



Mission: Ignite Warranty Policy

How long does the coverage last?

The Warranty Period for purchased devices is 1 year (365 days) from the date you purchased the Product. Your purchase date is printed on the receipt you received with the Product.

The Warranty Period lasts for repairs is 1 month (30 days) from the date you paid for service. Your purchase date is printed on the receipt you received with the service.

What does this warranty cover?

During the Warranty Period, if the original manufacture of the material or workmanship of the Product is determined to be defective by an authorized Mission Ignite repair center or store personnel, Mission Ignite will (at its sole option): (1) repair the Product with new or rebuilt parts; or (2) replace the Product at no charge with new or rebuilt comparable products or parts, (3) complete additional service to fix any technical issues. Products and parts replaced under this warranty become the property of Mission Ignite and are not returned to you. If service of Products or parts are required after the Warranty Period expires, you must pay all labor and parts charges. This warranty lasts as long as you own the product during the Warranty Period. Warranty coverage terminates if you sell or otherwise transfer the Product.

How to obtain warranty service?

To obtain warranty service, contact sales@missionignite.org or (716) 823-7248 x572 to setup an appointment and then deliver or ship the product to 701 Seneca St #601, Buffalo, NY 14210 at customers cost.

Where is the warranty valid?

This warranty is valid only in the United States.

What does the warranty not cover?

This warranty does not cover:

- Customer instruction/education
- Software
- Installation
- Set up adjustments
- Cosmetic damage
- Damage due to weather, lightning, and other acts of God, such as power surges
- Accidental damage
- Misuse
- Abuse
- Negligence
- Modification of any part of the Product, including the antenna
- Display panel damaged by static (non-moving) images applied for lengthy periods (burn-in).
- Damage due to incorrect operation or maintenance
- Connection to an incorrect voltage or power supply
- Attempted repair by any person not authorized by Mission Ignite to service the Product
- Products sold “as is” or “with all faults”
- Consumables, including but not limited to batteries (i.e. AA, AAA, C etc.)
- Products where the factory applied serial number has been altered or removed
- Loss or Theft of this product or any part of the product
- Display panels containing up to three (3) pixel failures (dots that are dark or incorrectly illuminated) grouped in an area smaller than one tenth (1/10) of the display size or up to five (5) pixel failures throughout the display. (Pixel based displays may contain a limited number of pixels that may not function normally.)
- Failures or Damage caused by any contact including but not limited to liquids, gels or pastes.

Return Policy

If you are not fully satisfied with your purchase, you may return it for a full refund within 10 business days of your purchase. Unfortunately, software installations are non-refundable.

Mission: Ignite | <https://www.missionignite.org/> | 701 Seneca St., Suite 601 | Buffalo, NY 14210