



# Responsible RestartOhio

## Canoe Liveries and Recreational Paddling



### Livery Operators

#### Mandatory

Post information in areas around the livery reminding paddlers to take steps to prevent the spread of COVID-19. These messages should include information about:

- Staying home if you are sick or do not feel well.
- Using social distancing and maintaining at least six feet between those who are not part of their household.
- Not gathering in groups of more than 10.
- Wearing a mask or face covering when entering buildings or interacting in close proximity to other paddlers, practicing good personal hygiene including washing hands often with soap and water for at least 20 seconds, using hand sanitizer, refraining from touching eyes, nose, and mouth with unwashed hands, coughing and sneezing into an elbow, etc.

**Maintain public restrooms to lower risk of spread of virus.**

- Ensure there are functional toilets.
- Clean and disinfect public areas and restrooms at least three times a day using EPA-registered disinfectants, particularly on high-touch surfaces such as faucets, toilets, doorknobs, and light switches.
- Make sure supplies for handwashing, including soap and materials for drying hands, are fully stocked every time the bathroom is cleaned.
- Provide hand sanitizer where water is not available.

**Closures, modifications and limitations:**

- In accordance with current orders, close any non-essential buildings, amenities, and areas where people could potentially congregate, such as pavilions.

**Follow all appropriate guidance for customer interaction, retail sales, and equipment rentals.**

- Install barriers and protective shields where needed to safely distance staff and customers.
- Post a revised occupancy number in retail or rental areas in accordance with any current order to minimize crowding where necessary.
- Mark six feet spacers at registration areas and on docks and ramps to help customers practice safe distancing.
- In areas with a lot of cross traffic, direct pedestrian traffic to enter/exit these locations in specific ways or indicate one-way traffic wherever possible.
- Launching and landing of vessels should occur one at a time with adequate social distancing maintained between individuals.
- Clean and disinfect high-use areas like door handles, keypads, counter tops, etc. multiple times a day, as often as possible.

#### Recommended Best Practices

**Maintain public restrooms to lower risk of spread of virus.**

- Post a cleaning schedule at each location.
- Install touch-free entry points at restrooms and other facilities.

**Closures, modifications and limitations:**

- Facilities may determine if masks are required to enter common spaces or may be made available to guests entering common spaces based on the facility.

**Follow all appropriate guidance for customer interaction, retail sales, and equipment rentals.**

- Regularly provide customers with up-to-date information about COVID-19 and related business procedures and policies. Communicate the importance of practicing preventive actions.
- Where available, use online solutions for reservations, waivers, or payment.
- Paddler registration/check in should be completed outside where feasible.
- Install touch-free entry points to stores, check-ins, or buildings where possible.
- Create self-sanitizing stations by making hand sanitizer, soap and water, or effective disinfectant available to the public at or near the entrance of facilities, at any locations where people have direct interactions, and near high-touch surfaces.

## Livery Operators cont.

### Mandatory

- Disinfect all rental equipment after each use using EPA-registered disinfectants.
- Arrange any seating areas, tables, chairs, etc. (indoors and out) at safe distances from each other. If safe distances are not achievable, or regular sanitizing of these areas is not possible, barricade or remove seating areas.
- Require staff working at registration to wear gloves.
- Businesses must require all employees to wear facial coverings, except for one of the following reasons:
  - Facial coverings in the work setting are prohibited by law or regulation
  - Facial coverings are in violation of documented industry standards
  - Facial coverings are not advisable for health reasons
  - Facial coverings are in violation of the business' documented safety policies
  - Facial coverings are not required when the employee volunteer works alone in an assigned work area
  - There is a functional (practical) reason for an employee/volunteer not to wear a facial covering in the workplace.

*(Businesses must provide written justification, upon request, explaining why an employee is not required to wear a facial covering in the workplace. At minimum, facial coverings (masks) should be cloth/fabric and cover an individual's nose, mouth, and chin.)*

**Be as flexible as possible with staff attendance and sick-leave policies. Remind staff to stay at home if they are sick. Isolate and send home anyone who exhibits fever, cough, or shortness of breath.**

- Employees must perform a daily symptom assessment, including assessing for symptoms\*, taking their temperatures with a thermometer, and monitoring for a fever.
- Require employees to stay at home if symptomatic and to perform daily symptom assessments before returning to work.
- Employers should provide proper PPE including masks to staff and define proper use when interacting with customers, as well as the expectation to keep these items clean. Allow ample opportunities for employees to wash and sanitize their hands.
- Company vehicles, golf carts, keys, tools, break rooms, bathrooms, and other common areas must be cleaned and disinfected after every use.
- Implement staggered employee entry, working in assigned teams, varied arrival and departure, and staggered breaks to avoid interaction or grouping among staff.

