



ArmorVax Frequently Asked Questions

ArmorVax is a digital scheduling system used by Carroll County Health Department to quickly and easily schedule COVID-19 vaccination appointments. This is how we will be scheduling future COVID-19 vaccine appointments.

What do I need to register?

You need a valid email. Visit [ArmorVax.com](https://armorvax.com) or download the app on your Android or Apple devices. You will have a unique QR Code that will be used at the vaccination clinic.

Do I have to enter my health insurance?

Yes, This is a requirement for Carroll County Health Department.

After I click “Find a Provider,” it says that the app is available only in select cities?

Tap the words “COVID-19.”
Be sure to allow the app to know your location.

No providers are showing on the map. Why?

This message means that no appointments are currently available. When appointment dates are available, the locations will then show. If more than one clinic location is open, they can be found by swiping up the list at the bottom or by tapping the three lines at top right.

**We only schedule appointments based on the amount of available doses the Health Department has for the following week*

Will I get a notification when appointments are available?

No, you must log in and check the schedule for available appointments.

