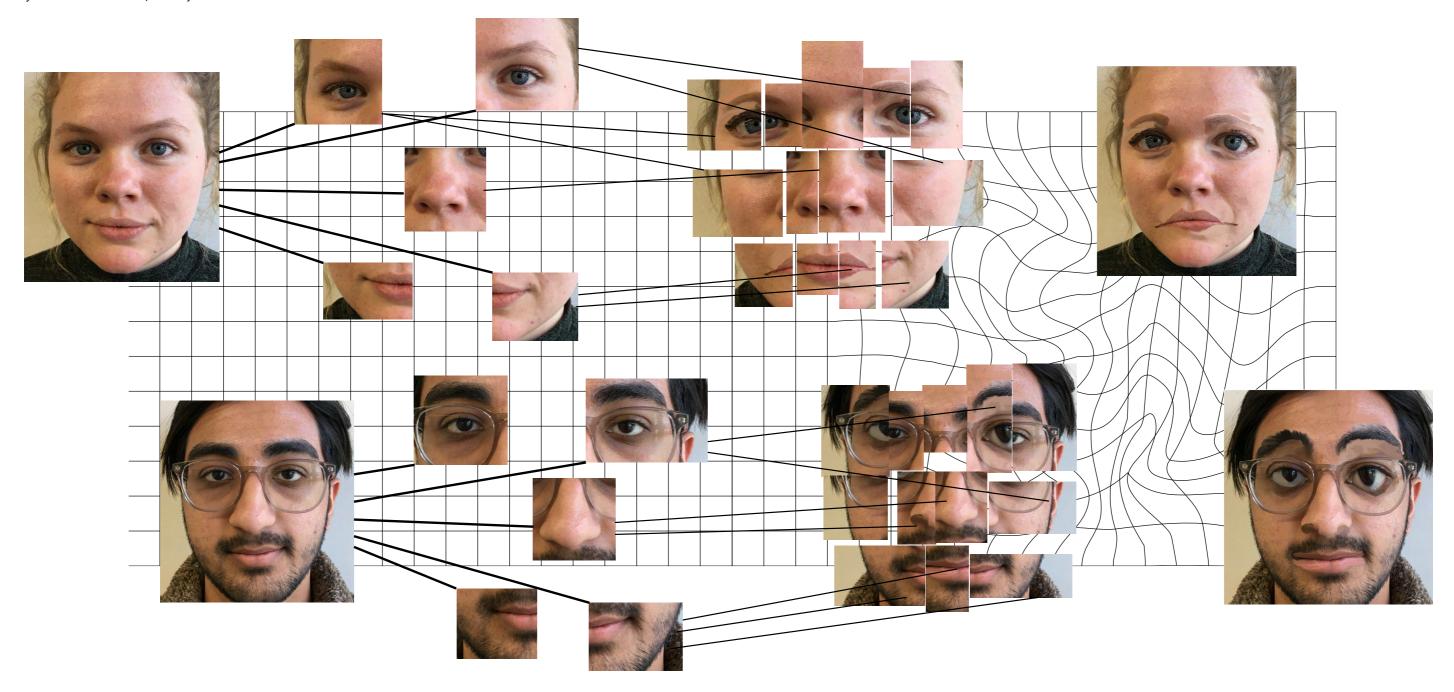
Validation

Some argue the use of DLT is all hype. However, there has been huge global investment in the technology, including from large corporations such as IBM and Facebook⁸. This suggests that despite some scepticism, it is widely accepted that DLT will be very disruptive and will have widespread implications for society.

Possible Direction

// Deepfakes 5 of 20

Deepfakes are an emerging technology that use automatic algorithms to synthesise fake video and audio. The basic premise is that one person's face can be mapped onto another person's body by splicing existing footage. Deepfakes pose a threat to the validity of video content, a major media format shared online.



2030 Possibilities

By 2030, Deepfakes will be indistinguishable from real videos, even to the trained eye. This is based on developments in artificial neural network (ANN) research as well as improved access to cheap computational power. Free software such as DeepFaceLab and FakeApp are capable of making convincing videos and there are numerous online groups dedicated to sharing techniques to improve their Deepfakes. This will enable anyone to create convincing and misleading videos with little expertise.

Impact

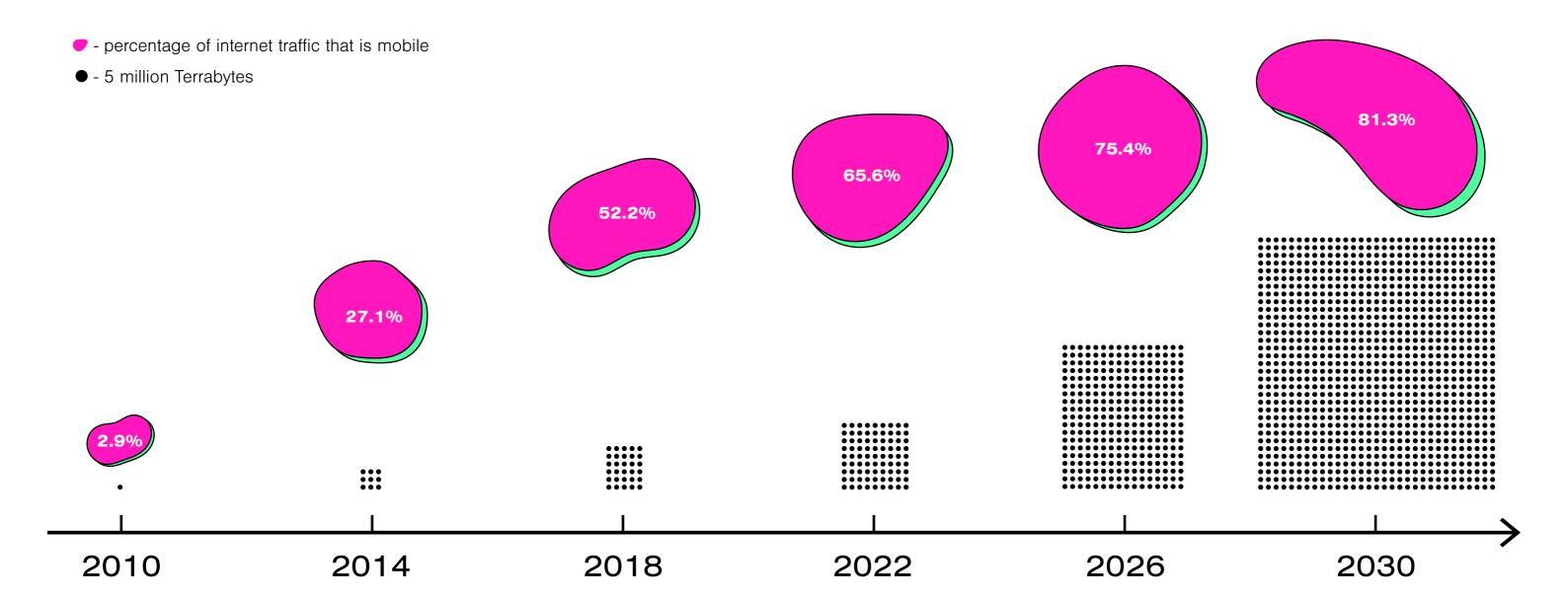
While there are many potential adverse scenarios that Deepfakes enable, one of the most concerning is regarding politics. Deepfakes make it possible to put words in any politician's or influential individual's mouth. This extremely convincing form of false information can have detrimental and irreversible effects on public opinion. People may then also start to doubt real videos of politicians, passing them off as a Deepfakes to support their existing beliefs. This is the concept of the Liars Dividend⁹.

