



immediation®

Managed use of Immediation Platform for Online Mediation and Arbitration

18 March 2020

Immediation recognises that it is in a unique position to assist the Bar and dispute resolution professionals to manage their practices and their client outcomes during this period.

Given the current circumstances, Immediation offers the use of its specialised platform, ordinarily used exclusively by the Immediation Panel, for mediations and arbitrations conducted by barristers, mediators and arbitrators.

The intention is that there will be minimum interference to your practice so that you only need to focus on delivery of the mediation or arbitration service.

Our video-conference platform has been specifically designed by lawyers for mediation and arbitration. Immediation is immediately making available a managed service to barristers, mediators and arbitrators to enable them to use the Immediation platform to successfully conduct online mediations and arbitrations.

“Wonderful platform which was incredibly easy to use!”

Diana Rahman, Senior Case Counsel at Asian International Arbitration Centre, 15 March 2020

“I must say it is an impressive platform. Was so good, easy to understand, user-friendly with a wonderfully experienced and friendly team facilitating the sessions which made it effortless to use. I thoroughly enjoyed using this platform and indeed it definitely looks like the way forward. Good job to all involved!”

Ranjeeta Kaur, Independent Arbitrator & Head of Legal, GCH Retail, Malaysia, 16 March 2020

Managed Online Mediation and Arbitration

For bookings in the next 45 days only, Immediation will provide access to its market-leading mediation and arbitration platform to barristers, mediators and arbitrators for the conduct of their own matters on the following basis.

\$199 plus GST per dispute booked in the next 45 days:

1. Tested and validated online dispute resolution platform.
2. Mediation or arbitration set up and managed for you.
3. Information Sheets, for you and your participants, demonstrating how to use the platform.
4. Log-in and IT support for you and the participants before and during the online mediation or arbitration.
5. Assistance with uploading of position papers and documents from claimant or respondent lawyers.

Optional Premium Support

TRAINING

In addition, if you wish to be trained on how to use the Immediation platform, a one-off virtual training fee of \$350 plus GST will apply.

PREMIUM SERVICE: One-on-one assistance

If you wish to have a legally trained Immediation team member attend with you (virtually) for the duration of the mediation or arbitration to seamlessly operate the platform for you, that can be provided at \$149 plus GST per hour.

EXPERT PANEL

If you need access to our Expert Panel to conduct a mediation or arbitration, please just ask.

Service Request

- Managed online mediation or arbitration
- Training
- Premium Service

- For matters with more than one claimant or respondent please indicate here and we will contact you to discuss in more detail.

Your Details

Full name _____

Role (Counsel, mediator, arbitrator) _____

Email _____

ABN _____

Address for invoicing _____

_____ Postcode _____

To book this Service:

1. Fill in this Service Request form
2. Attach and return by email to immediation@immediation.com.au.

(Or you may type the requested information into an email, or print, complete by hand and scan it back to us by email)

Mediation or Arbitration Details

Date _____ Start time _____

Expected duration _____

Claimant Details

The legal name of the claimant party _____

Primary person who will act for the claimant (be that the lawyer or the party themselves)

Name _____

Email _____

The name and email address for any guests of the claimant who will join in the mediation or arbitration with the claimant and will be logging in from a different location to the person above (up to a maximum of 6), which may include the claimant themselves, lawyers, further parties on the claimant side or insurers.

Guest 1: Name _____
Email _____

Guest 2: Name _____
Email _____

Guest 3: Name _____
Email _____

Guest 4: Name _____
Email _____

Guest 5: Name _____
Email _____

Guest 6: Name _____
Email _____

Respondent Details

The legal name of the respondent party _____

The primary person who will act for the respondent (be that the lawyer or the party themselves)

Name _____

Email _____

The name and email address for any guests of the respondent who will join in the mediation or arbitration with the respondent and will be logging in from a different location to the person above (up to a maximum of 6), which may include the respondent themselves, lawyers, further parties on the respondent side or insurers.

Guest 1: Name _____
Email _____

Guest 2: Name _____
Email _____

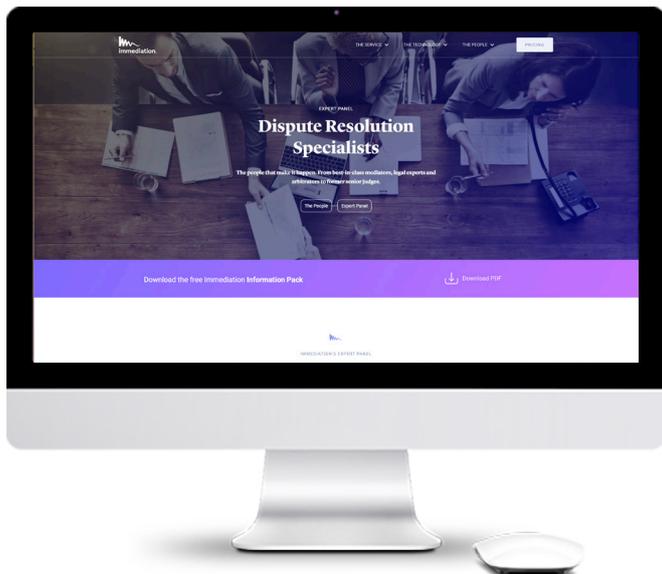
Guest 3: Name _____
Email _____

Guest 4: Name _____
Email _____

Guest 5: Name _____
Email _____

Guest 6: Name _____
Email _____

Move online in an intelligent and validated way that enhances your ability to deliver client outcomes



To access early pre-release of Immediation DEALMAKER, our Software as a Service offering of the Immediation platform that you can use anywhere at any time, please register at

www.immediation.com/special-offers/introducing-dealmaker

Zoom vs. Immediation

Unlike Zoom, Immediation has been specifically built for seamless online mediation and arbitration. You can do everything you would do in a face-to-face mediation or hearing and more, online.

No compromise to client service.

No compromise to the process of mediation to get a great outcome.

Immediation has been built by leading lawyers for leading lawyers.

With one click, lawyer and client teams move into private rooms. Negotiate, draft and execute a settlement agreement fully online.

FEATURES	Zoom	Immediation
Video Conferencing	✓	✓
Video Conferencing designed to mimic face-to-face mediation or hearing	✗	✓
Expert Panel plugged in	✗	✓
Ability to easily draft, view and execute settlement agreements live and online during mediation	✗	✓
Easily schedule mediations and arbitrations	✗	✓
Approve proposed mediator or arbitrator with one click	✗	✓
Best practice mediation process built-in	✗	✓
Mediator or arbitration controls the dispute resolution	✗	✓
Built-in execution clauses ready to go	✗	✓
Seamless one-click private room for client-lawyer teams	✗	✓
Easily upload your position for mediation and materials	✗	✓
Four modes of dispute resolution	✗	✓

Connect with us

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