**Livery buses and vans should be operated at partial capacity with passengers as follows:**

- Buses should operate at approximately 50% capacity with an empty row of seats between passengers.
- Buses should be loaded row-by-row, back to front when embarking and front to back when disembarking. This will eliminate the need for individuals to walk past other seated individuals when going up and down the aisle.
- Bus drivers should wear masks when transporting passengers.
- Bus seats should be wiped down with an appropriate disinfecting agent between trips.
- Vans should also operate at 50% capacity (4-5 persons maximum) and the guidelines for buses should be applied to the greatest extent possible.

### Recommended Best Practices

- Promote kayak rentals. Kayaks foster better social distancing simply because only one person can be in the boat at a time. Kayak paddles are a minimum of six feet in length so they can be used to gauge distance between individuals.

**Be as flexible as possible with staff attendance and sick-leave policies. Remind staff to stay at home if they are sick. Isolate and send home anyone who exhibits fever, cough, or shortness of breath.**

- Encourage third-party delivery staff to wait outside or in non-congested areas practicing social distancing guidelines. Encourage third-party delivery staff to wear face coverings.
- Educate on proper use, disposal, and maintenance of face coverings.
- Health checks may include temperature assessments, questionnaires, employee self-checks, screening apps, or other tools.
- As employee rehiring begins, consider virtual interviewing and on-boarding when possible.
- Reinforce education per current food safety code about when to wash hands. Post health department handwashing posters at sinks and stations. Set times for periodic handwashing.
- Avoid switching tasks when possible to reduce cross contamination concerns. Increase handwashing if changing tasks is necessary.
- Regularly provide staff with up-to-date information about COVID-19 and related business procedures and policies. Communicate the importance of practicing preventive actions.

**Livery buses and vans should be operated at partial capacity with passengers as follows:**

- Only family members or individuals who reside in the same household should share seats or be seated next to one another.
- Passengers should wear masks when being transported on buses.
- Hand sanitizer or disinfecting wipes should be available to passengers when disembarking. Bus windows should be left open during operation.

\*Per the CDC, symptoms include cough, shortness of breath or difficulty breathing, fever, chills, muscle pain, sore throat, and new loss of taste or smell.

## Mandatory

### Livery Operators *cont.*

#### Paddling equipment should be disinfected between trips.

- Paddles should be submersed in disinfecting solution for approximately 20 minutes then allowed to dry on a rack in the sun.
- Personal flotation devices should be treated with disinfecting agent or submersed in a disinfecting solution and hung to dry in the sun.
- Watercraft should be sprayed with disinfectant and wiped down between trips.
- Special attention should be given to the combing or lip around the seat area and other high contact areas on the vessel that people typically grasp while entering and exiting the boat.
- Boats should be placed in direct sunlight after disinfecting.
- Livery operators should not transport private boats as they may not be properly disinfected and thus should not be mixed with treated livery boats.

#### Pets

- Pets should be prohibited because they tend to increase socialization between people and make social distancing difficult.

## Recommended Best Practices

#### Paddling equipment should be disinfected between trips.

- Large containers with water and disinfecting agents can be placed at launch and take out points to speed the process.

#### Pets

### Paddlers

- Limit groups to 10 individuals or less.

- Launch and land kayaks and canoes one at a time, maintaining good social distancing with those outside of your household at all times.
- Share canoes only with members of your household, otherwise use a kayak. Maintain appropriate social distancing between other boats while on the water.
- Paddlers should wear a face covering while waiting in line and hand sanitizer should be available at the check-in point.
- Travel to and from paddling destinations and shuttle from put-in to take-out points should be done in separate vehicles or limited to only household members.
- Do not share equipment, personal flotation devices, paddles, food, or drinks with others outside of your household. Disinfect equipment at the end of each trip.
- Maintain six feet social distance from those outside of your household at all times. Most kayak paddles are 6 feet or more in length and can be used as a good gauge of distance.
- Maintain good hygiene at all times by washing hands with soap and water frequently. Use hand sanitizer when soap and water are not available.

### Confirmed Cases

- Immediately isolate and seek medical care for any individual who develops symptoms.
- Contact the local health district about suspected cases or exposure.
- Shut down affected areas for deep sanitation, if possible.

- Work with local health department to identify potentially infected or exposed individuals to help facilitate effective contact tracing/notifications.
- Once testing is readily available, test all suspected infections or exposures.
- Following testing, contact local health department to initiate appropriate care and tracing.
- Collect guest contact information as appropriate that can be shared with the health department for contact tracing purposes.