Validation

Deepfakes of Boris Johnson and Jeremy Corbyn, created in 2019 by Future Advocacy, highlight the potential threat of this technology. Major governments are developing ways to reduce the impact of Deepfakes on society, evidencing its topicality. For example, the "DEEP FAKES Accountability Act" by New York's Democratic representative, Yvette Clark, states that watermarks must be placed on altered media and violators would face criminal penalties¹⁰. This is unlikely to work as an effective solution as it is becoming harder to identify people online with ubiquitous tools such as virtual private networks (VPNs) which circumvent online accountability.

// 5G & IoT 6 of 20

5G is the 5th generation mobile network standard that is 100 times faster than current 4G technology. The graph below shows the percentage of internet traffic that is mobile and the amount of data that will be generated by all the users on the internet.



2030 Possibilities

By 2025, 34% of the global population are expected to have access to the 5G network and the number of connections is predicted to reach 2.6 billion¹¹. This number is expected to more than double by 2030¹². Mobile data traffic reached 28 exabytes per month in 2019 and this is predicted to double by 2021¹².

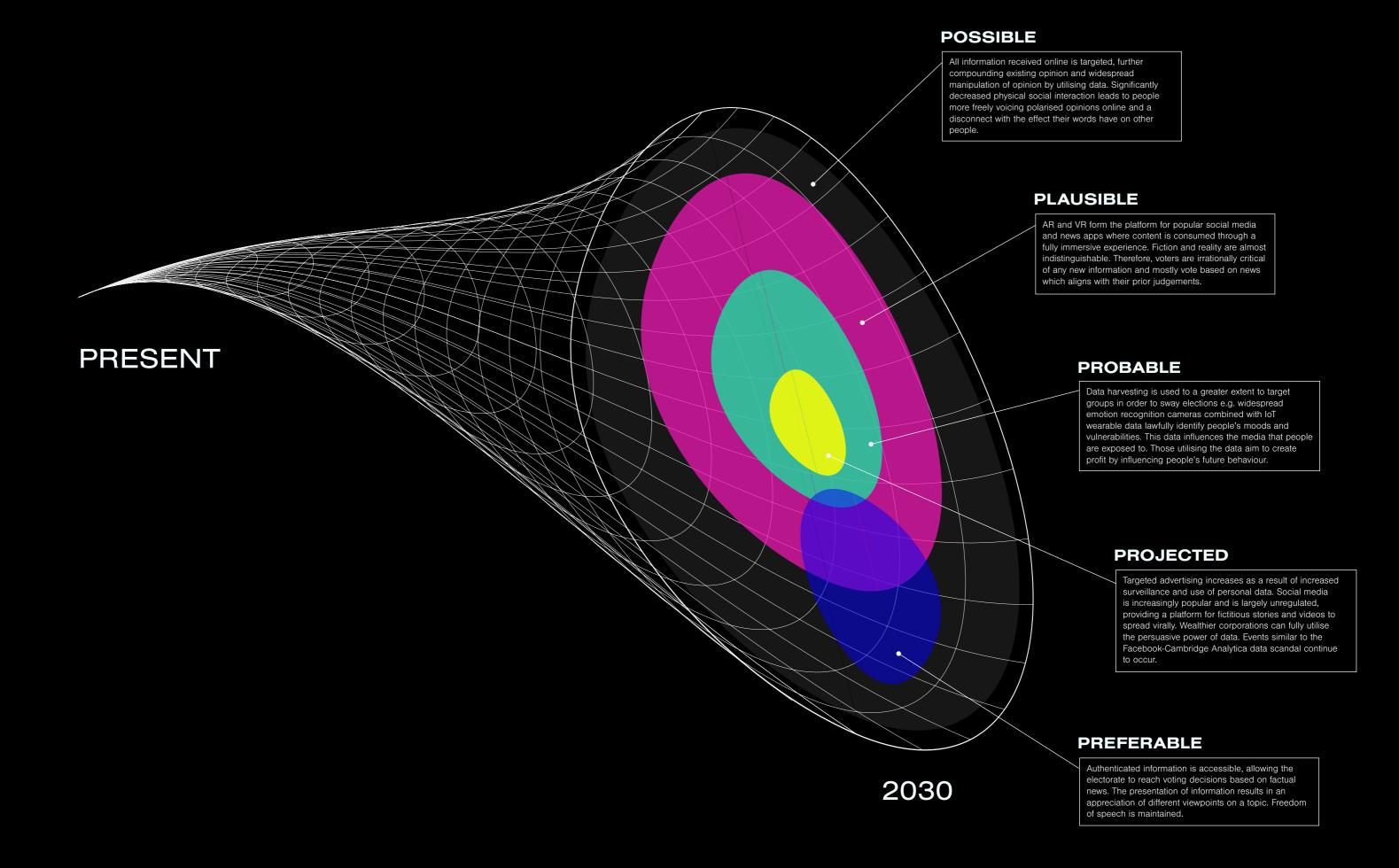
Impact

The increase in both speed and bandwidth will enable an even more rapid spread of information. More people will be able to access large quantities of information and content in new forms like high definition video and AR/VR content. Conclusively, misinformation will be able to propagate more rapidly and in these new forms.

