

To the Logistics Management

March 2020

## Coronavirus: Measures to Safeguard the Supply Chain

Dear Sir or Madam,

The current situation regarding the Coronavirus poses a great challenge to all of us: Economic processes are coming to a standstill, entire sectors of the economy are being forced to put their businesses on hold and our supply chains are also coming under increasing pressure. We are aware that we, as a logistics service provider, have a great responsibility not only to our customers, but also to society as a whole, to ensure the daily supply of goods to the population. Therefore, we are doing everything in our power to maintain operations in an optimum way, even in the current situation.

However, the challenges of maintaining supply chains are becoming greater by the day. For example, there are now considerable delays in all modes of transport, the extension of the Chinese New Year has led to a shortage of empty equipment in Germany, and "blank sailings" are also increasing on all trade lanes. All this not only increases the dispatching effort but also our costs. Given that an easing of the current situation is not in sight, we as a company cannot bear this unforeseeable and uncontrollable cost increase alone. Consequently, we will introduce a supply chain security surcharge of EUR 14.50 per FCL or LCL shipment in import and export as of March 30<sup>th</sup> until further notice. In addition, costs outside the currently valid offers will be determined on an ad hoc basis.

All our measures and contingency plans are currently geared towards ensuring the security of supply and successfully meeting the challenges of this extraordinary situation together with you. Of course, we will continue to closely monitor the development of the situation at hand and ask for your understanding that we reserve the right to make short-term adjustments to the above-mentioned agreements.

We thank you for your understanding and wish you, your employees and your families all the best and above all, health.

Kind regards,  
Hellmann Worldwide Logistics  
Air & Sea GmbH & Co. KG



Kai Hasenpusch  
CCO Germany



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#### Bankverbindungen

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#### Komplementärin

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#### Geschäftsführer

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#### Erfüllungsort und Gerichtsstand

Osnabrück

Wir arbeiten ausschließlich auf Grundlage der Allgemeinen Deutschen Spediteurbedingungen 2017 – ADSp 2017 – und – soweit diese für die Erbringung logistischer (Zusatz-) Leistungen nicht gelten – nach den Logistik-AGB, Stand März 2006. Hinweis: Die ADSp 2017 weichen in Ziffer 23 hinsichtlich des Haftungshöchstbetrages für Güterschäden (§ 431 HGB) vom Gesetz ab, indem sie die Haftung bei multimodalen Transporten unter Einschluss einer Seebeförderung und bei unbekanntem Schadenort auf 2 SZR/kg und im Übrigen die Regelhaftung von 8,33 SZR/kg zusätzlich auf 1,25 Millionen Euro je Schadenfall sowie 2,5 Millionen Euro je Schadenereignis, mindestens aber 2 SZR/kg, beschränken. Die ADSp 2017 können Sie unter [www.hellmann.com/adsp](http://www.hellmann.com/adsp) abrufen, die Logistik-AGB 2006 unter [www.hellmann.com/logagb](http://www.hellmann.com/logagb).