

# KIYOON KO



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## EDUCATION

### Duke University

2015 - 2019

B.A. Computer Science  
Minor Music

## LEADERSHIP

### Catalyst

Founder and President '16, '17

Catalyst is Duke's main community for individuals to share their excitement and ideate new possibilities of technology. Grew from 18 founding members in Spring 2016 to 100+ members in Fall 2018.

### HackDuke

Logistics Lead & IDEATE Co-Founder

I led the logistics for a 24 hour, 700+ attendee social good hackathon, hosted by HackDuke in 2017. I also founded IDEATE, Duke's Design Thinking Conference hosted at Duke University every Spring semester since 2016.

## PROJECTS

### Capital2Go

Product Design

An Android app designed to bring ATM withdrawal process to mobile. Aimed to create a safer and more accessible environment for money withdrawal. Built during CapitalOne Engineering Summit.

### Tünder

Product Manager and Designer

A web application that suggests newly released tracks on Spotify. I prototyped the UI/UX through Sketch. Built using HTML, CSS, and Javascript (Node.js). The database is managed by Firebase.

## EXPERIENCES

### Forage | Lead Designer

Jan 2020 - Current

San Francisco, CA

- Led Design Thinking Sessions, designed wireframes, and created interactive prototypes for Forage mobile application
- Worked with leadership to manage weekly front-end sprints, managed 2 front-end engineers, and developed a cross-platform mobile application with React Native
- Conducted and analyzed user research and surveys to steer design and product direction

### IDEO | IDEO CoLab Fellow

2020

San Francisco, CA

### Microsoft | Program Manager Intern

Sep 2018 - Dec 2018

Windows Continuous Integrations, Pre Check-in and Validation  
Redmond, WA

- Drove and implemented telemetry pipeline, Kusto queries, and Power BI dashboard to monitor user usage
- Identified problem points and discussed improvements through 8 in-person interviews and a company-wide survey
- 20% of visits to Branch Health Dashboard from new features that surfaced easier entry points

### Baydin | PM and Design Intern

May 2018 - Aug 2018

Mountain View, CA

- Designed and conducted usability test for new features on various Boomerang products
- Wireframed and prototyped new features and products, including Boomerang for Apple Watch
- Analyzed 500+ reviews, support tickets, and user feedback to prioritize deliverables for Boomerang for iOS

## SKILLS

**Design Tools:** Sketch, Figma, Principle, Invision

**Programming:** Java, C, C++, Assembly, Javascript

**Project Management:** Azure DevOps, JIRA, Trello, Confluence

**Web Development:** HTML, CSS, JS, Bootstrap, React, Webflow

**Data Analysis:** SQL, NoSQL, Kusto, PowerBI