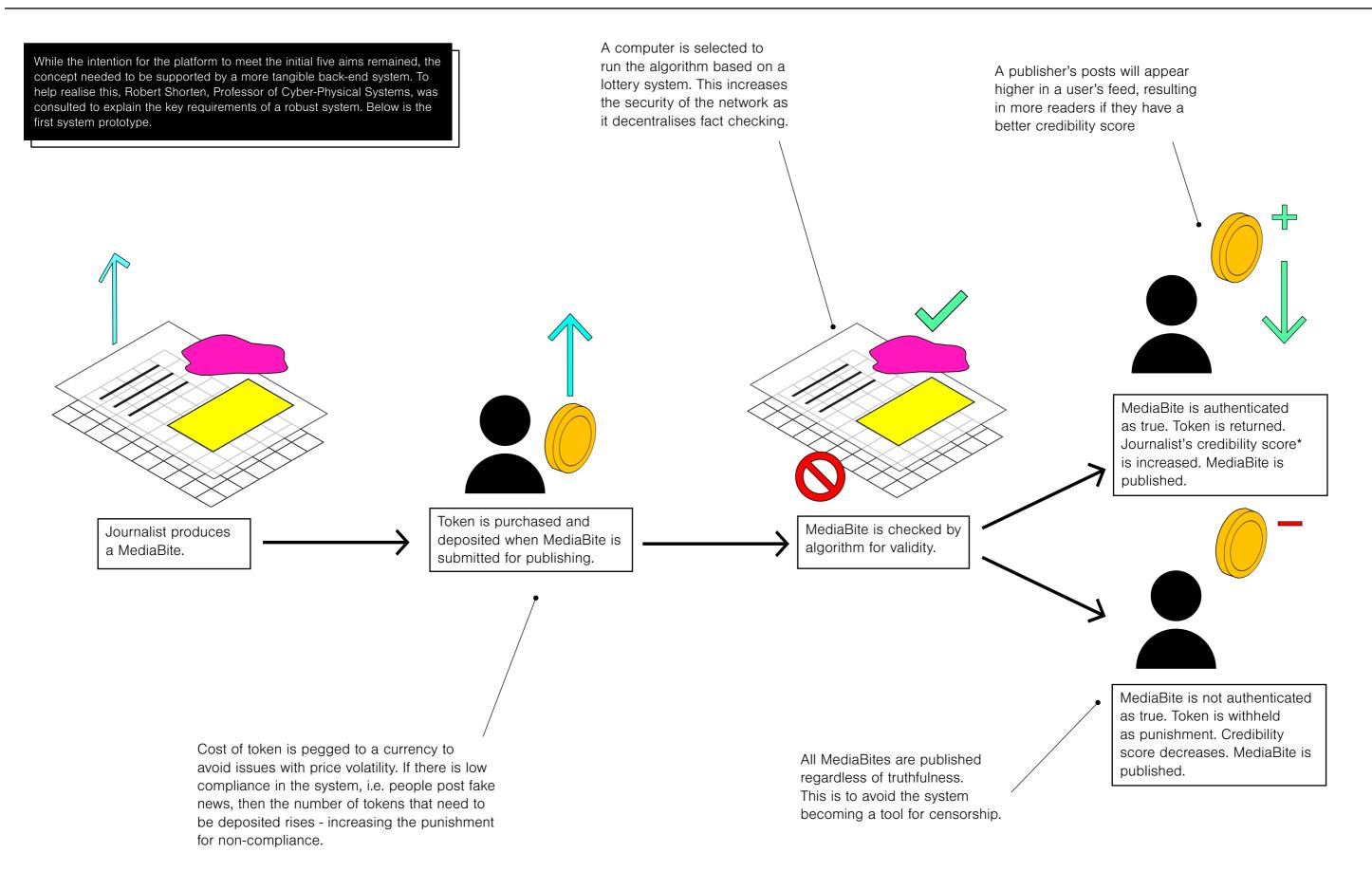
Validation

3G connectivity enabled full internet access on mobile devices, which in turn accelerated content consumption. Video streaming over cellular networks was enabled by the increased speed of 4G. A shift towards on demand content followed. Audio and video generated 89% of mobile network traffic in 2019¹³. The amount of data consumed increases rapidly with increased data speeds. It is safe to assume that more content will be consumed in 2030 due to the adoption of 5G.

