



MELISSA NGUYEN

Product Designer
UX/UI Designer

melissanguyen.design

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DESIGN & WORK EXPERIENCE

Erie Elementary Charter School / Product Designer

MAY 2020 - PRESENT | REMOTE

Spearheaded responsive web redesigns of Erie Elementary's school website and the accompanying illustrations. Implement new designs onto Webflow.

Freelance / UX/UI Designer

DEC 2019 - PRESENT | New York, NY

Conduct user research, develop product design strategies, information architecture, branding, UI design, prototyping, and usability testing

CalligraCrafty / Freelance Calligrapher

NOV 2016- PRESENT | New York, NY

Create customized experiences catered to clients for specific occasions and events. Notable clients include: goop, Pandora and Floral Street.

Memorial Sloan Kettering - JRSC. /

Surgical Support Assistant (SSA) Team Leader

OCT 2015 - NOV 2016 | New York, NY

Assisted in day to day surgical operations including inventory QA, surgical assistance, OR prep in collaboration with preoperative, surgical, and standby team.

CityMD Urgent Care Center / Senior Medical Scribe

JUN 2013 - JUL 2015 | New York, NY

Assist healthcare provider with patient intake, examination, procedures, treatments, and diagnostic testing. Served as mentor and management liaison.

DESIGNATHONS

Chan Zuckerberg Initiative x Adobe Creative Jams

MAY 2020

Selected as one of the top 20 projects amongst 90+ team submissions with over 300 design professionals

Webflow's Global Maker Day Hackathon

SEPT 2020

Awarded "Best Social Impact Project" in the 24-hour challenge. Project will continue to be developed and used to aid in supplying under resourced students with tech

SKILLS

Tools

Sketch App

Figma

Adobe XD

Invision

Marvel

Adobe Creative Suite

Airtable (In progress)

HTML/CSS (In progress)

Design

Persona

Storyboarding

Usability Testing

Affinity Diagram

User flow

Lo to Hi-Fi Wireframe

Prototyping

Information Architecture

Design Research

Interaction Design

Visual Design