// Possible Realities 7 of 20



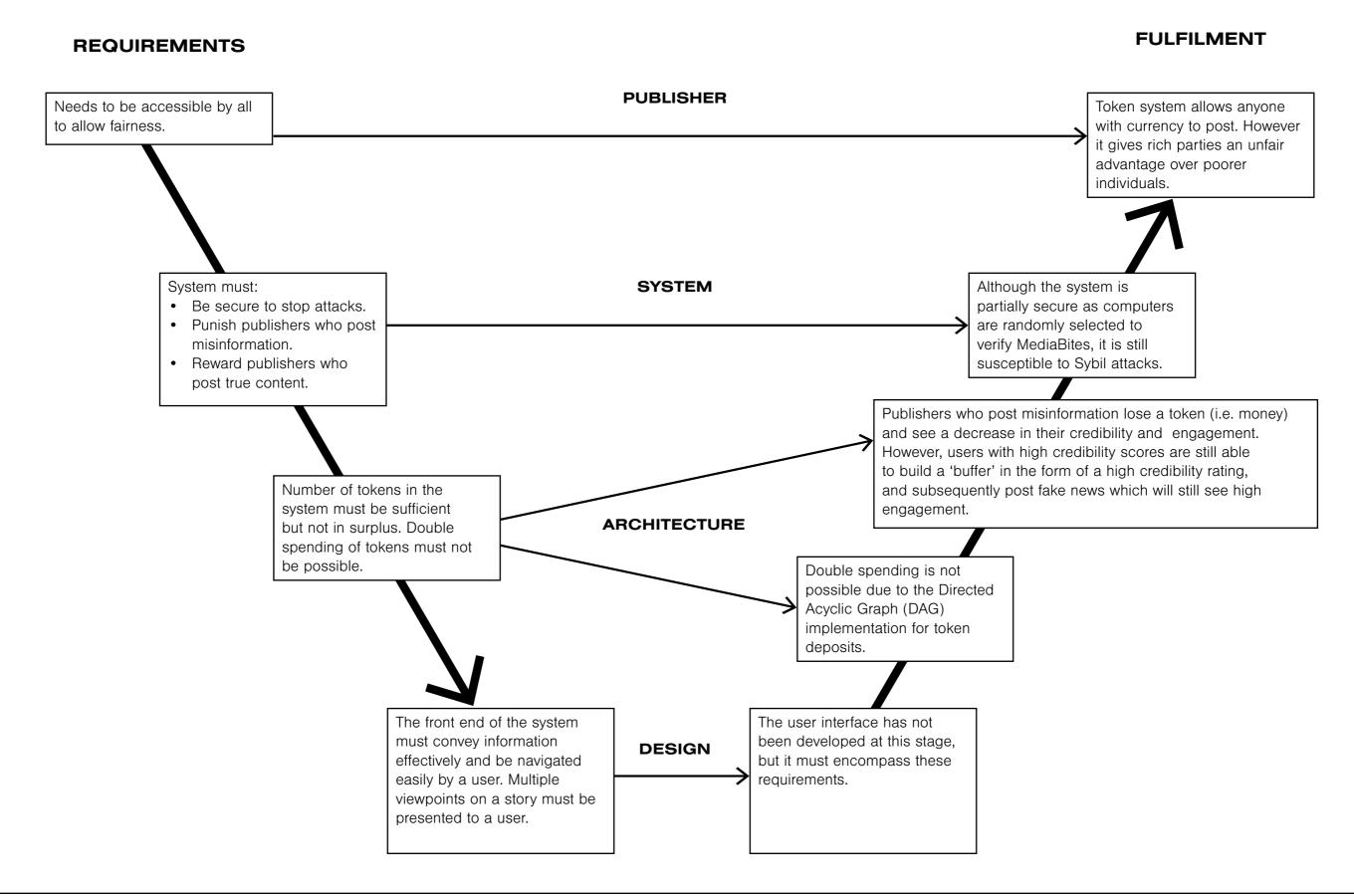
// Initial System Design 8 of 20



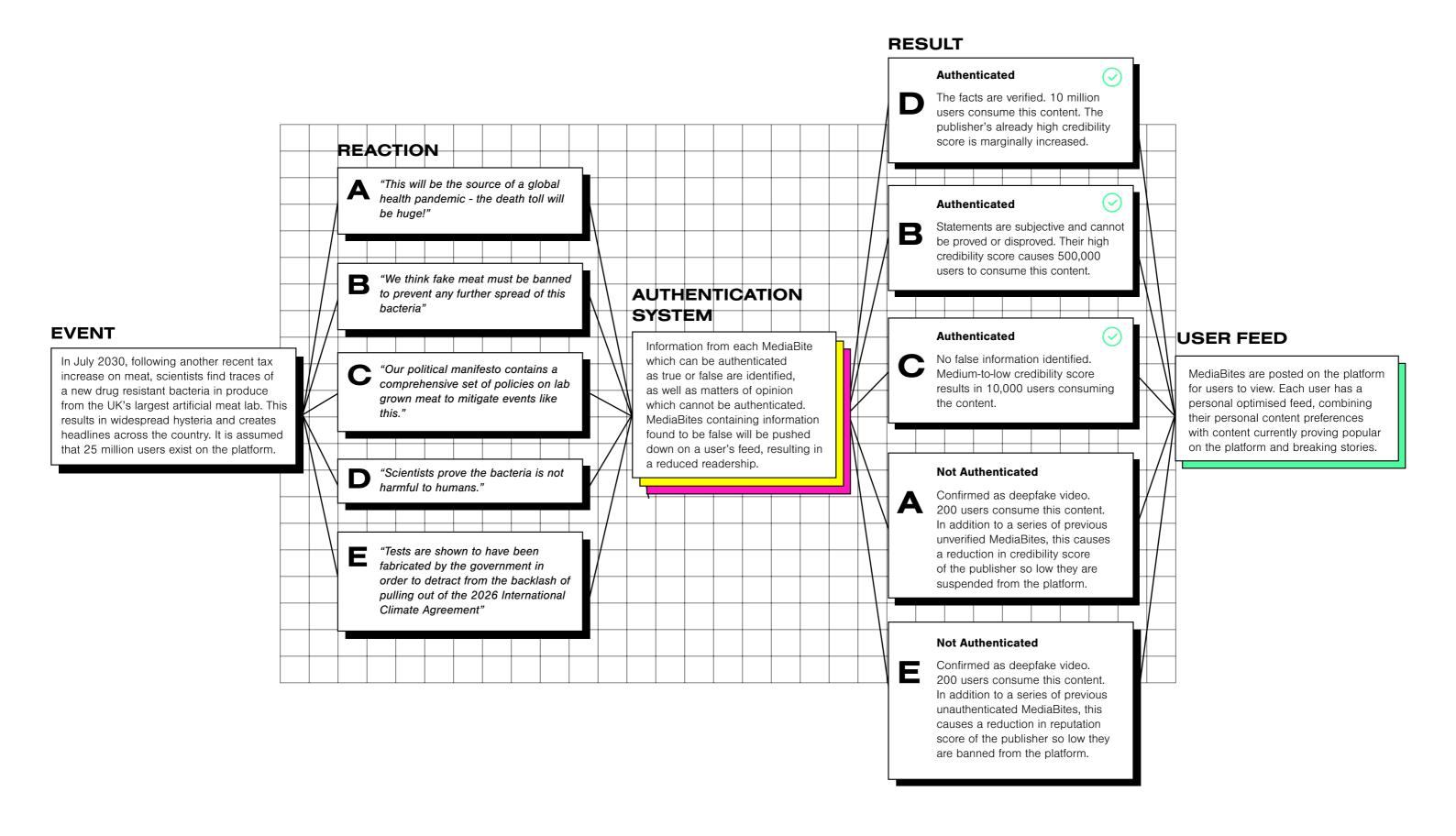
*Each publisher has their own credibility score between 0 and 1, which is affected by whether or not they submit MediaBites containing fake news. A publisher's credibility score is important because it affects the number of user's feeds that their Mediabites will appear on. So a higher score results in more readers.

// V-Model 9 of 20

The V model was used to verify and validate the initial system by identifying system requirements and testing whether or not they had been met. The traditional V model has been adapted as the system cannot be physically tested given its speculative nature. Instead, the team had another meeting with Prof. Robert Shorten along with two of his PhD students to find flaws in the design. The traditional application of this model is on software engineering projects and is created by Donald Firesmith of Carnegie Mellon¹⁴. However, it can be useful to verify and validate many different systems at initial development stages.

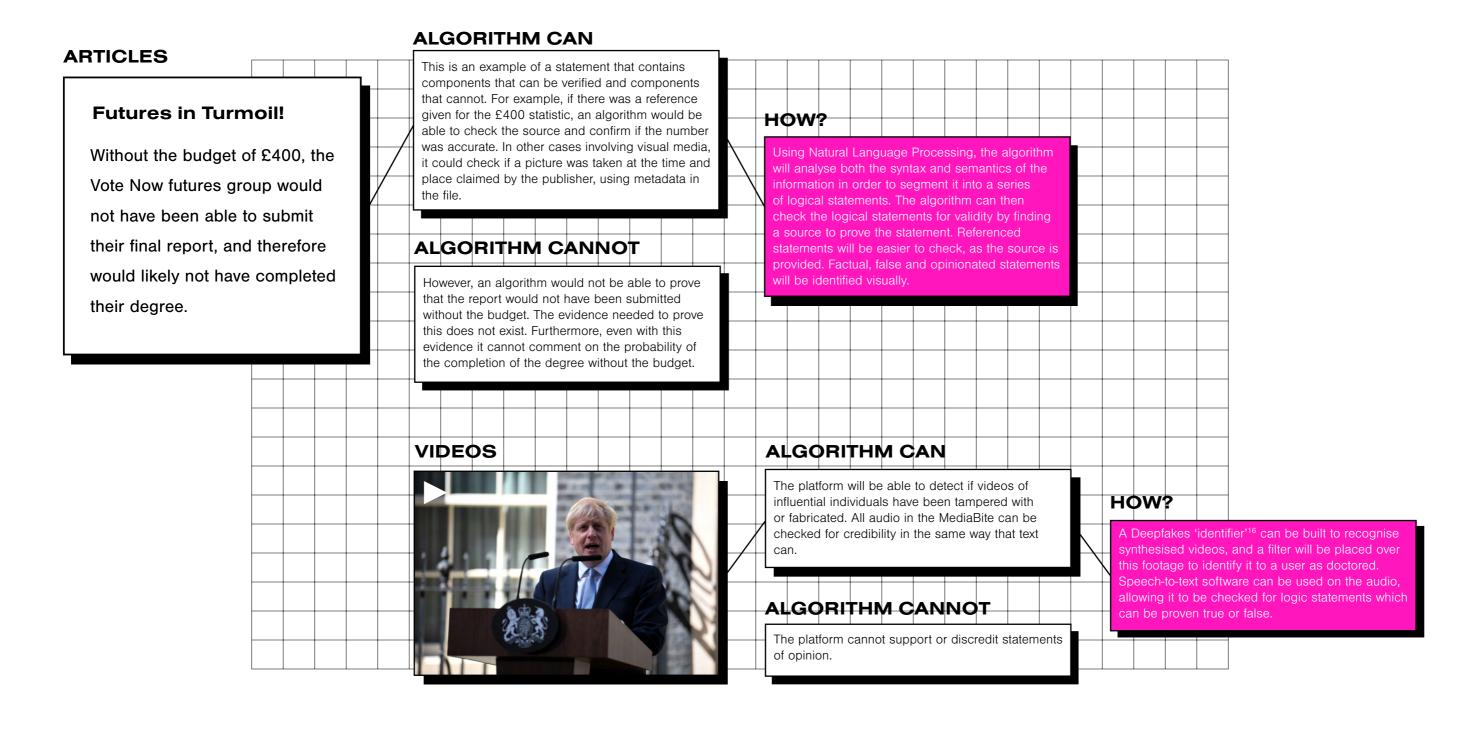


// System Overview 10 of 20



// Authentication Algorithm

In an ideal future scenario a piece of software would scan a MediaBite and classify whether it is true or not. However, the challenge is not as straightforward as this, given that not all publications contain only content which can be proven to be true or false. Instead, many publications contain subjective statements that cannot be strictly confirmed or denied, but still make implications that inform people's opinions. As a result, the extent to which information could be validated in 2030 has been researched.



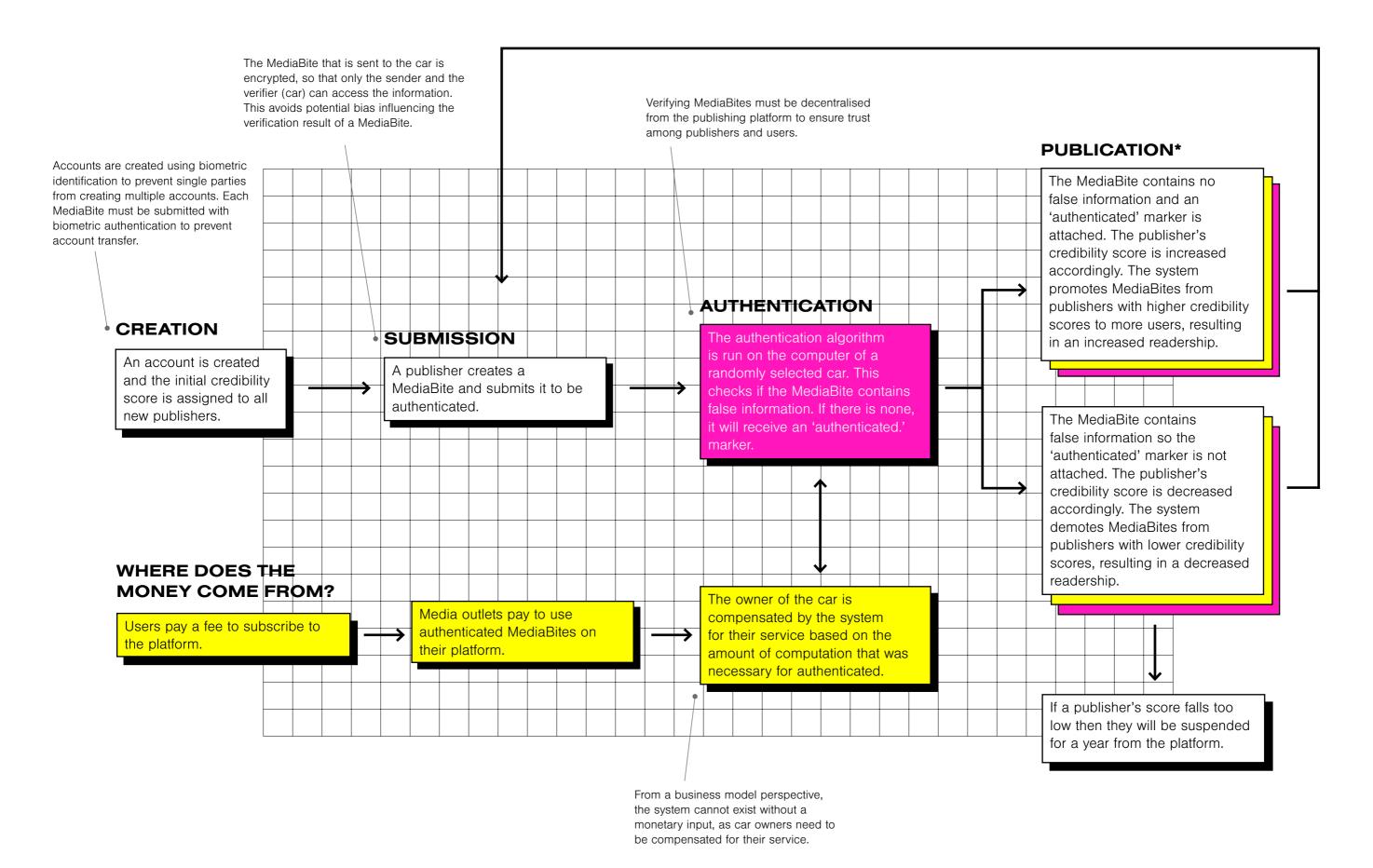
Natural Language Processing

The authentication algorithm will use Natural Language Processing to analyse the content of Mediabites and understand it. Early examples of text analysis include spam email detection. NLP was used to learn specific punctuation marks and keywords commonly used in spam emails (such as "free"), to automatically detect and filter them¹⁵.

Present uses of NLP are in virtual assistants such as Amazon's Alexa which converts a users speech into words, sounds and ideas. NLP uses syntactic analysis which derives meaning from words by applying grammatical rules to small groups of them. Semantic analysis is also attempts to understand the meaning conveyed by text, for example by assigning a definition to a word based on the context.

Sentiment analysis tries to interpret and classify opinions and emotion within text. It is already used at scale in customer service, for example to identify if reviews are positive, negative or neutral, or to identify escalating issues on social media in real time. However, there are still limitations to be addressed such as challenges with interpreting irony, sarcasm, tone and the effect of context.

// Authentication System



// Authentication System - Validation

The two main constraints on conventional compact computing are that the devices must be small and able to be cooled efficiently. Cars have ample space to fit a computing device and these devices are likely to further reduce in size, based on current trends. The cooling issue is also solved as heat is able to freely dissipate around the volume of the car.

UNDER UTILISED

Cars are parked 95% of the time¹⁷ and can be utilised as secure computers without affecting their performance. There will be a small drain on the battery but the owner of the car is compensated for this. Cars in certain areas of the country can also be used to store excess renewable energy from the grid. If there is a surge of this intermittent energy in a specific region, cars close to this region can be targeted to run verifications. Therefore, surplus renewable energy can be used to recharge their batteries, increasing the grid's capacity for storage.

EXPENSIVE

Using cars instead of personal computers as the device performing verification presents a large security advantage; cars are inherently expensive. This removes the main point of failure, Sybil or 51% attacks¹⁸, as it would not be feasible to purchase the necessary number of cars to attack the network.

POWERFUL

The latest Tesla chips run at 2GHz and are capable of performing 36 trillion operations per second¹⁹. In 2030, these chips will be more powerful and capable of performing computation at a similar (if not higher) level compared to current PCs. This improvement in car computing power is driven by the demand for autonomous cars which perform high levels of computation.

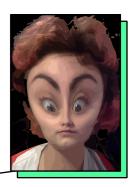
// Mitigating Deepfakes

As previously validated, Deepfakes can be used to portray influential individuals in unfavourable lights. While it still takes some degree of expertise and powerful computing equipment to create realistic Deepfakes, it will become significantly easier by 2030. Therefore, it is essential to include a feature in the solution which prevents the population from being misled by doctored footage.









DEEPFAKE



"PM FAILS TO CONDEMN ROYAL UNDERAGE GROPING SCANDAL"

Emotion recognition is used to track reaction to MediaBites and if a verified MediaBite is receiving widespread responses, such as anger, it will be flagged. The platform will then rerun the authentication algorithm on this content to account for the fact that new evidence may have emerged to nullify the initial authentication.



ORIGINAL





"BORIS JOHNSON ATTEMPTS TO CALM PUBLIC OVER VIRUS SCARE"

The aim is not to remove deepfake content from the internet, but to identify videos that may have been doctored. A contrasting filter is used as a visual cue to inform users that the video they are watching may not be legitimate. The platform will search for the original clip that was used to create the video and present the doctored and original footage side by side, so a user can come to their own conclusion of the aim of the video. Computer software will only be so good at identifying Deepfakes, so a human's ability to identify inconsistencies in someone facial expression or speech will be necessary.



// UI Features - Authentication

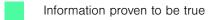
Verification

The platform promotes the truth through positive reinforcements. Authentication takes place when a MediaBite is submitted by a journalist. On a user's feed, MediaBites that contain no false information are presented with a tick. Within a MediaBite, the algorithm will also identify information that can be proved to be true or false, as well as opinionated statements which cannot be proven either way. These three classifications of statements are highlighted to a user when they are viewing the MediaBite, so they are aware of the validity of what they are reading. These classifications will slowly fade over time, to account for new contradictory information that may emerge after the fact, and to show that the authentication was most valid at the time of publishing.

Millions of Americans have been saddled with a total of \$1.6 trillion in debt.

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Information proven to be false

Opinion

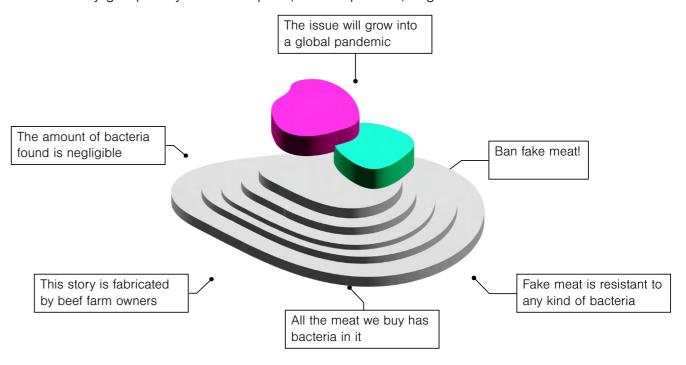
Plastic pollution: Snowdon research is a 'wake-up call'

The discovery of microplastic pollution near the top of the highest mountain in Wales is a "scary wake-up call", environmentalists have said. Traces of plastic have been found in samples collected from Llyn Glaslyn - a remote lake near the summit of Snowdon.

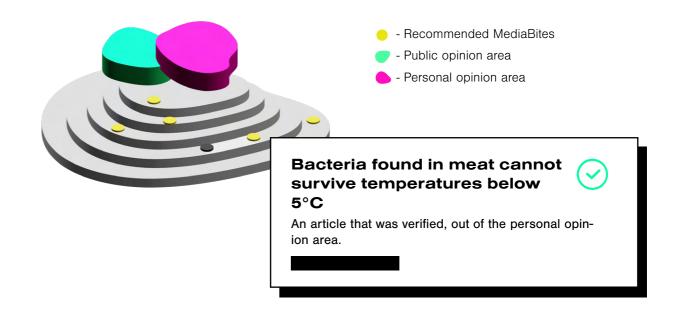
A more detailed analysis would almost certainly find more plastic. Microplastics at these levels in drinking water have been proven to cause significant damage to tissue in the human digestive system.

Opinion Map

When a controversial event happens in the world, there will be lots of MediaBites submitted by different journalists. When a user interacts with one MediaBite covering this event they will be presented with an Opinion Map. It combines all of the MediaBites on this event and will contain many different points of view. The MediaBites are assessed using Natural Language Processing and visually grouped by their standpoint, be that positive, negative or neutral.



The user can see a red bubble, which represents the parts of the map they have interacted with, and a green bubble for the areas popular among other users. For some users, this may nudge them to consider interacting with new MediaBites from alternative viewpoints.



// Breaking Echo Chambers²⁰

MediaBites containing no misformation will appear higher on a user's feed than those with unauthenticated content. This arrangement of a user's feed is optimised to prevent the virality of misinformation.

Promoting the Truth

Fake Meat Bacteria Found to be Highly Infectious

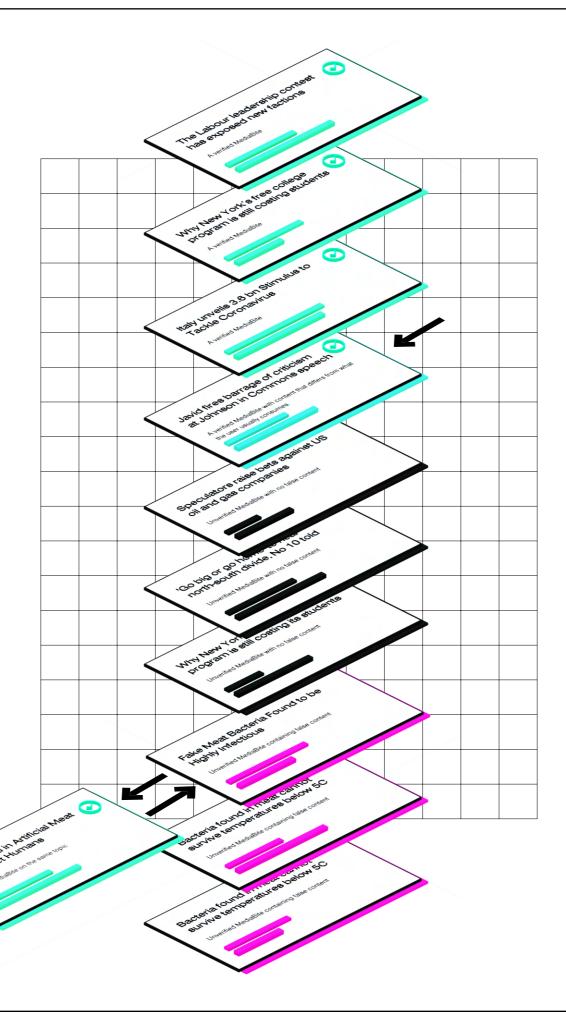
A Media Bite containing misinformation.



Bacteria Found in Artificial Meat Cannot Infect Humans

A verified Media Bite on the same topic

If a MediaBite contains misinformation, a factual MediaBite on the same subject is presented alongside it, to ensure that the truth is promulgated over misinformation.



Diversification of content

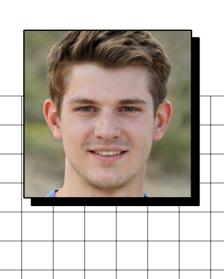
Javid fires barrage of criticism at Johnson in Commons Speech Authenticated MediaBite with content that differs from what the user usually consumes.

A user has a personalised feed based on their topical preferences, presented alongside trending MediaBites and breaking stories. However, to ensure users are not confined to a closed loop of information, the platform attempts to return some serendipity to the media.

It is currently hard to stumble upon something online by chance as everything is highly optimised to maximise engagement. Therefore, the platform will also populate a user's feed with a few 'random' stories from topic areas that the user does not regularly engage with.

// Case Study - Personas

FUTURE WITH DESIGN INTERVENTION



Jared, 19, Student.

Browsing social media over lunch, the artificial meat story is the first thing he sees. He's intrigued as he only ate a vegan burger from this brand last week and thinks this may affect the availability of lab grown meat in his scheduled food delivery. The authenticated stories put his mind at rest - it appears most of the extreme articles are just scaremongering.

EVENT

In July 2030, following another recent tax increase on meat, scientists find traces of a new drug resistant bacteria in produce from the UK's largest artificial meat lab. This results in widespread hysteria and creates headlines across the country. It is assumed that 25 million users exist on the platform.

AUTHENTICATION SYSTEM

USER FEED

FUTURE WITHOUT DESIGN INTERVENTION



Alex hears about the meat scandal and impending pandemic in the canteen at lunch, he is not going to eat artificial meat ever again. There's a state of panic in the office as people reach for their face masks. Videos are spreading of hospitalised consumers of the meat. The Prime Minister has made a statement and attempts to diminish any fears - a ridiculous response considering the scale of this news.



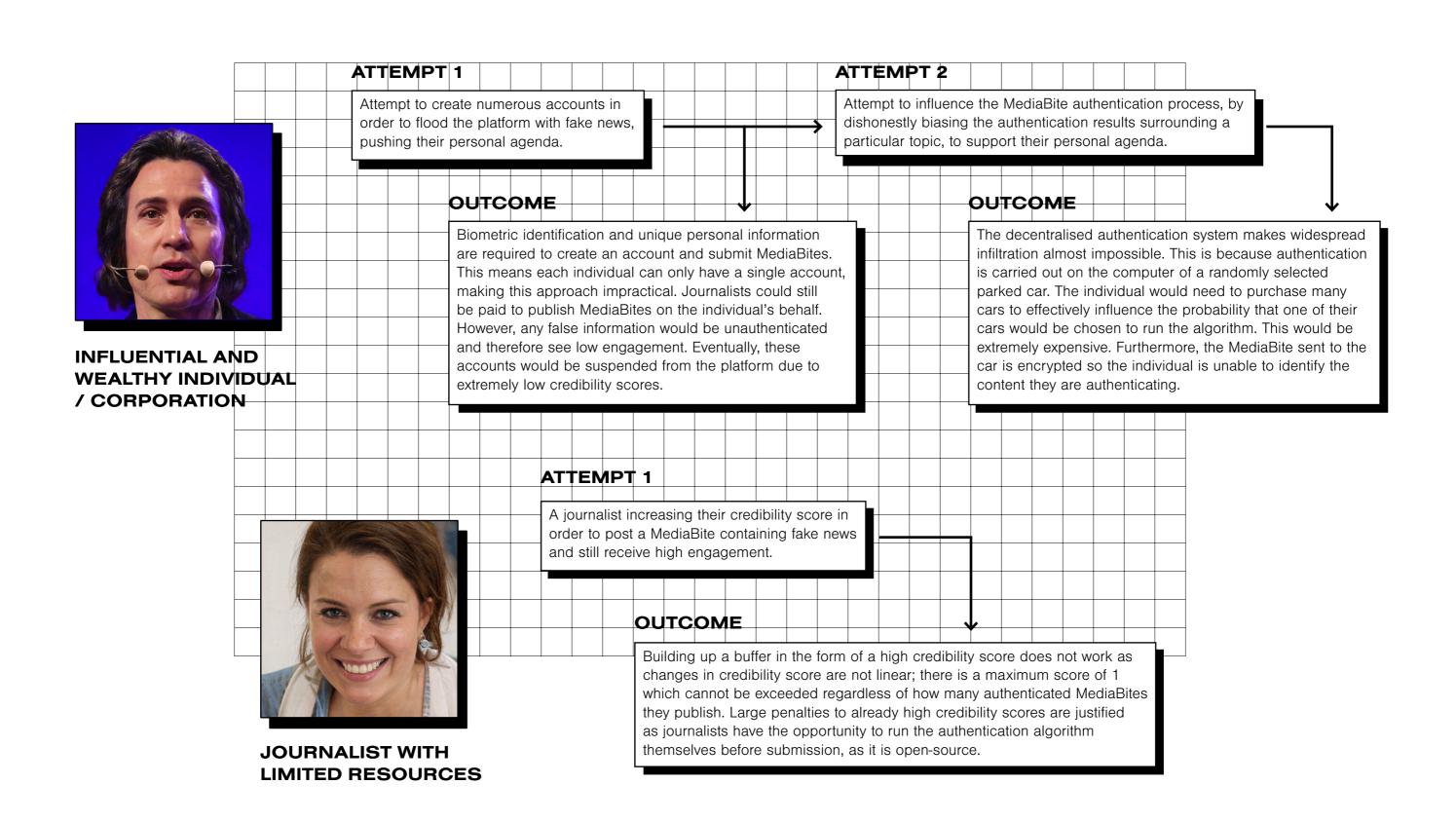
Eve, 67, Retiree.

INTERVENTION

FUTURE WITH DESIGN

She sees that the bacteria is proven not to be harmful to humans, but she is disappointed the government she voted for are not taking more precautions anyway - it is only going to get worse as the industry continues to grow. Eve learns about an alternative party's manifesto and their policy on lab grown meat.

A design tool used to assess the robustness of the system was hypothesising scenarios of corporations or individuals attempting to attack it. Platforms that archive large volumes of actionable data, such as Facebook, are a valuable entity making them continual targets of attack. An example of this was the Cambridge Analytica scandal, where millions of individual's personal data was harvested and used without consent²¹.



// Evaluation 20 of 20

Limitations

- Unverified news may still be consumed and influence public opinion. The platform will not be used by everyone and some may be sceptical of its efficacy. However, it is assumed that an increase in fake news and information targeting over the next 10 years will result in an increase in perceived value of factual stories. Consequently, the population will actively seek out the truth.
- 2. A personal computer digitally disguised as a car computer could be used to run a separate algorithm to the one that is provided.
- 3. Emotion recognition is utilised by the platform. However, some psychologists are not supportive of the the widespread assumption that "a person's emotions can be readily inferred from his or her facial expressions", due to differences in the individual, context and culture. Development of computational models will require further research into these areas as well as facial movements. (https://www.psychologicalscience.org/publications/emotional-expressions-reconsidered-challenges-to-inferring-emotion-from-human-facial-movements.html). Users may also not be willing to be subject to emotion recognition. This limits the ability of the platform to gauge the collective reaction to MediaBites.
- 4. Currently, most machine learning based algorithms take in existing data sets and are trained using supervised learning techniques. This existing input data and any improvements made by a programmer may be biased and it is not certain that this will be improved in the future. To mitigate this, the authentication algorithm's code will be available to the public for complete transparency.
- There may be individual cases in which unforeseen circumstances lead to a user's reputation score being reduced and them being suspended from the platform in error. This prediction is based on current case studies such as speculation on issues with YouTube's algorithm promoting sensational videos. (https://thenextweb.com/ google/2019/06/14/youtube-recommendations-toxic-algorithmgoogle-ai/)
 - Parts of the system will be refined as a result of initial testing.
 For example, the assigned initial credibility score, the amount by which this score is increased or decreased after it is assessed by the authentication algorithm and the time for which users are suspended.

Management

All documentation for the project was stored in a group Google Drive folder. This worked well in Term 1 and was continued for Term 2. Working on shared documents allowed for easy collaboration and communication. The overall progress for the project and tasks for each member were recorded in the Management Log spreadsheet. This term, each member had more specific roles, dictated by their strengths e.g. graphics, overall strategy and content writing. This meant that each member knew which areas they were responsible for and allowed for effective time management. Regular group meetings were maintained which ensured clear communication throughout the project.

Link to Google Drive with Management Log included:

https://drive.google.com/drive/folders/1LJhp4WTCRon-k9rB_xEVYXDK-S0g3EXg?usp=sharing

Aims

- 1. Effectively regulate fake news to ensure consumers are aware of which information is validated. Enable people to assess the information they receive, distinguishing between statements which can and cannot be proven to be true.
- 2. Provide personalisation of technology without infringing upon data rights or restricting a user to only consuming information from predetermined sources.
- **3.** Encourage people to seek other viewpoints with the intention to understand them, without necessarily accepting them as their own.
- **4.** Empower people to make individual and autonomous informed decisions in a climate of targeted and tailored information streams.
- **5.** Protect vulnerable groups* from personalised persuasive advertising as a result of increased surveillance.

Evaluation

3/5

- 5/5 Appropriate validation markers are present when information is proved to be true or false, as well as highlighting opinionated statements which cannot be proven.
- 4/5 The platform promotes engagement with multiple viewpoints on a story to break the echo chamber. However, a user's feed will still be partially personalised based on their topical preferences.
- 5/5 The opinion map was created to directly address this aim.

Users will be able to evaluate information more easily, but other free platforms will still be available where targeting and persuasion are easily achieved.

Protect more vulnerable groups from personalised persuasive advertising as a result of increased surveillance.

Group Contribution

Ella was in charge of overall planning, coordinating the group, creating internal deadlines and scheduling meetings. She contributed written content for the report and presentation and full final report proofread.

Jordan was responsible for overseeing the progression of the main system, organising meetings with Robert Shorten and his PhD students. He also contributed written content for the report and full final report proofread.

Saym was responsible for the construction of the report slides, presentation slides, and the visual style across the project. He also assisted with the exhibition and report content.

Tomas was responsible for constructing and visualising the UI of the platform and the AR demo for the exhibition. He took part in creating the visual style of the project and contributed content for the report.

Esther was responsible for minute taking in meetings, planning and making of the video, complimentary AR filters, exhibition curation, illustrations for the report.